tripcase®
TRIPCASE FOR TRAVELERS

AGENDA

Why TripCase?

TripCase Web & Mobile

TripCase for the Apple Watch

Three Ways to Follow a Traveler's Trip

Learn More

WHY TRIPCASE?
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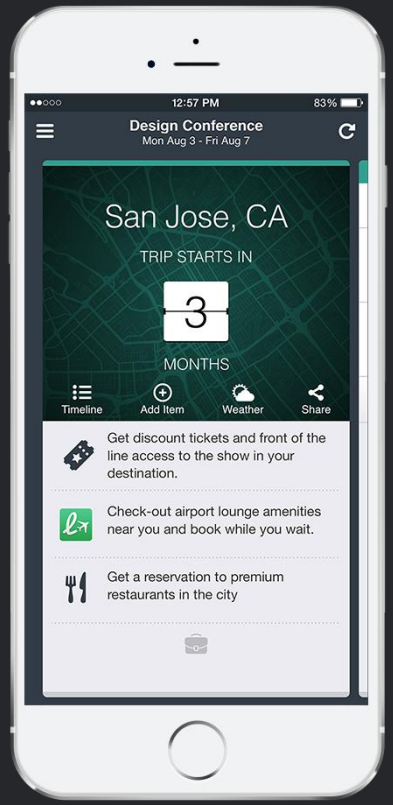

A SINGLE PLACE WHERE MILLIONS OF TRAVELERS MANAGE THEIR TRIPS.

