



Highlights of the 2019-20 Student Health Insurance Plan:

- Fully compliant with the Affordable Care Act (ACA)
- Unlimited policy-year maximum
- Services provided at FAU Student Health Services are covered at 100% of eligible expenses
- Annual deductible: \$400 per insured person In-Network
- In-Network services generally covered at 80%
- Prescription drug coverage with a 30% copayment

In-network Prescription Drug Coverage (Preferred Providers)

- \$15 Copay for Tier 1
- \$40 Copay for Tier 2
- \$40 Copay for Tier 3

Instructions:

Option 1 : Go to www.gallagherstudent.com/FAU, and login with your student credentials (FAU Net ID & Password) as shown in the image below:

LOGIN TO FLORIDA ATLANTIC UNIVERSITY AND
GALLAGHER STUDENT

Sign in with your FAUNet ID

acalvimontes2015

.....

LOGIN

Forgot your password? or
Set Up a New Account or
Need Help?

☐ Don't Remember Login

Once you sign in, on the left side of the page you will find the site’s navigation bar. Under My Student Health Insurance Plan scroll down and click on the **Claims Company & ID Card** to retrieve your insurance ID card.

Notifications

My Student Health Insurance Plan

My Benefits and Plan Information

Discounts and Wellness

Find a Doctor

Pharmacy Program

Claims Company & ID Card

Dental & Vision Enrollment

Parents Corner

Information for Parents

Option 2:

1. Visit www.uhcsr.com/MyAccount .
2. If you have already created a UHCSR account, log in.

3. If you have not created a UHCSR account, click "Create New Account" and complete the registration process using your name, date of birth and Student ID number.

Login to My Account to access and manage your policy.

Login to My Account

Enter your username and password to continue...

* Indicates required field

Username*

Password*

Did you forget your [Username](#) or [Password](#)?

CREATE ACCOUNT

SACM MEMBER
CREATE ACCOUNT

LOGIN

Create an online account to access the best parts of your plan.

First, Verify Your Credentials

* Indicates required field

A

First Name*

Required

Last Name*

Date of Birth (MM/DD/YYYY)*

B

Email or Student ID or SR ID*

C

Email or Student ID or SR ID

BACK TO LOGIN

NEXT

Once you create and activate your account, you will be prompted to retrieve your ID:

Attached is your new UnitedHealthcare ID card. The ID card contains important phone numbers and claim filing instructions.

UnitedHealthcare

StudentResources

Insured: Alexander Calvimontes

SR ID #: [REDACTED]

Group Name: [REDACTED]

Policy #: [REDACTED]

For Members:

1-888-302-6182

HealthiestYou Telehealth: 1-855-870-5858

www.telehealth4students.com

24/7 Student Assistance Program: 1-877-862-1172

For Providers:

1-888-224-4875

MultiPlan

COMPENSATED MEMBER

OPTUMRx

Rx Bin: 610279

Rx PCN: 9999

Rx Group: UHCSTRC01

UnitedHealthcare Options PPO Network

ID1:17S

Underwritten by Student Resources (SPC) Ltd.

CLAIMS INSTRUCTIONS

Submit claims to the company within 90 days after the date of service. Please mail all medical and hospital bills along with the insured student's name and patient's name, SR ID number, address, and the name of the college or university under which the student is insured to the address listed on this card.

Send claims to:

StudentResources

PO Box 809025

Dallas, TX 75380-9025

Electronic Payer ID #: 74227

For emergencies while traveling contact:

UnitedHealthcare Global

1-877-461-2273 (Toll-free) or 1-410-453-6330 (Collect)

or email assistance@uhcglobal.com.

Use ID # 355751

For Hospital pre-admission notification call UnitedHealthcare at 1-877-295-0720.

NOTICE TO ALL HEALTHCARE PROVIDERS

This card is not a guarantee of coverage. For information concerning coverage, co-payment and claims instructions, please call Customer Service at the number listed on the front of this card.

17-401

www.uhcsr.com

At this site, you can also request delivery of a permanent ID through the U.S. mail. If you run into difficulties while retrieving your ID Card, please try again or call Customer Service at 1-800-767-0700. Their operating hours are 7:00 AM -7:00 PM, Monday through Friday.