

Prescription Benefits at a Glance

STATE EMPLOYEES' PRESCRIPTION DRUG PLAN STANDARD PLAN OPTION—RETAIL AND MAIL ORDER

The State Employees' Prescription Drug Plan benefit is managed by Express Scripts.

If you have any questions regarding your prescription drug benefit during Open Enrollment, please visit www.medco.com/sofrxplan. You will be able to price a medication and confirm whether a medication is on the preferred drug list. You can also call Express Scripts toll-free at **1-877-531-4793**, 24 hours a day, seven days a week (except Thanksgiving and Christmas) concerning any questions you may have.

	Retail Pharmacy Benefit	Medco Pharmacy® Mail Order Benefit
When to Use Your Benefit	For immediate or short-term medication needs	For maintenance or long-term medication needs
Where to Fill a Prescription	There are more than 50,000 participating retail pharmacies nationwide, including independent pharmacies and chain pharmacies. Visit www.medco.com/sofrxplan or call Express Scripts toll-free at 1-877-531-4793 to find a participating pharmacy. (Members should register at and use www.medco.com .)	Mail your original prescription and mail order form to the Medco mail order pharmacy. Your medications will be sent directly to your home, office or other location. Or, your doctor can call 1-888-327-9791 for instructions on how to fax the prescription to Express Scripts.
Days' Supply Limit	Up to a 30-day supply	Up to a 90-day supply
Cost to You	Your copayment* <ul style="list-style-type: none"> • \$7 for each generic medication • \$30 for each preferred brand-name medication • \$50 for each nonpreferred brand-name medication Please note: When a generic is available but the pharmacy dispenses the brand-name medication for any reason other than that the doctor indicates "dispense as written," you will pay the difference in cost between the brand and the generic, plus the brand copay.	Your copayment* <ul style="list-style-type: none"> • \$14 for each generic medication • \$60 for each preferred brand-name medication • \$100 for each nonpreferred brand-name medication
Deductible	Not applicable	
Out-of-Pocket Maximum	Not applicable	
Lifetime Maximum	Not applicable	
How to Reach Express Scripts	Visit www.medco.com/sofrxplan or call Express Scripts Member Services toll-free at 1-877-531-4793. Members should register at and use www.medco.com .	

*Copayment, coinsurance or copay means the amount a Plan participant is required to pay for a prescription in accordance with a Plan, which may be a deductible, a percentage of the prescription price, a fixed amount or other charge, with the balance, if any, paid by the Plan.

FREQUENTLY ASKED QUESTIONS DURING OPEN ENROLLMENT

Q. HOW DO I FIND A PARTICIPATING RETAIL PHARMACY?

A. You may visit www.medco.com/sofrxplan or call Express Scripts Member Services toll-free at 1-877-531-4793. Members should register at and use www.medco.com.

Q. HOW DO I KNOW WHETHER MY MEDICATION IS COVERED OR WHETHER THERE IS A GENERIC EQUIVALENT?

A. Visit www.medco.com/sofrxplan to find coverage and pricing details online and to find out if your medication has a generic equivalent. Or, you may contact Express Scripts Member Services 24/7 toll-free at 1-877-531-4793.

Q. ARE SMOKING CESSATION MEDICATIONS COVERED UNDER THE STATE EMPLOYEES' PRESCRIPTION DRUG PLAN?

A. Smoking cessation medications that require a prescription are a covered benefit.

Q. WILL I NEED TO GET MY MAINTENANCE PRESCRIPTIONS BY MAIL?

A. Yes, all members of the State Employees' Prescription Drug Plan should use mail order. There are many advantages to getting your maintenance medication by mail. Most important, you can get up to a 90-day supply of medication for the same cost as two 30-day fills at a retail pharmacy—which is like getting one free refill at retail. There is no charge for standard shipping and, for many medications, you can sign up for automatic refills so you never have to worry about ordering refills or running out of your medication. PLEASE NOTE: If you are a member of the PPO Plan, you must use mail order for maintenance medications after filling the prescription three times at a retail pharmacy. If you continue to use a retail pharmacy after the third fill, you will be responsible for the full cost of the medication.

Q. HOW DO I PAY FOR MY MAIL ORDER PRESCRIPTIONS?

A. You can pay by check, e-check, money order or credit card. If you prefer to use a credit card, you have the option of joining the Express Scripts automatic payment program by calling 1-877-531-4793 or by enrolling online.

E-check is another term for electronic funds transfer. When you use e-check, your copayments are deducted from your checking account. There's a 10-day grace period between the time your order is sent and when the amount is deducted from your checking account. (The amount that is being deducted will be included in the prescription information that accompanies your order.)

Q. HOW DO I ORDER ADDITIONAL MAIL ORDER FORMS?

A. Order forms are available online at www.medco.com or by calling Express Scripts Member Services toll-free at 1-877-531-4793.

Q. HOW SOON WILL I RECEIVE MY MAIL ORDER PRESCRIPTION, AND HOW CAN I CHECK THE STATUS OF MY ORDER?

A. Orders are usually processed and mailed within 48 hours of receipt. You can check the status of your order by logging on at www.medco.com and choosing "Order status" from the menu on the left or you can call Express Scripts Member Services at 1-877-531-4793.

Q. HOW CAN THE MEDCO PHARMACY™ MOBILE APP HELP ME STAY ON TRACK WITH MY MEDICATIONS?

A. The Medco Pharmacy™ Mobile App is your on-the-go app for requesting mail-order prescription refills and renewals, receiving safety alerts and reminders, and more. The app is available to anyone with an **iPhone®**, **BlackBerry®** or **Android™** smartphone, or an **iPad®** or other pad device. Go to medco.com/mobile and download it for *free* today.