

The DeTail

Volume 6 Issue 1

Fall 2016

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Special points of interest:

- **Approved Plan of Study must be on file with the Graduate College by Dec. 11, 2016 for spring 2017 graduation.**
- **Applications for spring 2017 Student Teaching are due Sept. 15, 2016.**
- **Graduate applications for spring 2017 are due Nov. 1, 2016**
- **Welcome to FAU!**

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Letter from the Chair

By Barbara Ridener, Ph.D.

Is it fall already? I could have sworn that it was just January. That's what happens when everyone gets involved with working on exciting projects. Time flies. Faculty have been working on course development and revisions as well as their own scholarship. We are always trying to keep abreast of the latest research and incorporate it into our programs. Several faculty shared their expertise at a conference in Dublin Ireland

this summer, showing that our expertise has a global reach. In this issue you will read about some exciting changes going on within the department. I hope you enjoy the update and encourage you to let us know of your accomplishments so we can potentially include it in future newsletters. I hope that the coming months will be positive and productive as we always continue to look forward.



**Barbara Ridener, Ph.D., Chair
Department of
Teaching & Learning**

DTL to Roll Out Approved Changes to B.A./B.A.E. Elementary Ed. for New Students in Spring 2017

Florida Atlantic University (FAU) has approved changes to the bachelor's degree in Elementary Education with ESOL plus Certification, according to Dr. Barbara Ridener, Chair, Teaching and Learning. The Department of Teaching and Learning (DTL) in FAU's College of Education (COE) expects to offer the enhanced program to new students admitted into the College of Education as undergraduate elementary education majors, beginning with the spring 2017 semester.

The improved undergraduate elementary education program will stress content and rigor by adding content courses in mathematics, science, and social studies. Increasing emphasis on



classroom management, as well as enhancing coursework and the student teaching component to incorporate State requirements for the Reading Endorsement will also strengthen the program.

These changes have been made

in collaboration with Broward County Public Schools (BCPS) and the School District of Palm Beach County (SDPBC), the sixth and 11th largest school districts in the State of Florida, respectively.

DTL, OASS Improve Clinical Experiences



The Department of Teaching and Learning (DTL) and the Office for Academic and Student Services (OASS) worked collaboratively to implement changes to professional training during summer 2016 in order to enhance practicum and student teaching experiences. The improvements are the result of the Collaborative Transformation: Establishing Excellence in Elementary Preparation (EXCEED) Grant initiative that established the Florida Atlantic University Center of Excellence for Teacher Preparation.

Clinical Educators and University Supervisors completed an additional two days of professional learning to follow up the eight-day training in July 2016. Marzano expert partner, Learning Science International, engaged them in learning activities to hone their scoring and feedback skills.

This professional learning, along with improved observations linked to district evaluation systems and coaching tools, will help Clinical Educators and University Supervisors improve feedback and support accelerated development of pre-service and student teacher candidates as teachers, reported Gracie Diaz, Director of Research Programs/Service, Teaching and Learning.

Teacher candidates will participate in professional learning during the fall student teaching semester as well. Both Broward and Palm Beach school districts will prepare them for district evaluation expectations in the Marzano model they will face when hired as teachers. "Through

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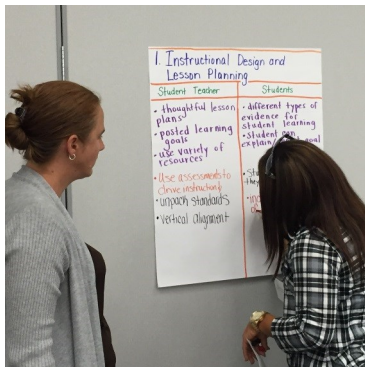
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The DeTail is published three times a year by the Department of Teaching & Learning.

Story ideas may be submitted to deptteachlearn@fau.edu. Include your name and contact information.

Please update your email address if you have graduated so we can keep in touch with you. Send it to deptteachlearn@fau.edu.

Clinical Educators and University Supervisors participated in professional learning to improve feedback skills and link observations to district evaluation systems.