Sabre

CHOOSE YOUR OWN DEVICE

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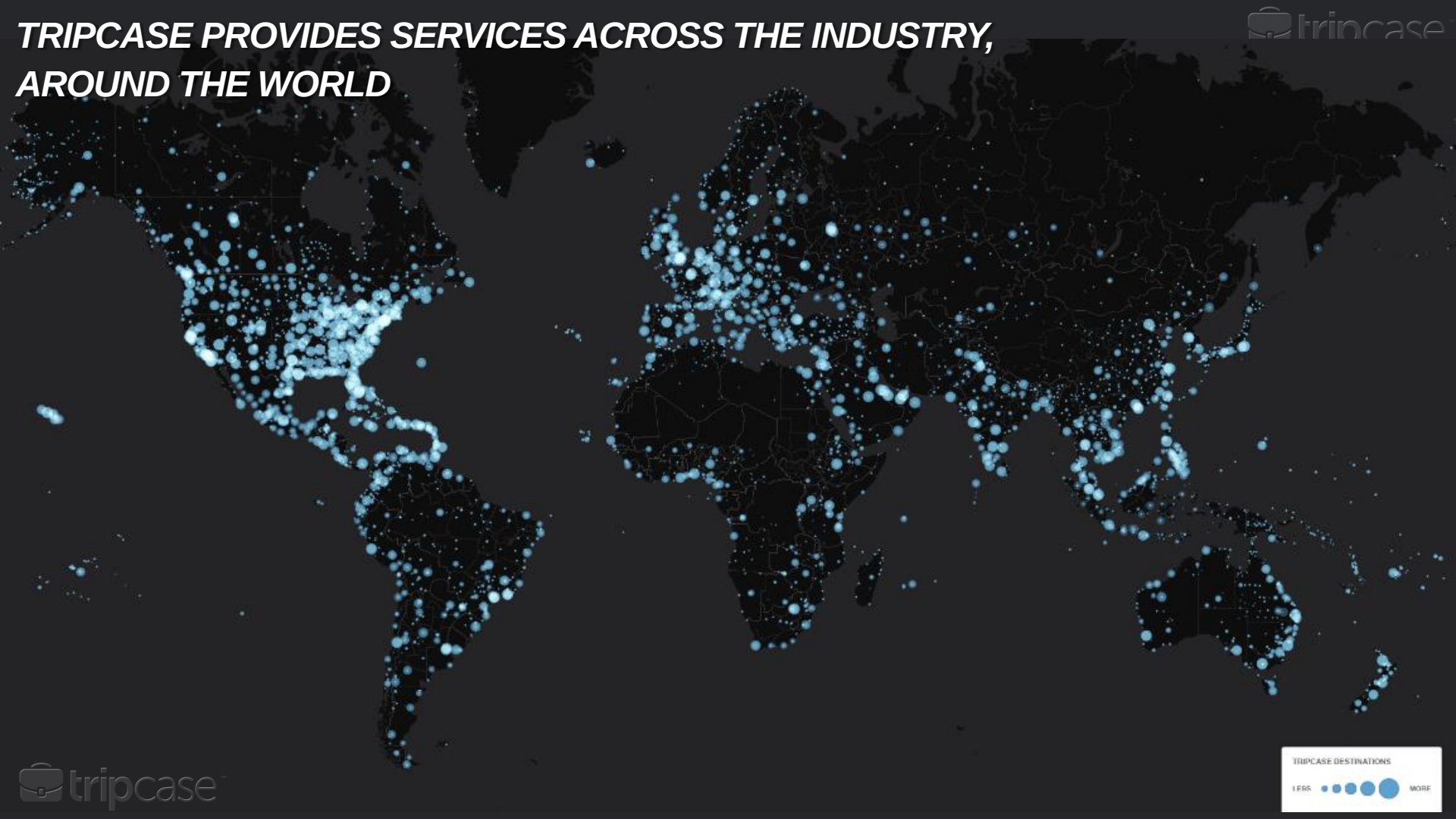
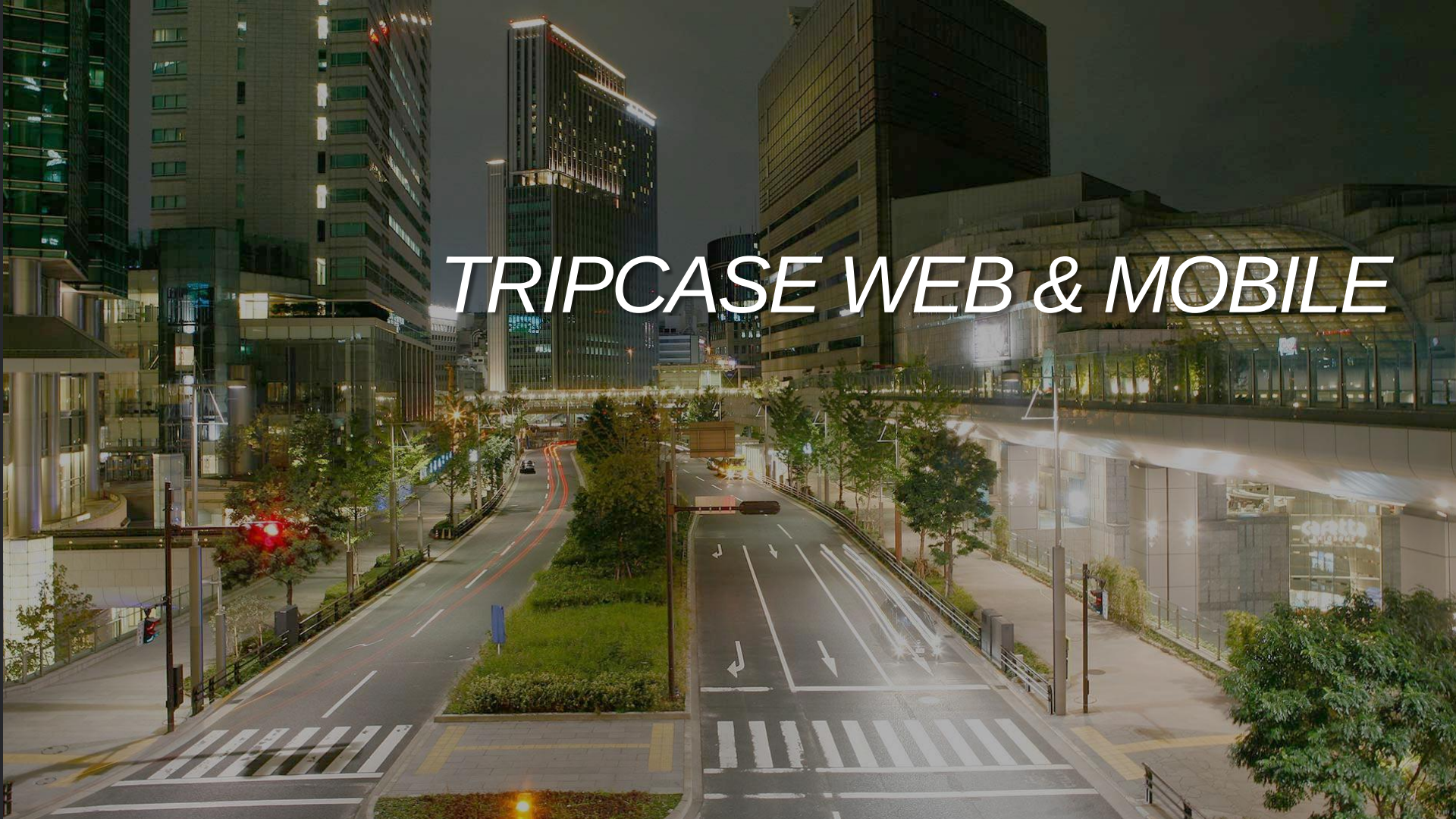
TRIPCASE PROVIDES SERVICES ACROSS THE INDUSTRY, AROUND THE WORLD




