

Dear Dr. Gografe,

The COVID-19 pandemic is presenting the research community with unprecedented threats to health research and continued funding. None of us have seen anything like this before and it feels overwhelming to many of us.

Transnetyx collaborates with thousands of labs around the world, providing genotyping services that are critical for research model and treatment strategy development. Several of our research partners have reached out to us for help because they are concerned that extended operational shutdowns may put their studies and related grant support at risk. We have formulated a plan that we believe will protect a good deal of your research and buy us all some time as we work through this unpredictable crisis.

With limited or no access to their labs, many research groups are unable to keep up with the amount of genotyping necessary to support their studies or even maintain their genetically modified lines. We are uniquely positioned to fill this gap for our community, and we want to help. Once operations begin to normalize, research groups will have no obligation to continue working with us and can return to their normal activity.

We are prepared to offer all of your researchers 50 samples for free as well as free shipping. We will provide the sample collection supplies at no charge. Assay design is free – completion of design will require only the most basic information, as well as a dedicated point-of-contact from your lab.

- Name of strain
- Name of gene(s) modified
- Copy of their PCR protocol

Upon receipt of this information, our genetics staff (who are already working remotely as part of the sequestration) will do all the work related to the development of the protocol in our system.

At this time, we can guarantee results within 72 hours on all orders. We will provide regular updates and notify all our partners immediately if this changes. Please ask your colleagues to contact us at bbean@transnetyx.com or 901-494-3239 (my personal cell) if they are interested in our offer. We know the value of biomedical discovery. We are counting on this work to help humanity right now. I hope you will allow us to serve you as a partner in biomedical discovery.

Please feel free to forward this to any other colleagues in other institutions if you are aware of the operational disruption at their organization.

All the best to you as you fight the battle to keep research moving safely in the world. I appreciate all you do for us.

Thank you,

Bob Bean

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