University Supervisors and Clinical Educators collaborate on a group activity during training provided through the EXCEED Grant in July 2016.

Alumni Awards, Recognitions

The Department of Teaching and Learning (DTL) in Florida Atlantic University's College of Education would like to recognize the achievements of alumni of DTL undergraduate and graduate degree programs.

To that end, **please let us know when you receive awards and recognitions** from your school, district, state or professional organizations.

Email us at deptteachlearn@fau.edu.

Be sure to tell us your name, year of graduation, and degree,



as well as the name of the award, the date you received it and the organization that bestowed it. We will then list your accomplishments in a "Class Notes" column in each issue of our department's newsletter, The DeTail.

We look forward to hearing from you!



Join Kappa Delta Pi's Rho Omega Chapter

College of Education undergraduate students with a grade point average (GPA) of 3.0 or better and graduate students with a GPA of 3.5 or better are invited to join Kappa Delta Pi (KDP)'s Rho Omega Chapter.

The first meeting for the 2016-2017 academic year will take place in September 2016 on the Boca Raton Campus. An announcement will be sent to eligible COE students.

KDP is the international honor society in education. For more information, contact Tiffany Cox, President, KDP Rho Omega Chapter, at tcox23@fau.edu.

DTL To Offer FTCE Exam Prep

In response to student requests, the Department of Teaching and Learning (DTL) plans to offer a preparation course for the Elementary Education subject area examination of the Florida Teacher Certification Exams (FTCE). DTL faculty will collaborate with Broward and Palm Beach school district content experts to develop a FTCE-Elementary Education exam preparation course designed to assist students in passing the more rigorous examination. The schedule of the course is anticipated in spring 2017. Cost

and registration information will be posted on the DTL website. Watch for an announcement.

Please be aware that all appropriate sections of the General Knowledge Exam, as well as both Professional and Subject sections of the FTCE must be passed prior to being placed for student teaching. All exams required for certification are administered by the Florida Department of Education. To register for exams, visit www.fl.nesinc.com/.

EIEIO Elementary Ed. Honors Students Meet with Principals



Department of Teaching and Learning (DTL) students in the Effective Integration of Education Impact and Outcomes (EIEIO) Elementary Education and Secondary Education Honors Program met with Broward County Public School principals (below) during a luncheon held on Tuesday, May 24, 2016 in the College of Education Dean's Conference Room on the Boca Raton Campus. Undergraduate Elementary Education and Secondary Education majors who meet eligibility criteria may apply for the Honors-in-the-Major Program, which provides the opportunity to engage in undergraduate research and inquiry, explore formal discipline-research based practices and experience mentorship within coursework and in the field. The Honors-in-the-Major program incorporates student learning outcomes aligned to the Office for Undergraduate Research and Inquiry (OURI) "Distinction through Discovery" initiative. Visit the 2016-2017 Florida Atlantic University catalog at <http://www.fau.edu/academic/registrar/PREcatalog/education.php#teaching> for more information. Florida Atlantic University faculty—Dr. Lori Dassa, (seated, left) Assistant Professor/Coordinator for Effective Teaching Practices, Teaching and Learning, and Dr. Patricia Heydet-Kirsch (left) Assistant Dean of Accreditation and Assessment, College of Education—coordinate the program for Florida Atlantic University's College of Education.

Undergraduate Students who are Elementary and Secondary Education majors, who have passed the GK and have an overall 3.0 GPA, may apply for the Honors-in-the-Major Program.

Broward County Public Schools (BCPS) Principals—(from left) Dr. Ducarmel Augustin, Royal Palm Elementary; Angel Almanzar, Boyd Anderson High School; and Orinthia Dias, Park Lakes Elementary—lent their expertise as principals and offered potential research topics to the Honors-in-the-Major students in the Summer Undergraduate Research Fellowship (SURF) in the College of Education.