TRIPCASE WEB & MOBILE

KEY PRODUCT BENEFITS

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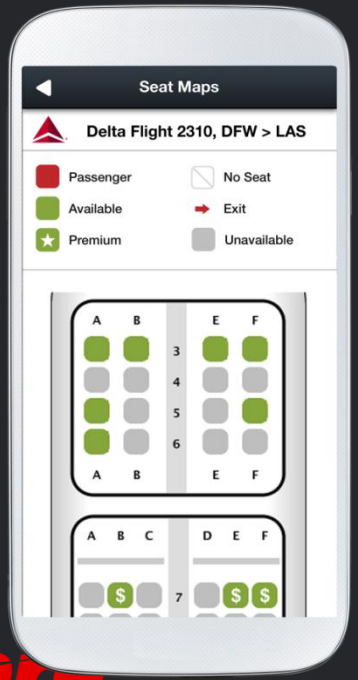
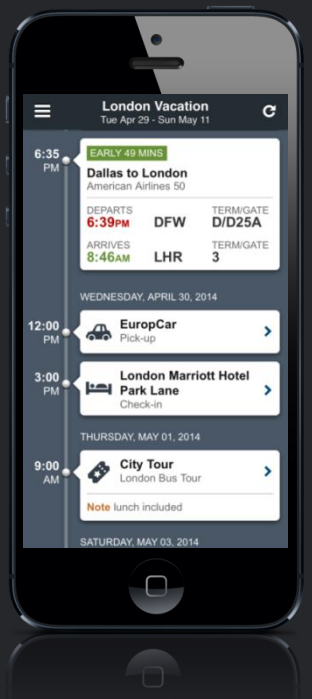
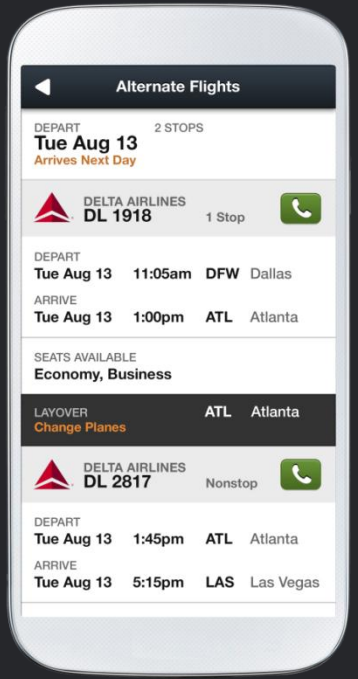
Intuitive experience



Empowers travelers



Opens possibilities



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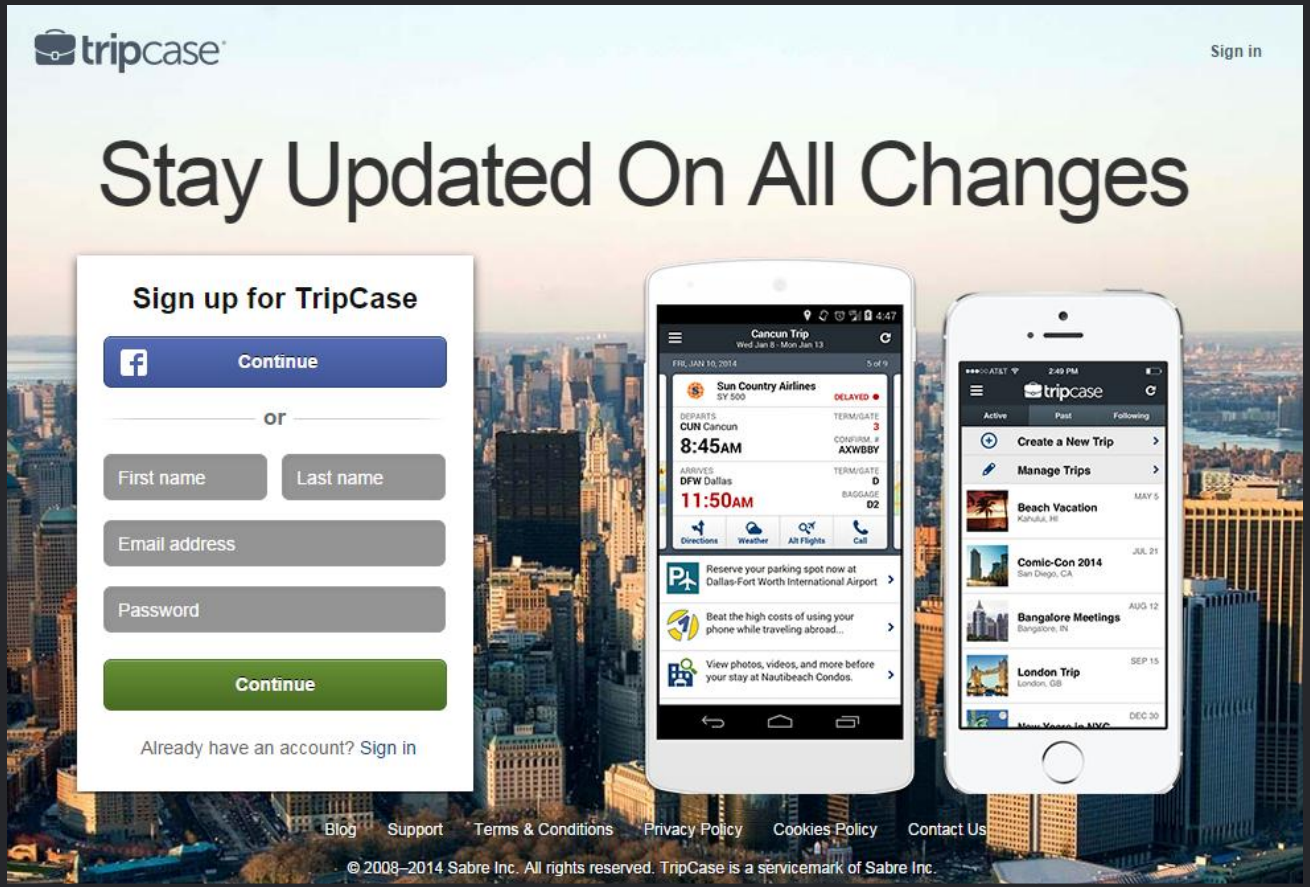
ALL IN ONE PLACE

tripcase

- Travel information
- Trip documents
- Share to select contacts
- Flight alerts
- Always in sync
- Messages

