



# Custom Messages Overview

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# Custom Messages Overview

Custom messages are text fields throughout the eMarket site that can be modified.

**Store Setup - Custom Messages** Florida Atlantic University

**BOXOFFICE**

- ☐ Name & Logo
- ☒ Store Settings
- ☐ Notifications
- ☒ Theme
- ☐ Colors & Fonts
- ☐ Credit Card Details
- ☒ Custom Messages
- ☐ Categories

Select the custom message that you would like to modify, make the necessary changes and REMEMBER to click 'Save' to apply the changes before selecting another custom message.

(Select Message to Edit)

(Select Message to Edit)

-----ALL PAGES-----

- Page Header
- Page Title
- Page Trailer
- Your Account Menu Label
- Home Menu Label
- Help Menu Label
- Sign Out Menu Label
- Browse Catalog Menu Label
- Access Full Site Menu Label
- Access Mobile Site Link Text
- Add On Item Header

Some examples include receipt text, global notifications, and various payment labels.



## Custom Messages Overview

The following tables lists the custom messages that are functional in all apps and those specific to eMarket Storefront sites, as well as the pages they are displayed on, and the default text if applicable.

CUSTOM MESSAGE	CATEGORY IN STORE SETUP	DEFAULT TEXT	WHERE IT DISPLAYS
SIGN-IN PAGE			
1a. 'How to Log In' help text	HELP	How to Log In	Help text on the sign-in page
Signon Body	EBILL LOGIN PAGE	None	Label on the sign-in page.
NOTIFICATIONS			
Page Header	ALL PAGES	None	In the banner area as a message displayed across all pages.
ADDITIONAL INFORMATION PAGE			
Transaction Reference Header	TRANSACTION REFERENCES	None	Above any transaction-level references that are requested.
Transaction Reference Trailer	TRANSACTION REFERENCES	None	Below any transaction-level references that are requested.



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RECEIPTS			
Receipt First Section	RECEIPTS	<i>None</i>	Before the item listing section.
Receipt Second Section	RECEIPTS	<i>None</i>	Immediately below the receipt first section.
Receipt Third Section	RECEIPTS	Thank you for the payment.	After the payments section.
OFFLINE MESSAGE			
Site Offline Message	OTHERS	This site is temporarily down for maintenance. We regret the inconvenience. Please try again later.	At the top of the page when the site cannot be reached.
RECENT PAYMENT WARNING			
Recent Payment Header	RECENT PAYMENT WARNING	WARNING	At the top of the recent payment warning.



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SIGN-IN PAGE			
1a. 'How to Log In' help text	HELP	How to Log In	Help text on the sign-in page
Signon Body	EBILL LOGIN PAGE	<i>None</i>	Label on the sign-in page.
NOTIFICATIONS			
Page Header	ALL PAGES	<i>None</i>	In the banner area as a message displayed across all pages.
ADDITIONAL INFORMATION PAGE			
Transaction Reference Header	TRANSACTION REFERENCES	<i>None</i>	Above any transaction-level references that are requested.
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Site Offline Message	OTHERS	This site is temporarily down for maintenance. We regret the inconvenience. Please try again later.	At the top of the page when the site cannot be reached.
RECENT PAYMENT WARNING			
Recent Payment Header	RECENT PAYMENT WARNING	WARNING	At the top of the recent payment warning.



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CUSTOM MESSAGE	CATEGORY IN STORE SETUP	DEFAULT TEXT	WHERE IT DISPLAYS
Enforce Recent Payment	RECENT PAYMENT WARNING	In order to avoid the hassles and costs associated with refunds, we do not allow duplicate payments. If you fear your previous payment has not been accepted, please review your payment history to verify that your payment was received.	In the recent payment warning when it is being enforced.
CUSTOM HELP CENTER			
Custom Help Section Title	HELP	None	In the Help center as the bottom heading to custom help topics. See <a href="#">Custom Help Messages</a> .
Custom Help Link Title 1-10	HELP	None	In the Help center as a link to a custom topic. See <a href="#">Custom Help</a>





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Custom Help Link Body 1-10	HELP	None	The content for the custom topic linked to in the above message. See <a href="#">Custom Help Messages</a> .
AUTO PAY			
Autopay Credit Card Header	AUTO PAYMENTS	For any auto payment or recurring payments, it is required to provide a name for the account for future reference and editability. Please enter the credit card you want to charge for this automatic payment:	Above the credit card entry for auto payments.
PAYMENT LABELS (MULTIPLE FLOWS)			
Label For Pay With Purchase Order	SELECT PAYMENT TYPE	Purchase Order	As the label for purchase order on the select payment method screen.
Confirmation Purchase Order Payment Description	CONFIRMATION PAGE	Payment by purchase order.	On the confirmation page in the payment description.





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CUSTOM MESSAGE	CATEGORY IN STORE SETUP	DEFAULT TEXT	WHERE IT DISPLAYS
Receipt Purchase Order Payment Description	RECEIPTS	Payment by purchase order.	On the receipt in the payment description.
Credit Card Additional Information	SELECT PAYMENT TYPE	<i>None</i>	As small text in the label for the payment method. (95-character limit.)
Bank Account Additional Information	SELECT PAYMENT TYPE	<i>None</i>	As small text in the label for the payment method. (95-character limit.)
Purchase Order Additional Information	SELECT PAYMENT TYPE	<i>None</i>	As small text in the label for the payment method. (95-character limit.)
Campus Card Additional Information	SELECT PAYMENT TYPE	<i>None</i>	As small text in the label for the payment method. (95-character limit.)
Campus Card Label	CONFIRMATION PAGE	Campus Card	As the label for campus card on the select payment method



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Foreign Currency (IFT) Additional Information	SELECT PAYMENT TYPE	<i>None</i>	As small text in the label for the payment method. (95-character limit.)
529 Savings Plan Additional Information	SELECT PAYMENT TYPE	<i>None</i>	As small text in the label for the payment method. (95-character limit.)
Post Synchronization Page Content	CHECKOUT	Please wait while we complete processing your request. Please do not click your browser's navigational buttons. You will automatically be redirected once your request is processed. If you are not redirected after 2 minutes, please contact the school. Your payment has been received so please do not attempt to pay again.	



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CUSTOM MESSAGE	CATEGORY IN STORE SETUP	DEFAULT TEXT	WHERE IT DISPLAYS
Global Message	YOUR ACCOUNT	<i>None</i>	In the Notifications section as an overlay when the user first accesses the site.
New Charge Header	CATALOG	<i>None</i>	Above new charge items in the Storefront site.
Out Of Stock	ITEM CODES INVENTORY	Out of stock	Next to items that are out of stock. Only applies to physical goods.
Add-On Items Header	AMOUNT ENTRY	If you add @ITEMDESC to your cart, you may also add:	Above any add-on items that are available.



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CUSTOM MESSAGE	CATEGORY IN STORE SETUP	DEFAULT TEXT	WHERE IT DISPLAYS
RECEIPTS			
Receipt Signout Instructions	RECEIPTS	<i>None</i>	Above the sign-out button on the receipt.
Receipt Sign Out Button	RECEIPTS	<i>None</i>	In the sign-out button on the receipt.