11 DTL Students Land AIT Positions



Eleven students have been hired as Accelerated Induction into Teaching (AIT) Student Teachers through the Florida Institute for the Advancement of Teaching (FIAT) for the fall 2016 semester, according to Dr. Andrew Brewer, Associate Director for Academic and Assessment Support, Teaching and Learning, who oversees FIAT. They are comprised of one graduate student and 10 undergraduate students in degree-seeking programs offered by the Department of Teaching and Learning in Florida Atlantic University (FAU)'s College of Education.

Two of them have been assigned to Palm Pointe Educational Research School at Tradition in St. Lucie Public Schools. They are Jessica Kigar, an elementary education

major who teaches Grade 4, and Lindsay Maas, who is pursuing the M.Ed. Elementary Education with ESOL plus Certification and teaches Grade 1.

Seven elementary education majors are teaching in the School District of Palm Beach County (SDPBC). They include Michael Taylor, Seminole Trails Elementary, Grade 5; Erin Melear, South Grade Elementary, Grade 4; and Paige Chardon, Barton Elementary, Grade 2. In addition, Dara Cohn and Megan Murphy are teaching Grade 3 at Rolling Green Elementary and Ashley Mucinski and Taylor Turizo are teaching Kindergarten at Highlands Elementary. Also teaching in SDPBC are one biology education major and one social science education major. They are Tracie

Shanosky, West Boca Community High School, biology, Grades 9 and 10; and Thomas Marciante, Atlantic Community High School, world history, Grade 10, respectively.

AIT is a collaborative program between FAU and local school districts, whereby AIT Student Teachers serve as full-time teachers during their final semester and have complete responsibility for their own classrooms. Instead of a Clinical Educator, the AIT Student Teacher is supported by an experienced educator who serves as a mentor in the AIT classroom. For more information about the AIT program, including eligibility requirements and deadlines, visit <http://www.coe.fau.edu/>

For more information on

Graduate Assistantships, visit the Graduate College website at

<http://www.fau.edu/graduate/tuition-benefits/index.php>.

DTL Welcomes New Staff Member, G.A.s

Jill Lancieri joined the Department of Teaching and Learning (DTL) in August 2016 as Senior Secretary on the Boca Raton Campus. In addition, two students in DTL master's degree programs received assistantships, beginning with the fall 2016 semester: Vanessa Hotchkiss and Matthew Palmer.

Lancieri works with prospective and current graduate students, fielding questions about the graduate application process and

DTL graduate programs, and tracking enrollment. In addition, she is responsible for preparing the department's newsletter, *The DeTail*, as well as providing administrative support to DTL faculty members.

Having joined Florida Atlantic University (FAU) in January 2012, Lancieri served as a Call Center Representative for the Office of Undergraduate Admissions. Her duties entailed assisting prospective students and parents

with the application process for admissions to FAU. Previously, she held various administrative positions at several firms in south Florida, as well as Litigation Assistant/Paralegal for two law firms in Boca Raton, Fla. She holds a B.A. English from St. Thomas University and a Paralegal Certificate from the University of Miami, both in Miami.

Hotchkiss, who is pursuing the M.Ed. Curriculum & Instruction plus

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Five DTL Students Earn Master's Degrees



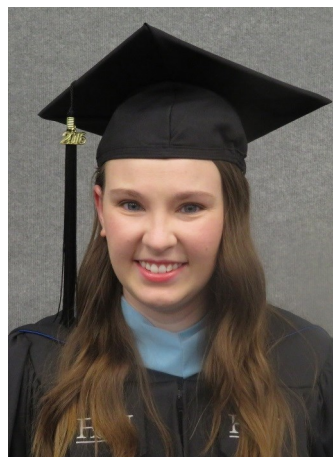
On Tuesday, Aug. 9, 2016, five graduate students in the Department of Teaching & Learning (DTL) earned a Master's in Education degree from Florida Atlantic University's College of Education (COE) in the following majors:

M.Ed. Elementary Education

Katee E. Anderson
Suzanne E. Carey

M.Ed. Social Foundations: Educational Psychology

Staci A. Miller



M.Ed. Social Foundations: Instructional Technology
Rae Pufal

M.Ed. Reading Education
Kelly L. Motley

Motley was a James Patterson Teacher Education Scholar.