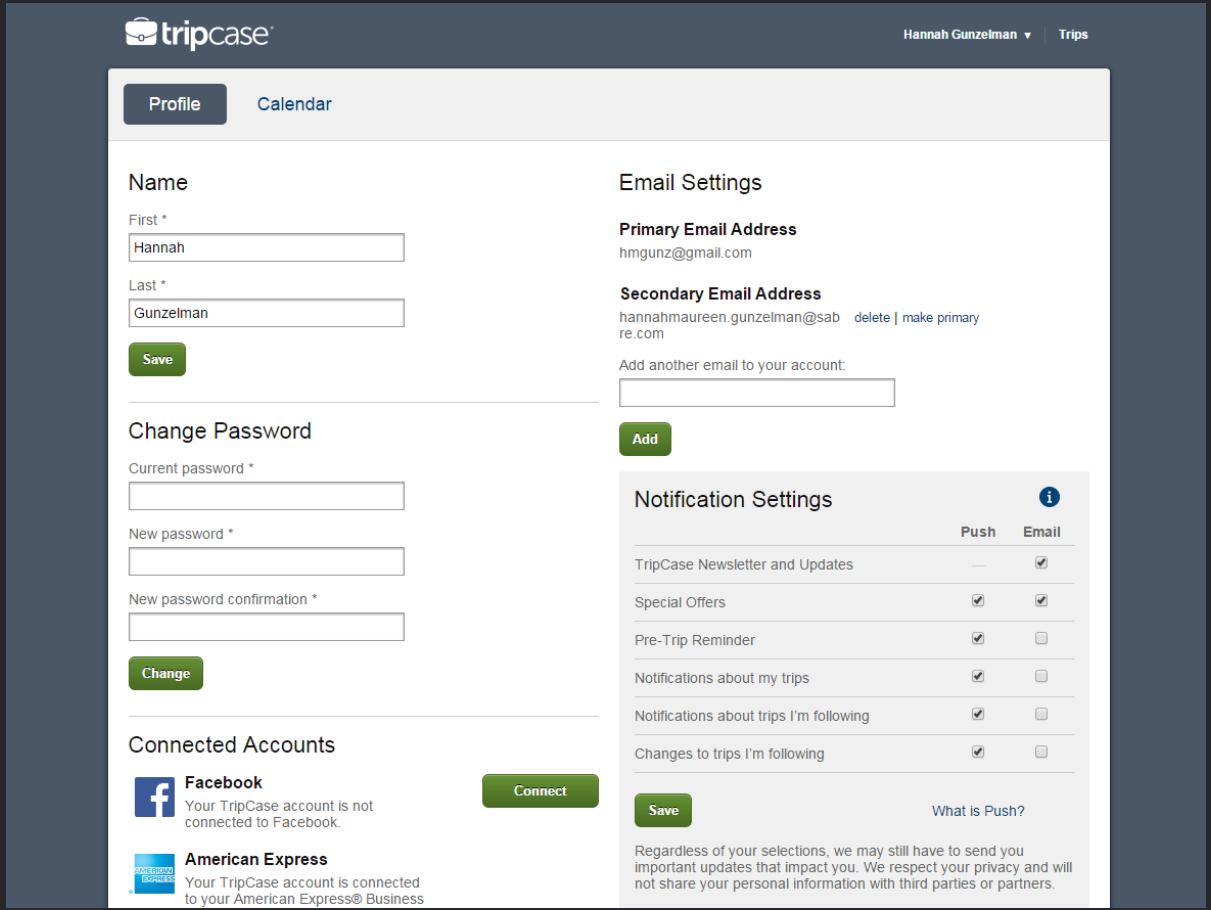
Sabre

CREATE PROFILE



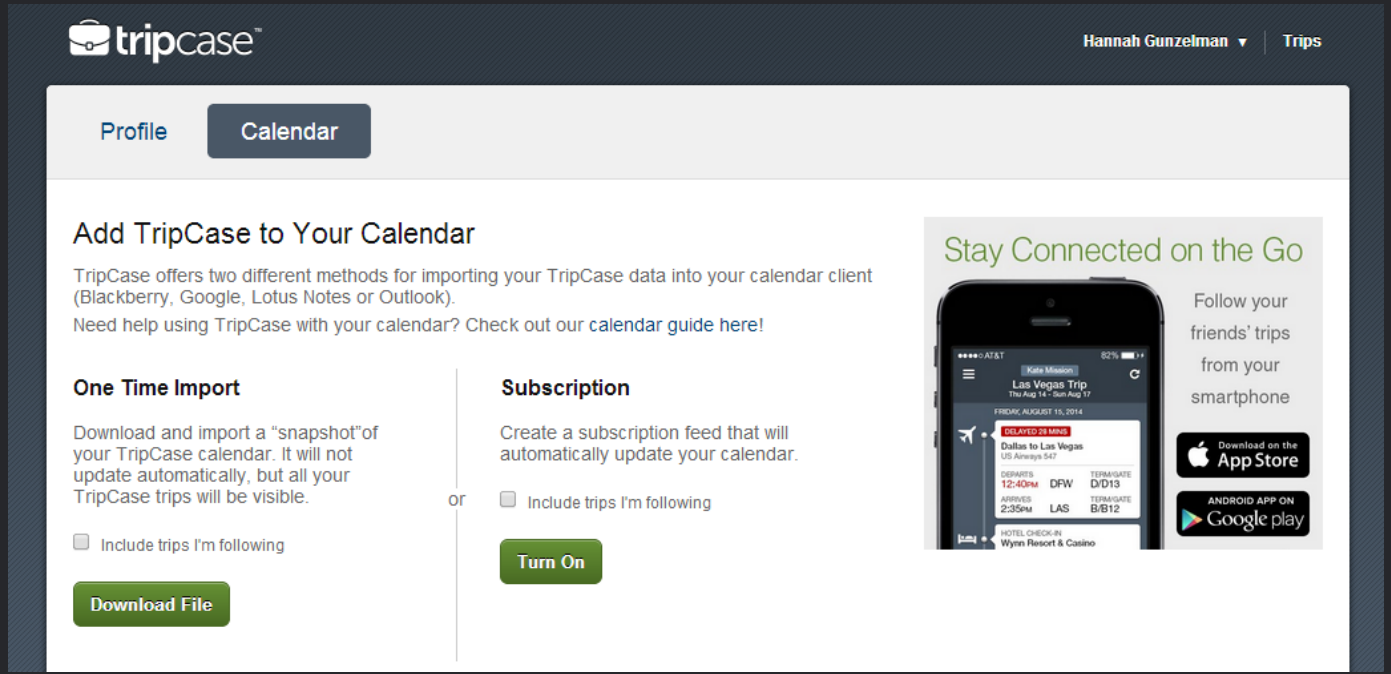
MANAGE PROFILE SETTINGS

- Set notification preferences
- Manage email addresses
- No limit to number of associated email addresses
- TripCase will notify you of delays, cancellations, and gate changes



