

Susan K. Dennett, Ph.D.

Instructor, Department of Educational Leadership & Research Methodology,
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EDUCATION

Ph.D. Educational Leadership and Research Methodology: Adult and Community Education.
Florida Atlantic University, May 2014.

Dissertation: “A quantitative research study to compare the critical thinking dispositions between Chinese university students and American university students.”

M.S., Adult Education, Concentration: Human Resource Development: Florida State University, August, 2008

B.A., Psychology, Oakland University, Michigan

Certificate in Business Studies, Northampton College, Northamptonshire, England

USPTA (United States Professional Tennis Association: by examination and playing ability)

MIPM (Member of the Institute of Personnel Management, UK: by examination and experience)

Member of the Society of Human Resource Management

Member of the Human Resource Association of Palm Beach County

Member of the Human Resource Association of Martin County

Member of the Association of Training and Development, Palm Beach County

EMPLOYMENT HISTORY

Instructor, Adult and Community Educational Leadership Master’s Degree Program, Department of Educational Leadership & Research Methodology, Florida Atlantic University, Jupiter, FL, August 2016 – Present

- Coordinate and promote statewide the online Adult and Community Educational Leadership Master’s Degree Program.
- Facilitate graduate and doctoral courses within the Department of Educational Leadership & Research Methodology.
- Developed Quality Matters fully online graduate courses with the Center for e-learning (Workplace Learning and Development, Leadership 1, Program and Curriculum Development, Organization and Community Education)
- Created a faculty-led study abroad to Iceland (2018-2019).
- Created a faculty-led study abroad to Paris (2019-2020)

Associate Graduate Professor (Adjunct), Department of Educational Leadership & Research Methodology, Florida Atlantic University, Jupiter, FL, 2014 - 2016

Academic Dean, Flagship Residential Campus, Keiser University (formerly Northwood University), FL,
July 2015 – August 2016

Led a smooth transition during the sale of Northwood University to Keiser University. Provided leadership to the following academic programs:

- College of Business
- MBA Program
- College of Nursing
- College of Golf
- College of Psychology
- Criminal Justice
- ESOL
- Center for International Studies
- Learning Commons
- Registrar and Academic Advisors

New Program Development

BA Golf Management

BA Marine Management

Accreditation

Campus lead for the SACSCOC (Southern Association of Colleges and Schools Commission on Colleges) accreditation campus visit. Keiser University received zero recommendations.

Academic Dean, Northwood University, West Palm Beach, *July 2013 – July 2015 (Northwood University was sold to Keiser University, July 1, 2015)*,

Provided strategic leadership to the following departments:

- Entrepreneurship
- Marketing Management
- Economics
- Automotive Aftermarket Management
- Automotive Management
- Management
- Accounting
- Sport and Entertainment Management
- Hospitality Management
- International Business
- ESOL
- Adult Degree Program
- Center for International Studies
- Office of the Registrar
- Office of Academic Advising
- Library/Learning Commons

Accreditation

Campus lead for the ACBSP (Accreditation Council for Business Schools and Programs) accreditation visit. Received zero notes.

Professor: Human Resources, Adjunct, College of Business, Northwood University, FL, 2009 - 2013

Facilitated courses in management, leadership and human resources within the College of Business for the traditional undergraduate students and the non-traditional (adult) undergraduate students (face-to-face, online and blended).

Trainer and Tennis Professional, Marriott Resort and Spa, Hutchinson Island, Florida, 2006 - 2013

Developed and facilitated the following employee training and development seminars:

- Effective Interviewing Techniques
- Excellent Customer Service: Hosting Brilliantly
- New Employee Orientation
- Sexual Harassment

Provided tennis instruction to adults and children

Associate Human Resources Manager, QVC, Port St Lucie, 1999 - 2006

Strategic leader during the start-up of the 1500 employees call center. Developed and facilitated the following employee training and development seminars:

- Conflict Resolution Techniques
- Giving and Receiving Feedback
- Effective Interviewing Techniques
- New Employee Orientation
- Human Resource Practices

Director of Disaster and Health Services, American Red Cross (Martin County) 1998 - 1999
Board member (1994 – 1996). Volunteer Coordinator (1991 – 1996)