Staci Miller joins the graduation procession to receive the master's in Social Foundations: Educational Psychology.

Thomas Teaches Fourth Grade Students in SDPBC

Kevaughn Thomas, an Accelerated Induction into Teaching (AIT) Student Teacher during spring 2016 semester who graduated cum laude with a B.A.E. in Elementary Education from Florida Atlantic University (FAU) in May 2016, will continue to teach fourth grade at South Grade Elementary in the School District of Palm Beach County (SDPBC). His teaching philosophy is "making an impact wherever you go."

"I don't believe in students learning by listening, but by STEAM [Science, Technology, Engineering, Art, and Mathematics] activities," Thomas explained. "I believe hands-on-activities are important in the learning process." While an undergraduate student at FAU, Thomas worked in the aftercare program at South Grade Elementary where he taught a student then in Kindergarten how to tie his shoe. Recently, this student graduated fifth grade and will be attending middle school in the fall, according to Thomas. The "joy and reward" Thomas received from this experience was the defining factor in

his decision to become a teacher.

As an AIT Student Teacher, Thomas was responsible for teaching the students from day one. He recalled his AIT Mentor, Christine McCaul, telling him, "I'm not here to observe you; I am here to guide you along and help you where you are needed." So Thomas applied what he learned in his coursework at FAU. For example, he developed and implemented a classroom management plan. Thomas disclosed he was pleased when teachers and the principal saw a drastic turnaround and positive growth in the behavior of one of his students.

Since many of his students are English Speakers of Other Languages (ESOL), Thomas found the ESOL and Reading classes he took helpful. For reading, Thomas has his class conduct core reading practices, whereby his students act out emotions or reactions as they read aloud together as a class. He also conducts mini lessons when his students gather in small groups.

Math lessons are conducted in smaller

groups. This is one important strategy for reaching all students and helping each of them obtain the skills necessary to perform at grade level, Thomas explained. To that end, he divides the class in half: one group works independently on a program called, "i-Ready," on their laptops, while Thomas conducts a math lesson with the other group of students.

"Sometimes you don't see the potential you have in you," noted Thomas, who is grateful that FAU faculty encouraged him to apply for the AIT program. "Sometimes you need to bring it to a student's attention." Thomas discovered the impact he had on one student when the class was asked to write about a special experience. This student wrote that "one of the happiest days in her life was when she saw her teacher [Thomas] graduate" on FAU's streaming video, Thomas recounted. That was "really heartfelt."



Kevaughn Thomas

"The Bachelor's in Elementary Education offered by the Department of Teaching and Learning in the College of Education is the largest major by enrollment."

Allegra Instructs Fifth Grade Students at Palm Pointe

Jacklyn Allegra, an Accelerated Induction into Teaching (AIT) Student Teacher during spring 2016 semester who graduated with a B.A.E. in Elementary Education from Florida Atlantic University (FAU) in May 2016, will continue to teach reading and writing to fifth grade students at one of Florida Atlantic University's College of Education Laboratory Research Schools, Palm Pointe Educational Research School at Tradition in Port St. Lucie.

In the afternoons, she switched classes with a team teacher who taught math and science. It is a way "to prepare students for middle school," she explained. This arrangement also allowed Allegra to focus on the Language Arts Florida Standards (LAFS) for reading and writing. Her coursework at FAU prepared her to create lessons that address learning targets based on LAFS and Marzano rubrics and proficiency scales, touted Allegra, who found this helpful.

"The AIT program is such a great experience," declared Allegra, who decided to become a teacher after helping a friend who taught a gym class for children. "I feel I have a year under my belt even though next year will be my first year of teaching." Her mentor, Joyce Beck, was in the classroom every day for the first six weeks. After that Beck visited the classroom "three days a week and by the end, one day a week," said Allegra.

Allegra credits FAU faculty with providing insight on how to formulate an effective classroom management plan that includes "not just rules but guidelines and expectations." She also implemented one of her projects she did for an undergraduate course by introducing her fifth grade students to a book titled, "Wonder," by R.J. Palacio, which is listed on the scope and sequence for curriculum. The librarian at Palm Pointe provided Kindles loaded with the book for Allegra's class. As her students read the book, they kept a "Wonder"

journal to reflect on "What it means to be a good citizen," she reported.

Allegra also taught her class how to write an opinion essay. After reviewing "their writing, I saw they needed to go back to basics," stated Allegra. "What needs to be in each paragraph?" Using a document camera, she highlighted the evidence in three different documents that could be used to make an inference to support an opinion in response to an essay prompt. She also showed them how to use quotations to attribute the evidence in the documents to a particular person.

"They need to think through why they have an opinion," Allegra explained. "Then support their opinion based on facts in the article. This carries over to other subjects, such as science." As for the AIT program, Allegra thinks it's a great opportunity because it has prepared her well for the next school year.



Palm Pointe Educational Research School at Tradition

Dr. Fritzer to Retire from Teaching English/Social Science Ed.



Dr. Penelope Fritzer

Dr. Penelope Fritzer, Professor, Teaching and Learning (DTL), plans to retire from teaching English and social studies education courses at the Davie Campus in November 2016. She has served Florida Atlantic University's College of Education for 23 years. Throughout her career, Dr. Fritzer has championed the importance of elementary education majors learning content, since secondary majors by definition have a strong content base in their subject(s).

Having joined the University in 1993 as Assistant Professor, Dr. Fritzer was tenured and promoted to Associate Professor in 1999 and to Professor in 2004. She has served as both Department of Teaching and Learning Chair and

as Graduate Coordinator. She also served for many years as DTL representative on the University Faculty Senate, Broward Faculty Senate and Secondary Teacher Education Coordinating Committee (STECC). Before coming to FAU, she taught eight years in Broward County Public Schools.

Dr. Fritzer earned a Ph.D. in English from the University of Miami; an M.A. in English and a B.A. in Education from FAU; and an A.B. in History from Connecticut College. Her research interests include English literature, social history, interdisciplinary methods and humor studies. Dr. Fritzer has authored or co-authored ten books and numerous national and state journal articles. The most recent book, *Deconstructing Class in the Barsetshire Novels of*

Angela Thirkell, was published this past summer.

She is the co-author, with Dr. Andrew Brewer of *Social Studies Content for Elementary and Middle School Teachers*; the co-author with Dr. Valerie J. Bristor of *Science Content for Elementary and Middle School Teachers*; and the co-author with Dr. Barbara Ridener of *Mathematics Content for Elementary and Middle School Teachers*. Presently, Dr. Fritzer serves as the President/Secretary of the Angela Thirkell Society of North America, named after a popular, yet literary, English writer of the 1930s-1960.

Dr. Fritzer says, "It was an honor and a privilege to make my career here at FAU, where I was afforded many opportunities and much kindness."



Jill Lancieri, Senior Secretary, Teaching and Learning

DTL Welcomes New Staff

Continued from page 4)

Certification: Social Science, assists the department and DTL faculty on the Boca Raton Campus as a Graduate Assistant. She earned a bachelor's in Hospitality Management in May 2016 from Florida State University (FSU), Tallahassee, Fla., where she helped to promote the 2015 and 2016 SunFest Music and Art Festival as a SunFest Brand Ambassador for the AroundCampus Group. While an undergraduate student at FSU, she also studied abroad in Florence, Italy in the summer of 2014 and served Delta Zeta as Secretary in 2014 and as Positive Points Chair in 2013.



Vanessa Hotchkiss,
Graduate Assistant,
Boca Raton Campus

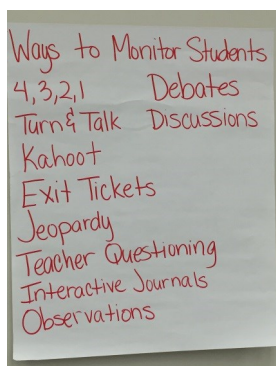


Matthew Palmer,
Graduate Assistant,
Boca Raton Campus

Matthew Palmer, a graduate student in the M.Ed. Educational Psychology, also serves the department and DTL faculty as a Graduate Assistant on the Boca Raton Campus. He graduated in May 2011 with a B.A. Social Science

with a concentration in economics from the University of Southern California (USC) in Los Angeles, where he was a division 1 athlete.

Prior to becoming a graduate assistant, Palmer taught mathematics at the middle school and high school levels for the last three years at the Sagemont School, Weston, Fla. During that time, he also tutored autism spectrum students in speech and phonemic awareness at Lindamood Bell Learning Processes, Weston, Fla. His accomplishments as a track coach include thirteen school records, two district champions and five state qualifiers. "My interest," he stated, "involves the study of motivation, cognition and performance."

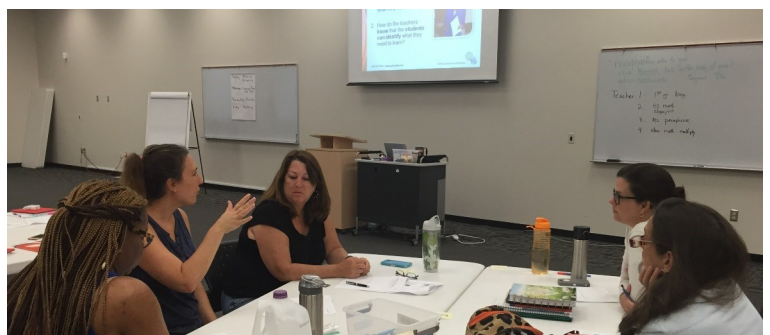


DTL, OASS Improve Clinical Experiences

(Continued from page 2)

the EXCEED grant," noted Diaz, "DTL has optimized its partnerships and resources to engage in continuous improvement focused on enhancing its elementary education program and clinical experiences."

Dr. Barbara Ridener, Chair, Teaching and Learning, is the Principal Investigator (PI), and Dr. Valerie J. Bristor, Dean, College of Education, is Co-PI of the EXCEED grant.



University Supervisors and Clinical Educators brainstorm ideas during professional learning designed to improve mentoring students. The EXCEED Grant initiative made possible two extra days of training in July 2016.

DTL Faculty Gear Up for the Fall 2016 Semester



Susan Foley (left), Senior Secretary, Department of Teaching and Learning (DTL), gives Owsley, Florida Atlantic University (FAU)'s mascot, a high five during the College of Education (COE) Welcome Back Event.



Owsley (center) greets DTL faculty members — (from left) Dr. Jillian Powers, Dr. Susannah Brown, Dr. Janet Towell and Dr. Ann Musgrove at the August 2016 reception.



Owsley introduces the College of Education Dean, Dr. Valerie J. Bristor, as she prepares to welcome faculty and staff to the 2016-2017 academic year.

DTL Participates in COE Welcome Back Reception

Department of Teaching and Learning (DTL) faculty participated in the College of Education (COE) Welcome Back Reception hosted by Dr. Valerie J. Bristor, COE Dean. The festivities took place on Thursday, Aug. 18, 2016, at the Delray Acura Club, Florida Atlantic University Stadium at 4:00 p.m.,

2016-2017
School Year

following the DTL's first faculty meeting of the 2016-2017 school year from 1:00 to 3:30 p.m. in Room 313 of the Education Building on the Boca Raton Campus.

"The Department of Teaching and Learning faculty have the highest degrees in their fields, value excellence, and are committed to teaching, research and service."



Dr. Philomena Marinaccio (above) and Jodi Leit (below) listen to the Dean's remarks.



