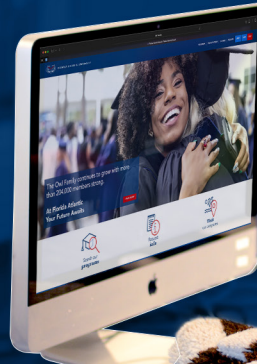




FLORIDA ATLANTIC UNIVERSITY

WELCOME TO OWLSLEY'S CLASSROOM



2025 COMPETENCY ALIGNED LEARNING GUIDE

Below are curated learning resources aligned to this year's performance competencies.

PREFER TO EXPLORE ON YOUR OWN?

Browse the full
learning library **HERE.**

CHOOSE YOUR LEARNING STYLE

Each competency includes 4 short courses (<10 min) and 1 detailed course - pick what works best for your learning style.

JOB KNOWLEDGE/ JOB SKILLS/ QUALITY OF WORK

- Promoting Self-Efficacy at Work
- Keep Your Edge with Continuous Learning
- Identify Opportunities to Improve
- Reach your Potential
- Expert Insights: Driving your Own Development with Meredith Whipple Callahan (Full Course)

WORK PRACTICES/DEPENDABILITY

- Dependability as a Competency
- Personal Responsibility as a Competency
- Build Trust and Credibility
- KEEP Promises
- Expert Insights: Winning in the Working World with Stephen Kremlp (Full Course)

CUSTOMER SERVICE/TEAMWORK/ INTERPERSONAL SKILLS

- How to Be a Better Teammate
- Pulling your Weight on a Team
- The Do's and Don'ts of Being a Team Player
- The Science of Happiness at Work: How to Cultivate Strong Work Relationships
- Building Customer Relationships (Full Course)

ORGANIZATION/TIME MANAGEMENT

- Taking Action Against Digital Distraction
- 8 Workplace Distractors to Be Aware of
- Cutting Edge Success at Work: Prioritize and Organize
- 5 Ways to Prioritize
- Time Management (Full Course)

COMMUNICATION/LEADERSHIP/ PERFORMANCE MANAGEMENT

- Lead Now: Effective Communication
- Coaching Overview
- Performance Management: A Manager's Responsibility
- Performance Check-Ins: Because Annual Appraisals Aren't Enough
- Expert Insights: Exceptional Leadership Communication with Brandon Smith (Full Course)

INITIATIVE/PROBLEM SOLVING

- Problem Solving Like a Pro
- The AHA Moment - Your Brain at Work Problem Solving
- Taking Initiative at Work
- The Self-Starter Checklist
- Critical Thinking 101 (Full Course)