Human Resources and Training Director, Lionel Trains, Chesterfield, MI, 1996 - 1998

Entrepreneur. “Say It with Baskets”, Palm City, Florida, 1992 - 1996

International Industry Experience

Human Resources and Training Manager, ASEA Brown Boveri (ABB), UK, 1989 - 1991

Human Resources and Training Director, MILA (UK & Denmark), 1984 - 1989

Human Resources Officer and Cost Analyst, Cummins Engine Company UK, 1980 - 1984

PUBLICATIONS IN PRINT

Refereed Journal Articles

Dennett, S.K. (2018). Developing leaders to lead today and tomorrow. *Journal of Management Science and Business Intelligence*, 3(1), 40-46.

Dennett, S.K., & Vasquez, M. (2012). Teaching with technology: Reaching out in the digital age. *International Journal of Adult Vocational Educational and Technology*, 3(2), 47-53.

Dennett, S.K. & Bryan, V. (2012). A strategy for designing a successful expatriation program from the US to the UK. Presented virtually to 7th International Conference on Business and Education, Williamsburg, Virginia. Retrieved from <http://www.amhighed.com/Williamsburg2012/registration.htm> (Refereed based on paper.)

Wang, C.V.X., Russo, M., & **Dennett, S.K.** (2013). Electronic Education and Lifelong Learning. *International Journal of Adult Vocational Education and Technology*, 4(1), 46-60

Books

Dennett, S. K. (2013). A quantitative research study to compare the critical thinking dispositions between Chinese university students and American university students.

Book Chapters

Wang, V.C.X., **Dennett S.K.**, & Bryan, V. (2013). Chinese pedagogy or Western andragogy. In V.C. Wang (2013). *International education and the next generation workforce: Competition on the global economy*, 1-25. Hershey, PA: IGI Global. Information Science Reference. doi:10.4018/978-1-4666-4498-4.ch001

Wang, V. C., **Dennett, S. K.**, & Bryan, V. C. (2014). Chinese Pedagogy or Western Andragogy? In I. Management Association (Ed.), *Adult and Continuing Education: Concepts, Methodologies, Tools, and Applications* (pp. 1620-1644). Hershey, PA: Information Science Reference. doi:10.4018/978-1-4666-5780-9.ch093 [Reprint by company due to popularity of chapter]

Wang, V.C.X., & **Dennett, S.K.** (2014). Pedagogy versus andragogy organizations. In V.C. Wang (2014). *Handbook of Research on Education and Technology in a Changing Society*, 318-330. Hershey, PA: IGI Global.

Wang, V.C.X., & **Dennett, S.K.** (2014). Leadership in the third wave. In V.C. Wang (2014). *Handbook of Research on Education and Technology in a Changing Society*, 506-517. Hershey, PA: IGI Global.

Wang, V.C.X., & **Dennett, S.K.** (2014). Addressing Work Ethic in the New Century. In V.C. Wang (2014). *Handbook of Research on Education and Technology in a Changing Society*, 528-538. Hershey, PA: IGI Global.

Wang, V.C.X., & **Dennett, S.K.** (2014). What is your teaching style? In. V.C. Wang (2014). *Handbook of Research on Education and Technology in a Changing Society*, 581-592. Hershey, PA: IGI Global.

REFEREED CONFERENCE PRESENTATIONS

International

Dennett, S.K., & DeDonno, M. (2019). A study to explore the effect of perceived time pressure on the cognitive strategies of students to complete a working memory capacity task. The 3rd International Self-Directed Learning Conference. South Africa.

Dennett, S.K. (2018). The power of personalized videos in the online classroom. Eco Media Europe Conference. Iceland. (October 2018). Presented three times at the conference.

National

Dennett, S.K. (2019). Communication and Leadership. Are you communicating effectively? One-hour address. Human Resource Association of Martin County. (October 2019).

Dennett, S.K. (2018). Using videos to enhance the online learning experience. American Association for Adult and Continuing Education (AAACE). Myrtle Beach, SC. (October 2018).

Dennett, S.K., & Bryan, V. (2018). Adult Education in an era of accelerated technological innovation: The costs of leaving others behind. American Association for Adult and Continuing Education (AAACE). Myrtle Beach, SC. (October 2018).

Dennett, S.K. (2018). Susan's secret sauce to designing an expatriate program. One-hour address. Human Resource Association of Palm Beach County Annual HR Conference. (May 2018).

Dennett, S.K. (2018). Developing leaders to lead today and tomorrow. 2018 International Conference on Management, Leadership and Business Intelligence. Houston. (April 2018).

Dennett, S.K. (2018). Flat No More: Using Personalized Videos to Enhance the Online Learner Experience. Florida Atlantic University Technology Showcase. (April 2018).

Dennett, S.K. & Bryan, V. (2012). A strategy for designing a successful expatriation program from the US to the UK. Presented virtually to 7th International Conference on Business and Education, Williamsburg, Virginia. Retrieved from <http://www.amhighed.com/Williamsburg2012/registration.htm>

Other

Dennett, S.K. (2019). The forgotten skills needed to land and keep a job. Presented to the House of Hope members.

Dennett, S.K. (2011). Teaching with Technology. Presented at Palm Beach State College.

Dennett, S.K. (2011). The Do's and Don'ts of the IRB Process. Florida Atlantic University, Educational Leadership and Research Methodology.

Dennett, S.K. (2011). Global Business Differences. Presented to Barry University.

Dennett, S.K. (1993). The Global Differences in Business Through the lens of an HR Practitioner. Presented to the Martin County Human Resources Association.

GRANTS

Bryan, V. C., Russo, M.R., & **Dennett, S.** (2012). Final Report: Early Warning Technology for People with Profound Hearing Loss. Research report for Institution of Fire Engineers: Vision 20/20 Division of Homeland Security Grant. Grant completed December, 2012.

Grant award was for \$8000 to FAU out of \$160,000 (grant was written to service varied community agencies- Palm Beach County Fire Service, Area Agency on Aging, Delray Deaf Service Center, Delray Medical Sleep Lab)

External – funded

ACTIVE RESEARCH AGENDA

Research Study 1 (PI: Mike DeDonno, Co PI: **Susan Dennett**)

Title: A study to explore the influence of time pressure on cognitive ability.

Research Study 2 (PI: Mike DeDonno, **Susan Dennett**)

Title: A study to explore the resiliency and emotional intelligence levels of students.

Research Study 3:

Title: A study to compare the resiliency and emotional intelligence levels of students newly admitted to the Masters in Adult and Community Educational Leadership and their resiliency and emotional intelligence levels upon graduation.

Research Study 4:

Title: A study to compare the resiliency and emotional intelligence levels of students before they experience a study abroad program and after they complete a study abroad program.

MEMBER OF DISSERTATION COMMITTEE

Downs, K.,L, (2019). An examination of the relationship between community college students' self-directed learning readiness and academic achievement in student success courses.

Dunn, S, (2019). Factors predicting the estimated success of culturally diverse students in online course in post-secondary education.

TEACHING EXPERIENCE

Florida Atlantic University

ADE 6381	Leadership I (online and face-to-face)
EDA 6100	Leadership II (face-to-face)
EDA 6103	Leadership III (face-to-face and online)
ADE 6265	Organization and Administration of Adult/Community Education (online)
ADE 6184	Program and Curriculum Development for Adults (online)
ADE 6387	Workplace Learning and Development (online)
ADE 5185	Adult and Community Education (online)

Northwood University

MGT 2500	Human Resources Management
MGT 3700	Management and Leadership Practices
HOS 4100	Managing Human Resource Applications within Hospitality
MGT 4850	Organization Behavior
MGT 4800	Strategic Management (Capstone)

