Pulse Secure Instructions for Windows and Mac OS X

When you open the Pulse Secure Client for the first time you will get the following Screen. Showing you have no Connections. Please create a new Connection by Clicking on the “+” icon.

After you Click on the + and then fill in the information and click on the ADD button.
Now Connect to the FAU VPN Connection that you just created by clicking on the “Connect” button:
Enter your FAU User ID and Password when prompted and click the Connect Button:
The FAU VPN Requires that you have enrolled into and have two-factor Authentication Installed for Login.

When two-factor is enabled, you will be prompted for a second login after entering your FAU NetID username and password and trying to connect to the VPN like normal. Enter one of the following into the secondary password field depending on the options you selected when enrolling for Duo two-factor:

- **Enter** push into the secondary password field and press enter to push an authentication request to your phone or tablet if you are using the smartphone application.
- **Enter** sms into the secondary password field to have a code sent to you via text message. (You will enter the code once the dialog prompts you again.)
- **Enter** phone into the secondary password field to receive a phone call to confirm the authentication request.

Alternatively, if you have a key FOB, you can enter the code into the secondary password field.
If your system is in compliance for access you will be connected to the FAU VPN and should see the following: