Insurance For Students is your insurance agent. Our office is located close to the Boca Raton FAU campus and our team is here to help you make the most of your student health insurance plan (SHIP). We can help question such as:

- How do I access my ID card?
- What specialists can I visit?
- My bills are not being paid, what do I do?
- Does my insurance cover my immunizations?
- How do I cover my child?
- I need coverage to visit a dentist.

Insurance for Students – www.insuranceforstudents.com/fau
1690 S. Congress Ave., Suite 101 Delray Beach, FL 33445 Phone: 800-356-1235
UnitedHealthcare

UnitedHealthcare StudentsResources is the Insurance Carrier & Claims Company for the Florida Atlantic University SHIP

Web:  www.uhcsr.com  Customer Services:  800-767-0700  or customerservice@uhcsr.com

• UnitedHealthcare is the largest health insurance company in the United States.
• The FAU SHIP uses the UnitedHealthcare Choice Plus nationwide network of medical providers.
• UnitedHealthcare StudentResources processes & pays your bills.
• Specific questions on claims must go to UnitedHealthcare StudentResources first due to privacy laws.
• Questions with your UHCSR ‘My Account’? Visit UnitedHealthcare StudentResources customer service.
Why is Health Insurance Mandatory?

Good health is the foundation for academic and professional success

In the United States, the medical care system is very complex and extremely expensive. Without comprehensive health insurance it can become almost impossible to pay for medical costs.

The Florida Atlantic University International Student Health Plan provides ACA compliant, comprehensive coverage and access to medical providers across the United States. This means the plan works the same in Los Angeles, Chicago, and New York as it does in Boca Raton. The cost of the SHIP is also the lowest in Florida, so almost ALL international students at FAU take advantage of the plan.

For those students who have a comprehensive US type health insurance plan of their own, they may choose to submit an insurance waiver if their plan meets Florida Atlantic University insurance requirements.
How to get started

• Visit [www.insuranceforstudents.com/fau](http://www.insuranceforstudents.com/fau)
• Select International Students & International Graduate Assistants
Review the plan coverage and benefits

- Review the program summary brochure & plan certificate
- Learn about FAU medical & psychological services
• FAU Student Health Center is your most convenient option for non-emergency care.
• Students who have the FAU student health plan have all costs covered at 100%!
How do I use this insurance?

UnitedHealthcare Choice Plus – Nationwide PPO Network of Medical Providers

**Primary Care Physician** - In non-urgent situations, it is usually best to go to your own physician’s office.*

Visit your Primary Care Physician for:
- Preventive care
- Follow-up care
- Sicknesses and injuries during business hours

*Student Health Center services may vary. See the Certificate of Coverage for more info.

If your Primary Care Physician is unavailable, an **Urgent Care Center** can treat many minor injuries, may have shorter wait times and could cost less than an E.R.

An urgent care center can help with:
- Minor cuts
- Sprains and strains
- Minor broken bones such as a broken finger

**Emergency Room** can be used for serious medical situations such as:
- Large, open wounds
- Heavy bleeding
- Chest pain
- Trouble talking
- Major burns
- Difficulty breathing
- Major broken bones
- Sudden change in vision
- Severe head and/or spinal injuries
Where do I enroll?

• International students are automatically enrolled in the FAU International Student health plan and the cost is put on their student account.

• Students will receive welcome emails from the insurance carrier, UnitedHealthcare StudentResources in early August to setup their insurance account.

• Once your online account is setup you can access your insurance id card, download the UHCSR app and view all your claims information.

• The FAU International Student Health Plan’s coverage starts on 8/14/2022!
Setting up your My Account

Be sure to download the UHCSR app to your phone for quick access to your insurance id card and claims information.
Where do I submit an Insurance Waiver?

- Visit www.insuranceforstudents.com/fau and select International Student & International Graduate Assistants plan.
- Scroll down the page to the program tools and select Alternate Insurance Waiver.
- Log in with your FAUNet ID and submit your plan’s information including ID card and Summary of Benefits.
What other benefits come with the plan?

• Your student health insurance plan includes access to A Student Assistance Program (ASAP).
• ASAP provides college students easy access to counselors who understand student life.
• Consultation is available 24 hours a day by phone for emotional support, assessment, crisis intervention, and referrals to local counselors.
• Students are eligible to receive assessment, referral and counseling services. You are encouraged to use this resource for a broad range of issues.

Adjustment in living away from home
• Loneliness
• Confidence
• Independence
• Time Management

Student Life
• Academic Stress
• Balancing schoolwork, social life, job, and other activities
• Sleep Issues

Mental Health Issues
• Stress
• Anxiety
• Sadness
• Depression

Alcohol or Drug Use Concerns
• Drug and alcohol education
• Referral for specialized counseling or intensive treatment

Relationships
• Roommates
• Family
• Friends

Financial Counseling
• Telephonic consultation provided by a qualified financial counselor for budgeting, credit card debt, identity theft recovery, college financial planning

Legal Assistance
• One free 30 minute office or telephonic legal consultation in all areas of law except those involving actions against employers or colleges.
• Students can also receive 25% discount for additional services provided by a network attorney.

Help finding Child or Eldercare
• Resources for childcare or eldercare anywhere in the US

FutureHealth Register and use ASAP by logging into www.MyFutureHealth.com