

Prescription Benefits at a Glance

STATE EMPLOYEES' PRESCRIPTION DRUG PLAN STANDARD PLAN OPTION—RETAIL AND MAIL ORDER

Beginning **Jan. 1, 2012**, the State Employees' Prescription Drug Plan benefit will be managed by Medco.

If you have any questions regarding your prescription drug benefit during Open Enrollment, please visit www.medco.com/sofrxplan. You will be able to price a medication and confirm whether a medication is on the preferred drug list. You can also call Medco toll-free at **1-877-531-4793**, 24 hours a day, seven days a week (except Thanksgiving and Christmas) concerning any questions you may have.

	Retail Pharmacy Benefit	Medco Pharmacy® Mail Order Benefit
When to Use Your Benefit	For immediate or short-term medication needs	For maintenance or long-term medication needs
Where to Fill a Prescription	There are more than 50,000 participating retail pharmacies nationwide, including independent pharmacies and chain pharmacies. Visit www.medco.com/sofrxplan or call Medco toll-free at 1-877-531-4793 to find a participating pharmacy. (Beginning Jan. 1, 2012, members should register at and use www.medco.com .)	Mail your original prescription and mail order form to the Medco mail order pharmacy. Your medications will be sent directly to your home, office or other location. Or, your doctor can call 1-888-327-9791 for instructions on how to fax the prescription to Medco.
Days' Supply Limit	Up to a 30-day supply	Up to a 90-day supply
Cost to You	Your copayment* <ul style="list-style-type: none"> • \$7 for each generic medication • \$30 for each preferred brand-name medication • \$50 for each nonpreferred brand-name medication Please note: When a generic is available but the pharmacy dispenses the brand-name medication for any reason other than that the doctor indicates "dispense as written," you will pay the difference in cost between the brand and the generic, plus the brand copay.	Your copayment* <ul style="list-style-type: none"> • \$14 for each generic medication • \$60 for each preferred brand-name medication • \$100 for each nonpreferred brand-name medication
Deductible	Not applicable	
Out-of-Pocket Maximum	Not applicable	
Lifetime Maximum	Not applicable	
How to Reach Medco	Visit www.medco.com/sofrxplan or call Medco Member Services toll-free at 1-877-531-4793. Beginning Jan. 1, 2012, members should register at and use www.medco.com .	

*Copayment, coinsurance or copay means the amount a Plan participant is required to pay for a prescription in accordance with a Plan, which may be a deductible, a percentage of the prescription price, a fixed amount or other charge, with the balance, if any, paid by the Plan.

FREQUENTLY ASKED QUESTIONS DURING OPEN ENROLLMENT

Q. HOW DO I FIND A PARTICIPATING RETAIL PHARMACY?

A. You may visit www.medco.com/sofrxplan or call Medco Member Services toll-free at 1-877-531-4793. Beginning Jan. 1, 2012, members should register at and use www.medco.com.

Q. HOW DO I KNOW WHETHER MY MEDICATION IS COVERED OR WHETHER THERE IS A GENERIC EQUIVALENT?

A. Visit www.medco.com/sofrxplan to find coverage and pricing details online and to find out if your medication has a generic equivalent. Or, you may contact Medco Member Services 24/7 toll-free at 1-877-531-4793.

Q. WILL I BE ABLE TO REFILL MY CURRENT MAIL ORDER PRESCRIPTIONS THROUGH THE MEDCO MAIL ORDER PHARMACY?

A. Medco will work with your current mail order pharmacy to automatically transfer eligible prescriptions. Please note that controlled substances and compound medications cannot be transferred from one pharmacy to another. If you take one of these medications, you must get a new prescription from your doctor. Please contact Medco to discuss how to transfer any prescriptions with refills at Walgreens, Happy Harry's or Duane Reade pharmacies to a Medco participating retail pharmacy or to Medco's mail order pharmacy. Your welcome package, which you will receive in December, will contain instructions for submitting new prescriptions to the Medco mail order pharmacy.

Q. WILL I NEED TO GET MY MAINTENANCE PRESCRIPTIONS BY MAIL?

A. Yes, all members of the State Employees' Prescription Drug Plan should use mail order. There are many advantages to getting your maintenance medication by mail. Most important, you can get up to a 90-day supply of medication for the same cost as two 30-day fills at a retail pharmacy—which is like getting one free refill at retail. There is no charge for standard shipping and, for many medications, you can sign up for automatic refills so you never have to worry about ordering refills or running out of your medication. PLEASE NOTE: If you are a member of the PPO Plan, you must use mail order for maintenance medications after filling the prescription three times at a retail pharmacy. If you continue to use a retail pharmacy after the third fill, you will be responsible for the full cost of the medication.

Q. HOW DO I PAY FOR MY MAIL ORDER PRESCRIPTIONS?

A. You can pay by check, e-check, money order or credit card. If you prefer to use a credit card, you have the option of joining the Medco automatic payment program beginning Jan. 1, 2012, by calling 1-877-531-4793 or by enrolling online. If you currently use a credit card for your mail order prescriptions, you'll need to contact Medco with your credit card information, as this information can't be transferred.

E-check is another term for electronic funds transfer. When you use e-check, your copayments are deducted from your checking account. There's a 10-day grace period between the time your order is sent and when the amount is deducted from your checking account. (The amount that is being deducted will be included in the prescription information that accompanies your order.)

Q. HOW DO I ORDER ADDITIONAL MAIL ORDER FORMS?

A. Beginning Jan. 1, 2012, order forms online at www.medco.com or call Medco Member Services toll-free at 1-877-531-4793 to use the automated system or talk to a representative.

Q. HOW SOON WILL I RECEIVE MY MAIL ORDER PRESCRIPTION, AND HOW CAN I CHECK THE STATUS OF MY ORDER?

A. Orders are usually processed and mailed within 48 hours of receipt. After Jan. 1, 2012, you can check the status of your order by logging on at www.medco.com and choosing "Order status" from the menu on the left. Or, you can call Medco Member Services at 1-877-531-4793 to use the automated system or talk to a representative.