Additional Design and Teaching Experience

Human Resource Practices – QVC, MILA – UK
 Being a Change Agent through a Cultural Change – Lionel Trains
 Diversity – Lionel Trains
 Writing and Delivering Performance Evaluations – Lionel Trains
 Strategic Leadership – Lionel Trains
 Conflict Management – QVC
 Giving and Receiving Feedback - QVC
 Effective Interviewing Techniques - The Marriott Corporation, QVC, Cummins Engine Company
 Excellent Customer Service: Hosting Brilliantly – The Marriott Corporation
 New Employee Orientation – The Marriott Corporation, QVC, ABB (Asea Brown Boveri), MILA UK
 Guidelines for Expatriates – QVC, ABB (Asea Brown Boveri)
 Introduction to Disaster Services – American Red Cross
 New Volunteer Orientation – American Red Cross
 Managing Shelter Operations – American Red Cross
 Preparing for a Hurricane – American Red Cross

SERVICE AND PROFESSIONAL DEVELOPMENT

Committee Service to Florida Atlantic University

Department/Program

1. Coordinator, Adult and Community Education Leadership M.Ed. Program (2015-Present)
2. Lead: ELRM Exit Survey Review Committee (2016 – Present)
3. Member, Chi Sigma Alpha Honor Society (2017 – Present)

4. Member, Vision Committee (2018)

College of Education

ELRM Representative: Assessment Committee (2016 – Present)

University

Member: Peace Corp Preparation Committee (2017 – 2018)

Reviewer: Reviewed 70 applications for: Julian Warren Weiss Endowment Scholarship (2019)

Reviewer: Reviewed applications for the study abroad scholarship award (2019)

Reviewer: Reviewed 19 essays for the Helen I Craig Scholarship award (2019)

Judge: 2019 Undergraduate Research Symposium

Committee Service to Northwood University

University

Chair. ACBSP Campus Accreditation Visit.

Chair. Commencement Committee.

Chair. Convocation Committee.

Chair. Scholarship and Donor Committee.

Chair. CARE Team. Student Retention Committee.

Member. Deans Council.

Member. Innovation and Continuous Improvement Team.

Member. Strategic Plan and Vision Task Team.

Member. Student Retention Committee.

Member. Faculty Development Committee.

Facilitator. Ideas and Continuous Improvement Round Tables

Committee Service to Keiser University

Chair. Accreditation Committee. Southern Association of Colleges and Schools Commission on Colleges Accreditation visit.

Chair. CARE. Student Retention Committee.

Chair. Commencement Committee.

Member. Faculty Development.

Chair. Commencement Committee.

Member. Strategic Leadership Team.

Member. Faculty Development Committee.

Community Engagement Volunteer Service

Dennett, S.K. (2019). Communication and Leadership. Are you communicating effectively? One-hour address. Presented to the Human Resource Association of Martin County. (October 2019).

Dennett, S.K. (2019). The forgotten skills needed to land and keep a job. Presented to the House of Hope members.

Willoughby Tennis Club: Provide free tennis coaching to children (2019 – Present)

Volunteer with the Treasure Coast Humane Society (2018 - Present)

Participate in local tennis pro-am exhibitions to raise money for non-profit organizations (2005 – Present)

Jensen Beach High School, School Advisory Council (2017 – 2018)

Martin County School District Textbooks Taskforce (2018)

American Red Cross: Disaster Services Volunteer Coordinator (10 years). Traveled and worked at disasters: Puerto Rico, Georgia, St. Louis and domestic disasters. Recruited, trained and managed volunteers.

Coached the middle and high school boys and girls tennis teams, The Pine School (2009 – 2011)

Honors and Awards

Nominated for Florida Atlantic University, Center for ELearning Award, 2018.

Dissertation of the Year Award. (2013). Selected by FAU's Research Committee to be awarded \$1240 for my research.

Recipient of the Ernest O. Melby Fellowship, 2012 (Educational Leadership) (\$10,000)

Nominated for Outstanding Student of the Year, Florida Atlantic University, 2012, 2013

Nominated for the Melby Scholarship Award, Florida Atlantic University, 2011 and 2012

Nominated for the Harry Harmes Educational Leadership Fellowship, 2012

Disaster Volunteer of the Year for the Martin County American Red Cross

SOURCES OF INSPIRATION:

Contributions of my grandfather, Tyler Dennett (1882-1949), Williams College President (1934-1937) and Princeton Professor. <http://archives.williams.edu/williamshistory/biographies/dennett-tyler.php>

Updated on 11/12/19