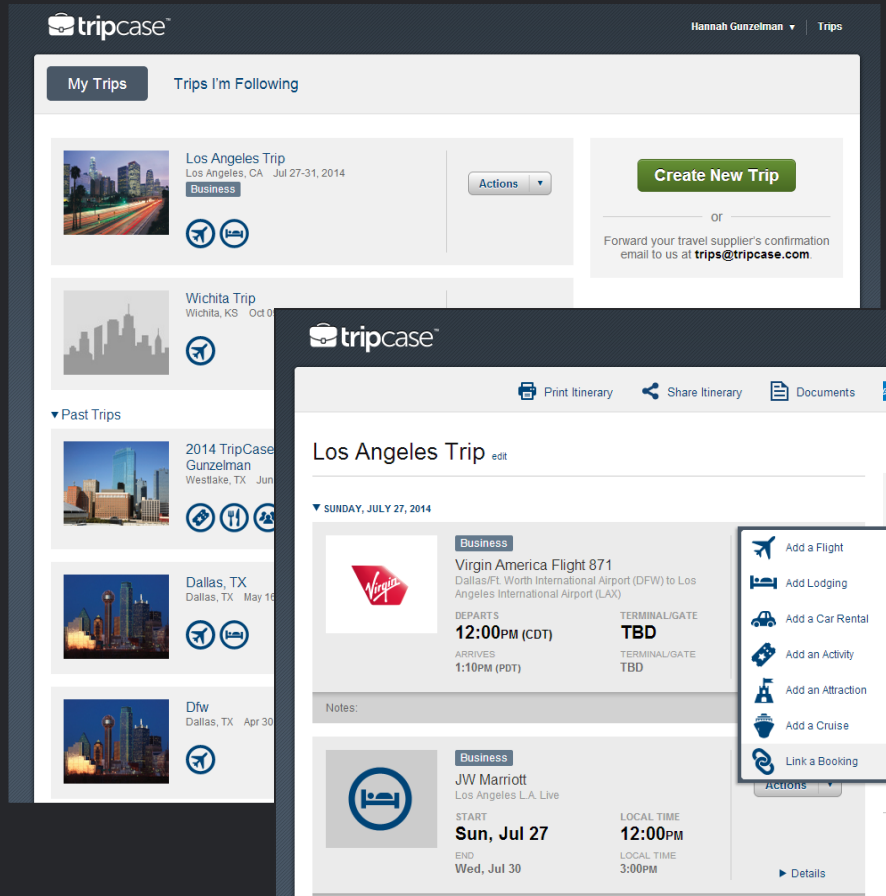
MANAGE CALENDAR

- Choose Import or Subscription Method
- Visit tripcase.com for Calendar Guide



MY TRIPS

- Trips organized by Active, Past, & Following
- Delete, merge, & add
- Select trip to take action on and access *“Add Item”*

