



Technical Resources for FAU Faculty

Instructional Technologies



Office of Information Technology

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OIT Services and Support



Online: fau.edu/oit



Help Desk: helpdesk.fau.edu



Help Desk Phone: 561 297-3999



Computer Center, Building 22 (Boca)



OIT @ Broward & Jupiter Campuses: fau.edu/oit/partner-campuses



Getting Started

- Activate your FAUNet ID
- Your FAUNet ID is assigned during onboarding
- You will receive an email and instructions to activate it
- FAU Account
Self –Services Portal: <https://accounts.fau.edu>
- Two Factor Authentication with Microsoft Authenticator
 - <https://www.fau.edu/oit/services/accounts/accounts-authentication/>



Getting Help

- FAU Help Desk: <https://helpdesk.fau.edu> or 561 297-3999
- Navigate Service catalog, select desired topic
- Request Help with your FAUNet ID
- Boca Raton Campus:
 - Appointments or Walk-ins available for in person support
 - 7:30am - 9:00pm M-Th & 7:30am-5:00pm on Fridays
- Partner Campus hours: <https://helpdesk.fau.edu>



Software & Tools:

FAU Email Address
(faunetid@fau.edu)

SSO & Network
Authentication

MYFAU App

Office 365 email

Canvas & Workday

Simple Syllabus

Zoom & Microsoft
Teams

Microsoft OneDrive
& Network File
space

Help Desk support

Training Classes &
Personal
Appointments



Learn about AI @ FAU

- FAU Supported AI Tools:

- Copilot
 - Web chat
 - Copilot 365 for use in Microsoft Apps – requires license
 - Canvas Agent Assistants
- Gemini
 - Web chat
 - Notebook LM – can be put into Canvas Course
- Owl One
 - Build your own chatbot/agent

Visit our AI website:

- www.fau.edu/ai
- www.fau.edu/ai/learning

Additional Resources:

- Self-Paced training courses in Canvas
- In-Person & Virtual Training Sessions
- AI Syllabus Statement
- AI tool search on AI website



Instructional Technologies

- Canvas <https://canvas.fau.edu>
 - www.fau.edu/canvas - for self paced tutorials on Canvas and other tools
- Faculty Resources <https://www.fau.edu/oit/resources-faculty/>
- Student Resources <https://fau.edu/oit/resources-students/>
- AI Resources <https://www.fau.edu/ai/>
- For Canvas Problems & Questions:
 - Canvas Support 24 x 7 (365 days) – through Canvas Help Option (in Canvas)
 - Or submit a Help Desk Ticket for Canvas to LMS Team



Additional Tools

Microsoft 365 and Education

Zoom

Simple Syllabus

Google Workspace
(<https://www.fau.edu/oit/google/>)

Turnitin

Respondus Lock Down Browser & Monitor

My Mediasite

TopHat, iClicker & Packback

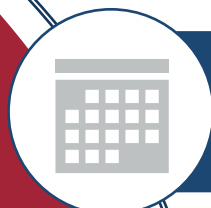
Qwickly

Ally - Accessibility Checking Tool

Publisher LTI's



Training & Support



Training Calendar – techevents.fau.edu



Personal Appointments



Practice Sessions



FAU Training: fau.edu/training/



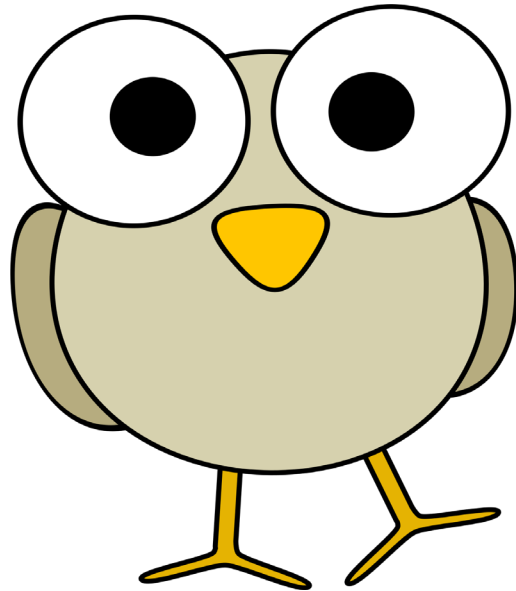
Simple Syllabus

- This is a syllabus management system that is designed to **save you time and effort** when preparing for a new semester.
- Can be found within your **Canvas Course** and at **fau.simplesyllabus.com**
- **All FAU policies** are maintained and updated within the system.
- Course information – including instructor of record, course number and section, course description, pre/co-requisites, and course location/time/days are all pulled directly from the course schedule and **included in the syllabus**.
- Per the provost's office, Simple Syllabus is to be used to post the syllabus. The deadline follows book adoption dates and should be posted 45 days prior to the start of the semester.
- More information & tutorials can be found here: https://www.fau.edu/canvas/additional_tools/simple-syllabus/
- Training available through techevents.fau.edu



Wrap Up

- Appointments & Training: techevents.fau.edu
- Reach out if you need assistance: helpdesk.fau.edu



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