

Family Success Conference

How to Support Your Student Through Difficult Times

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Dean of Students



Candace Harrinarine
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Deputy Title IX Coordinator



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Case Management

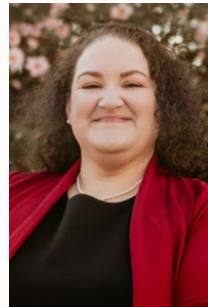


Samieca Morgan
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Student Conduct and Conflict Resolution



Nicole Kogan, Ed.D.
Assistant Dean of Students



Janelle Freire
Assistant Director
Admissions Review Board Coordinator



Dax Boatwright, Ph.D.
Assistant Director
Respondent Services Coordinator



Dean of Students Services

- Food Pantry/ Food Assistance via Beyond Food Program
- Exceptional Circumstance Withdrawal
- Homeless Verification
- Student Crisis Awareness Committee/Student Intervention Team
- Referrals to Campus and Community Resources
- Victim Services
- Respondent Services
- Medical Amnesty
- Academic Integrity Seminar
- Student Code of Conduct
- Student Conduct Board
- Conflict Resolution and Mediation
- Student Advocacy
- Admissions Review Board

**Student Services Building (SS-8)
Room 222, Boca Raton Campus
(Above the Breezeway Food Court)**

deanofstudents@fau.edu

561-297-3542

fau.edu/dean



Victim Services ***(for victims of crime)***



Candace Harrinarine
Associate Director



Brittany Mascetti
Victim Advocate

- Aids students, faculty, staff and community members who identify as victims
- Provides guidance related to policies and processes
- Assists with accessing resources (i.e. class changes and mental health referrals)
- Supports individuals in criminal processes including assistance with restraining orders and court accompaniment
- Assistance with supportive and emergencies measures
- Provides safety planning
- Provides safe room



Respondent Services ***(for students accused of infractions/violations)***



Dax Boatwright, Ph.D.
Assistant Director
Respondent Services Coordinator

- **Assistance with supportive and emergency measures**
- **Assistance with exploring options and accessing FAU resources**
- **Guidance related to campus processes**
- **Connection to campus and community resources**



FERPA

The Family Educational Rights and Privacy Act (FERPA) is a Federal Law that protects the privacy of student education records. As such, releasing of education records to parents or third parties is generally prohibited without the student's specific consent to release the information.

Exceptions:

Parental/Guardian Notifications

- 1) Minors (under the age of 18) who are alleged to commit an infraction of the Student Code of Conduct, their parent/guardian will receive a copy of the Notice of Charges.
- 2) Students under the age of 21 and are found to be in violation of alcohol or drug policies, their parent/guardian will receive notification that an infraction occurred.

****In incidents involving health, safety or welfare emergencies, appropriate officials and Emergency Contacts may be contacted.****



Communicating with your student...

- Discuss ways to check in and what would be helpful (call, text, social media)
- If there are expectations, is your student aware of the expectations? Are the expectations reasonable?
- Try not to problem solve. Instead provide a space for your student to discuss possible ways to resolve the concern. Advice could be helpful, but it may also be an opportunity for your student to grow as an adult
- Be thoughtful of how much you communicate and if space could be helpful
- If you are updating your student on things at home which may impact their mental health... consider your timing and if there may be campus supports available



You get a call from your student....

Yup!

- Know campus resources
- Respect their need for privacy
- Empower them to make decisions
- Encourage them to report, as they feel appropriate
- Support the decisions that they choose to make
- Remain a strong partner to FAU offices in supporting your student
- Encourage them to take accountability for mistakes

Nope!

- Blame
- Shame
- Make the choices for them
- Make it about yourself
- Focus on the error, instead of the solution



Campus Resources

Academic Concerns

Center for Learning and Student
Success (CLASS)

<https://www.fau.edu/class/>

Academic Advising

<https://www.fau.edu/uas/>

Navigate

<https://www.fau.edu/successnetwork/>

Health and Wellness

Owls Care Health Promotion

Counseling and Psychological Services

24/7 Crisis Line: 561-297-CAPS

Student Health Services

<https://www.fau.edu/healthwellness/>



Campus Resources (continued)

Student in distress

<https://www.fau.edu/studentsindistress/>

Report A Concern

<https://www.fau.edu/report/>

Florida Atlantic Police Department
561-297-3500 or 911

Dean of Students Office
561-297-3542

Office of Civil Rights and Title IX
561-297-3004

Victim Services
24/7 Contact Number
561-297-0500 (ask for an advocate)



Owl Ready App

<https://www.fau.edu/emergency/what-to-do/owl-ready/>



Go Owls!