DTL Faculty Listing by Subject Area

Chair

Dr. Barbara R. Ridener

Art

Dr. Susannah Brown

Educational Psychology

Dr. Alyssa Gonzalez-DeHass

Dr. Angela Rhone

Dr. Patricia Willems

Elementary Education

Dr. Lori Dassa

Mrs. Jodi Leit

All faculty

English

Dr. Penelope Fritzer

Environmental

Dr. Bryan Nichols

Dr. Nancy Romance

Foreign Language

Dr. Eileen Ariza

Instructional Technology

Dr. Ann Musgrove

Dr. Jillian Powers

Reading

Mrs. Leslie Calhoun

Dr. Bessie P. Dernikos

Dr. Deborah Harris

Dr. Susanne Lapp

Dr. Philomena Marinaccio

Dr. Janet Towell

Mathematics

Dr. Joseph Furner

Dr. Don Ploger

Science

Dr. David Kumar

Dr. Julie Lambert

Social Science

Dr. Rina Bousalis

Dr. Penelope Fritzer

Associate Director

Dr. Andrew Brewer

Professor Emeritus

Dr. Sharon Crawley

Dr. Marta Cruz-Janzen

Dr. Felicia Romeo

Campus Key:



Boca



Davie



Jupiter



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Preparing informed, capable,
and ethical practitioners who
are reflective decision-makers.

NOTICE: Copies of this publication can be obtained in an alternate format by contacting the College of Education/Department of Teaching and Learning at deptteachlearn@fau.edu or 561-297-6595. This publication is available in standard print, Braille, or electronically for people with disabilities. Please allow at least 10 days to process this request.

Want to Make an Honors Connection?



Consider Taking EDF 3210 & EDF 3430 in Spring 2017 as Honor's Classes through the Effective Integration of Education Impact and Outcome (EIEIO) Elementary & Secondary Education Honors Program

Here's why:

- Engage in Undergraduate Research and Inquiry
- Explore formal discipline-based research practices
- Experience mentorship within coursework and in field during practicum and student teaching

Initial Criterion: passing score on the GK

Additional Eligibility: must have and maintain an overall 3.0 GPA, and must be willing and able to travel to potential school-based placements outside of your home radius.

For more information contact
Dr. Lori Dassa at ldassa@fau.edu.



Questions & Answers: Technology Lab for COE Students

Did you know that the College of Education (COE) Technology Services provides assistance to COE faculty, students and staff?

*For information
about programs
contact:*

Boca

undergraduate

561-297-3570

graduate

561-297-3791

Davie

954-236-1028

Jupiter

561-799-8135

Here are some answers to questions you may have about this resource that is available to you:

Where is the COE Technology Complex located?

The Technology Complex for the College of Education is located on the third floor of the Education Building in Room 335 on the Boca Raton Campus. The Office of Technology Services manages the computer lab and provides assistance to COE faculty, staff and students. Visit <http://www.coe.fau.edu/centersandprograms/coetech/index.php> for more information.

Who is eligible to use the computer lab?

All faculty and adjunct instructors in the seven departments that comprise the COE are welcome to use the lab or request services provided by the COE Technology Services. Graduate and undergraduate students registered for courses offered by the COE may also use the lab or request LiveText assistance. Students may

study, work on group projects or conduct research using the computers in the lab.

What are the hours of operation?

The computer lab is open Monday through Thursday from 8:30 a.m. to 10 p.m. and Friday from 8:30 a.m. to 5 p.m.

What software is available?

Windows 10; Microsoft Office 2016, including MS Word, MS Excel, MS PowerPoint and MS Access; as well as SPSS software may be accessed from the 19 computers in the lab. You will need to enter your FAUNet ID and password to access the software.

Are there any restrictions?

Yes, food or drink is not allowed in the computer lab.

Can I record on CDs in the computer lab?

Yes, students may record on their own CDs. For example, students taking Language Arts & Literature: Birth - Grade 8 (LAE 4353) may use the computer lab to record their own

narration of children's book stories.

Can I scan or print documents?

Yes. There are three scanners available in the lab for scanning documents. Printers are also available. You will need to put money on your Owl Card Printing Account in order to print documents. Go to Florida Atlantic University (FAU) Printing Services at <https://www.fau.edu/print/> for instructions on how to print from anywhere from almost any device.

What technology services and resources are available for faculty and adjunct instructors?

The COE Technology services offers a variety of training for COE faculty and adjunct instructors. Training may be requested by submitting a ticket to the OIT Help Desk at <http://www.fau.edu/oit/index.php>. AV Media Services provides technical support for FAU classrooms on campus. To make a request or report a problem, submit an OIT ticket.