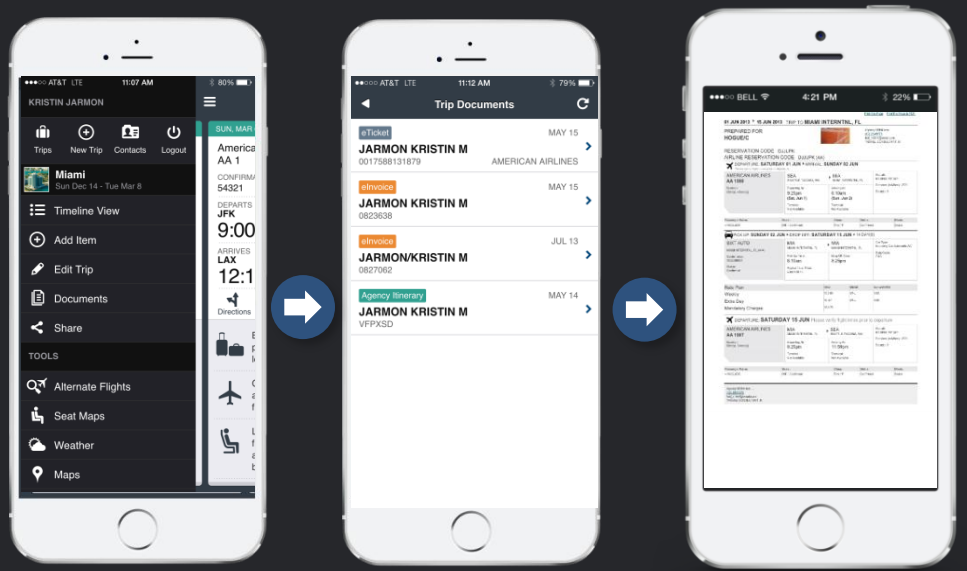


INSTANT ACCESS TO DOCUMENTS

Travelers can access:

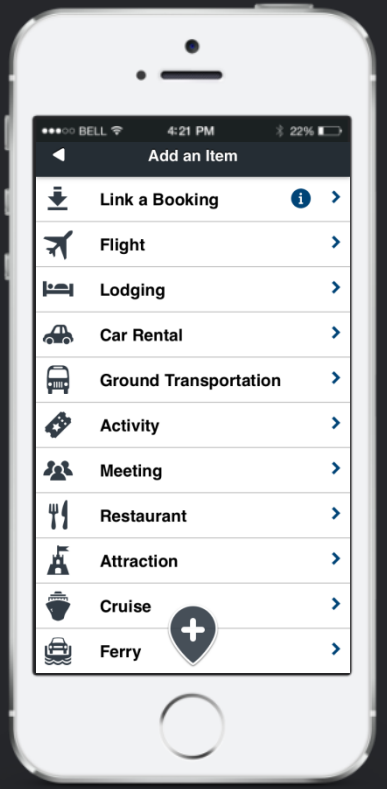
- eTicket / eInvoice
- Itinerary PDF

Agency remarks are clearly visible in the itinerary document in TripCase



EVERYTHING IN ONE PLACE

- Sabre bookings will auto-import to the traveler's TripCase account and stay updated
- Add trips manually
- Forward confirmation emails to trips@tripcase.com
  - Any confirmation emails can be forwarded:
    - Dining reservations
    - Theater tickets
    - Hotel



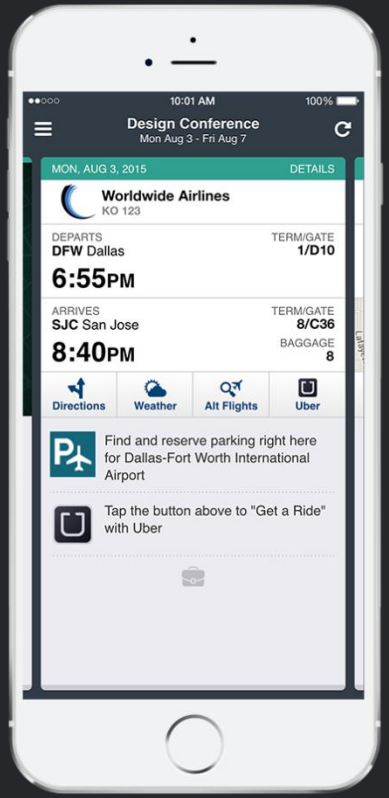
ANTICIPATES TRAVELER'S NEEDS

Item details:
Carrier and Flight #
On Time Status
Confirmation #
Seat assignment
Terminal & Gate
Baggage Claim

