



Employee Relations & Development Division
Department of Human Resources
777 Glades Road, IS-4
Boca Raton, FL 33431
Tel: 561-297-3057
Fax: 561-297-4220

There has been a significant increase of fraudulent unemployment claims not only in Florida but all across the United States in association with identity theft. Although there has not been a breach of information at the University, fraudsters are using scams and other tactics to collect information from individuals across the country. If you suspect you are a victim of unemployment fraud, notify Human Resources by emailing aguerin2@fau.edu and we will work with you to assist you with the fraud reporting process. If the University receives a fraudulent unemployment insurance claim, Human Resources will email you to confirm the claim is fraudulent and notify the Department of Economic Opportunity (DEO).

Also, it is important that you complete the following steps described below:

1. Contact your State Unemployment Office.

Florida: Department of Economic Opportunity (DEO)

Fraud:

<https://floridajobs.org/Reemployment-Assistance-Service-Center/reemployment-assistance/claimants/fraud-and-overpayments/report-reemployment-assistance-fraud-online>

Scam and Identity Theft:

<https://floridajobs.org/Reemployment-Assistance-Service-Center/reemployment-assistance/claimants/identity-theft>

Phone: (800) 342-9909
(888) 993-9713

2. Contact Police Department to open an investigation.

You may contact your local police department or FAU police department. In order to report fraud to the Federal Trade Commission and the IRS, you will need a police report. You may open a report with FAU PD. Please contact Detective Boldin for further assistance at: uboldin@fau.edu or you may call: (561) 212-7415

3. Federal Trade Commission Complaint Form

Phone: 1-877-438-4338

TTY: 1-866-653-4261

Online: www.ftc.gov/complaint

4. IRS Identity Protection

You may report fraud and ask for the IRS ID Theft Affidavit Form 14039. Send copy of police report along with the IRS affidavit and proof of identity such as social security card, driver's license, or passport. You may contact the Specialized Unit at: 1-800-908-4490. For more information visit: www.irs.gov/identitytheft

5. Alert your banks, credit unions or any financial institutions.

6. Contact credit reporting agencies. You may need to put a fraud alert to protect your account.

Equifax: 1-800-525-6285 or www.equifax.com

Experian: 1-888-397-3742 or www.experian.com

TransUnion: 1-800-680-7289 or www.transunion.com

7. Contact the Social Security Administration

SSA Fraud Hotline: 1-800-269-0271. TTY 1-856-501-2101

P.O. Box 17785, Baltimore, MD 21235

8. Change any passwords that contain personal information.

Passwords containing names, birthdays or anniversaries may further compromised the fraud victims' secure information.