

STUDENT ORIENTATION,
ACADEMICS AND RESOURCES







Tuition and Billing Services &

Office of Student Financial Aid

Student Support Services Building

Tuition and Billing Services Student Support Services Bldg. SU80, Room 130 (561) 297-6101

webcontroller@fau.edu

Office of Student Financial Aid Student Support Services Bldg. SU80, Room 233 (561) 297-3530

Office Hours: Monday - Friday: 8:00am - 5:00pm

Hotline Hours: Monday –Thursday: 8:00am – 6:00pm and Fridays 8:00am – 5:00pm







Chat Bot: Owsley





WHAT DO I OWE?



FAU is paperless!

View and pay your bill 24/7 on your MyFAU

Monthly emails are sent to your FAU email once your statement becomes available



WHEN IS MY BILL DUE?

Scan for important
 Tuition and Billing Deadlines





TRANSFER **SOAR**





HOW DO I PAY?

- Online via MyFAU
- □>Web Check
- No service fees!
- □ ➤ Credit/Debit Card
- □ ✓ Non-refundable fee of **2.95**% or minimum \$3.00 charged to all credit card transactions
- **□**Mail
- □ Personal Checks, Cashier's Checks, or Money Orders

Florida Atlantic University

PO Box 745368

Atlanta, GA 30374-5368

Please place your student Z number on checks or money orders.

FERPA AND AUTHORIZED USERS

Let's FAU discuss account details with guardians, sponsors, or family members

Allows who you authorize to view and pay your bill









USING FLORIDA PREPAID?

- Linked based on social security number
- Billed after add/drop for each semester
- Deferred date to pay
- Does not cover entire balance





TRANSFER **SOAR**



THIRD PARTY PAYMENTS



Is an outside entity paying FAU directly for a portion or all your tuition & fees?

SponsoredStudents@fau.edu

-or-

www.fau.edu/controller/student-services/third-party-billing





REFUNDS



ENROLL IN DIRECT DEPOSIT TODAY!

□✓ Fast and easy

□□✓ Earlier access to your student refunds

□□□✓ Sign up via your MyFAU Self Service



NEED MORE TIME TO PAY?

- Enroll into a payment plan today!
 - \$15 enrollment fee
 - Sign up via MyFAU
- **Deferred students receiving Financial Aid, Florida Prepaid,
 Waivers or VA benefits already have an extended deadline and are not required to enroll in a payment plan



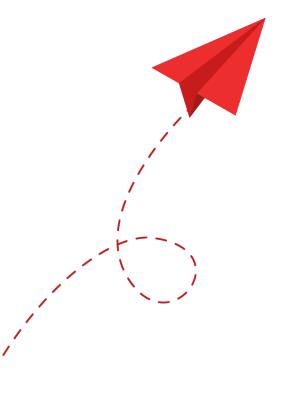






CONSEQUENCES OF NONPAYMENT

- •\$100.00 late payment fee
 - Removal from classes
 - No Future registration
- Collections after 90 days



External Scholarships Checks

External Scholarship checks should be made payable to:

Florida Atlantic University

- STUDENTS NAME SHOULD NOT BE LISTED AS PAYEE
 - Mailed to the FAU Scholarship Lockbox:

•Florida Atlantic University PO Box 505576 St Louis, MO 63150-5576

Note: Any scholarship checks mailed directly to FAU will be forwarded to the PO Box address, which may delay processing and payment to the student.

The letter must include the following information:

- Student's full name and school ID
- Donor's name, address, phone number, and email address



What's my balance & deadline?

- Don't have any pending award payments (i.e. VA benefits, FL Prepaid Financial Aid)
 - SUMMER Deadline: 05/08/2024
 - Have pending payments (i.e. VA benefits, FL Prepaid, Financial Aid)
 - SUMMER Deadline: 07/22/2024



Student Services:

Access to Registration, Fee Payment, Holds, Transcripts and Direct Deposit ...

Student Account

Make a payment; view account summaries, payment history, holds and tax information. Account Summary by Term (Pay Your Bill or Review Your Statement)









How did I get reviewed for Financial Aid?

- Admissions application & FAFSA application
- Review for merit and need-based aid

Summer starts should still complete a 2023-24 FAFSA and 2024-25

Pro Tip!

First-come, first-serve

2024-2025 application is open!

Complete it ASAP to maximize Fall 2024/Spring 2025 aid if not yet done! Continue to complete a FAFSA each year of college







Understanding Requirements of Financial Aid

Students must turn in all missing requirements

Examples: tax documents, high school transcript, etc.

Understand terms & conditions of funds and renewal criteria

In Student's terms and conditions on MYFAU

Most federal aid requires 6 credits+ enrollment and satisfactory academic progress

Certain merit scholarships may require 12 credits enrollment, and higher GPA

On Scholarship offer letters



TRANSFER





Additional Financial Aid Opportunities

- FAU Scholarships
- Parent PLUS loan
- StudentAid.gov
- Private Student loans
 - •ElmSelect.com
- External Scholarships



Financial Aid Package is all set... Now what?

• Disbursements!



- Always 2-3 weeks into the semester
- Set up Direct Deposit
- First week of classes complete *Mandatory Course Entry Quiz* to confirm attendance and then funds are released









- 1) Short Term Advance up to \$750 in your direct deposit
- 2) Book Store Line of Credit up to \$600 at the bookstore









Questions?



We're Here For You!

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