tapping card provides additional flight info

Driving directions

Remember this place



Navigate detailed view of each trip element

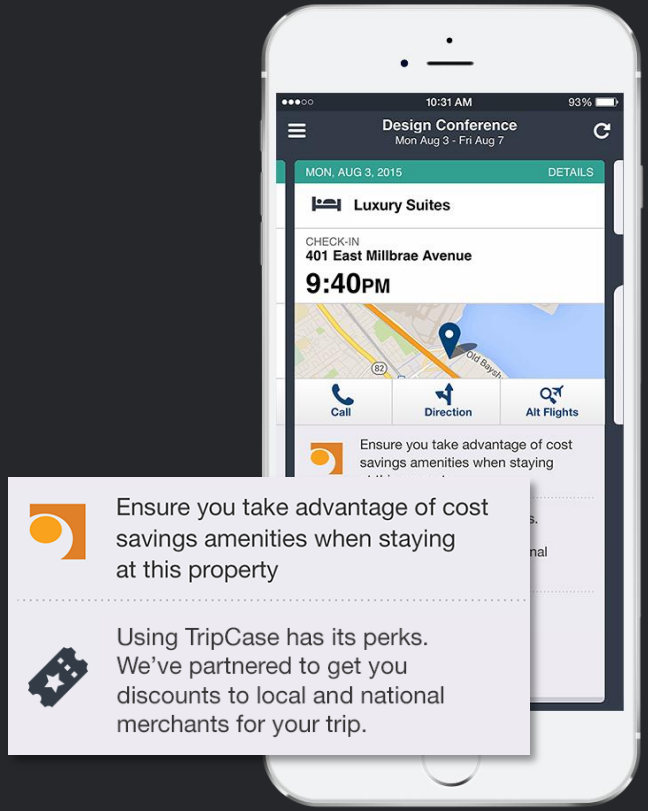
Weather during travel dates

Alternate flights

Tripfeed Messages
Targeted and personalized messages appear here

TRIPFEED MESSAGES

Relevant, contextual in-app messages designed to give travelers the best trip experience



TRIPCASE: TOP 5 TOOLS

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01 Seat Map

02 Maps

03 Alternate Flights

04 Share your trip

05 Weather

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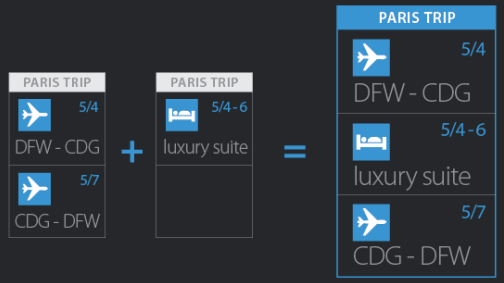
UBER INTEGRATION

TripCase users can request an Uber ride from the TripCase app.

Destinations will be pre-populated for the best user experience.

AUTO-MERGE

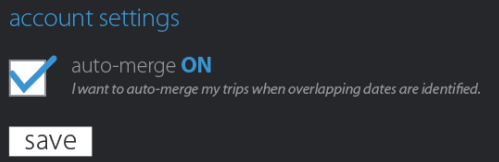
The TripCase auto-merge functionality seamlessly combines trip items into the same trip, making it easier for you to manage your travel.

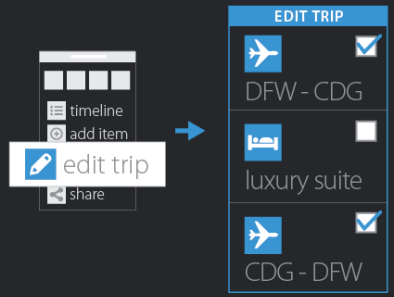


- Trips in the **Active Trips** tab *(My Trips on web)* will automatically merge if you have the same destination and overlapping dates.

- Auto-merge functionality can be turned **ON/OFF** in the profile settings on the web.

If a traveler turns off auto-merge in their profile, trips that have been merged will not unmerge. Only trips that are added after this feature has been turned off will not auto-merge.



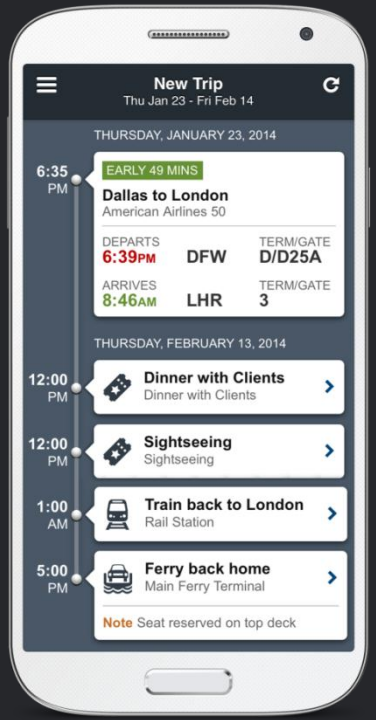


- You can continue to manually merge trips using the **Combine** feature.

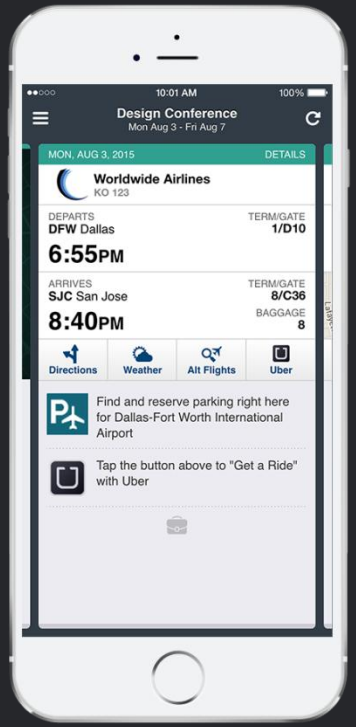
- Individual trip items can be split or removed from a trip using **Edit** on mobile *(Split Trip on web)*.

TWO WAYS TO VIEW TRIP INFO

1. Timeline View



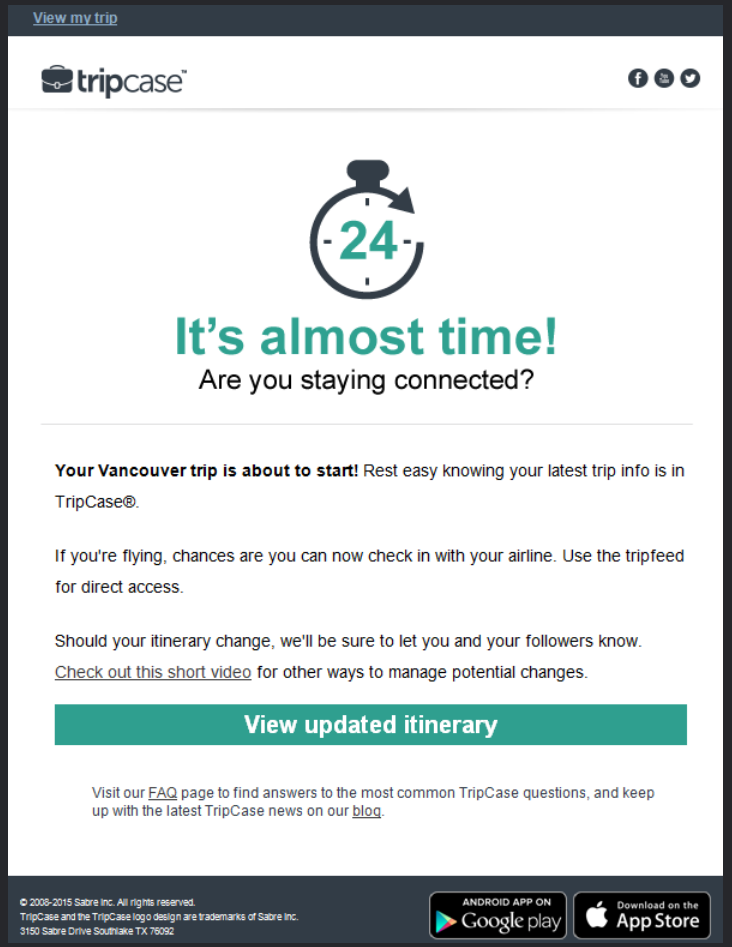
2. Action View



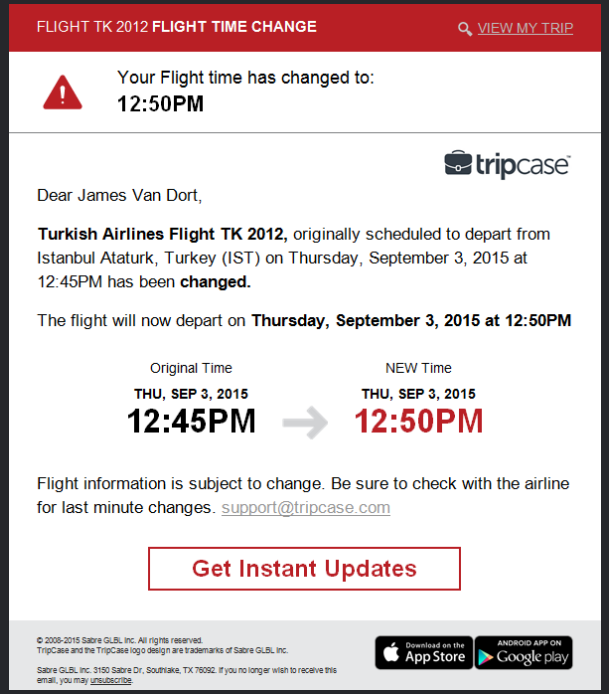
TRIP REMINDER EMAIL

Travelers who have signed up for TripCase will receive:

- A Trip Reminder 24 hours prior to departure
- This reminder is not sent if travel is booked
  within 30 hours of departure



FLIGHT NOTIFICATION EMAILS



FLIGHT TK 2012 **FLIGHT TIME CHANGE** VIEW MY TRIP

Your Flight time has changed to:
12:50PM

tripcase

Dear James Van Dort,

Turkish Airlines Flight TK 2012, originally scheduled to depart from Istanbul Ataturk, Turkey (IST) on Thursday, September 3, 2015 at 12:45PM has been **changed.**

The flight will now depart on **Thursday, September 3, 2015 at 12:50PM**

Original Time	NEW Time
THU, SEP 3, 2015	THU, SEP 3, 2015
12:45PM →	12:50PM

Flight information is subject to change. Be sure to check with the airline for last minute changes. support@tripcase.com

Get Instant Updates

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Sabre GLBL Inc. 3150 Sabre Dr, Southlake, TX 76092. If you no longer wish to receive this email, you may unsubscribe

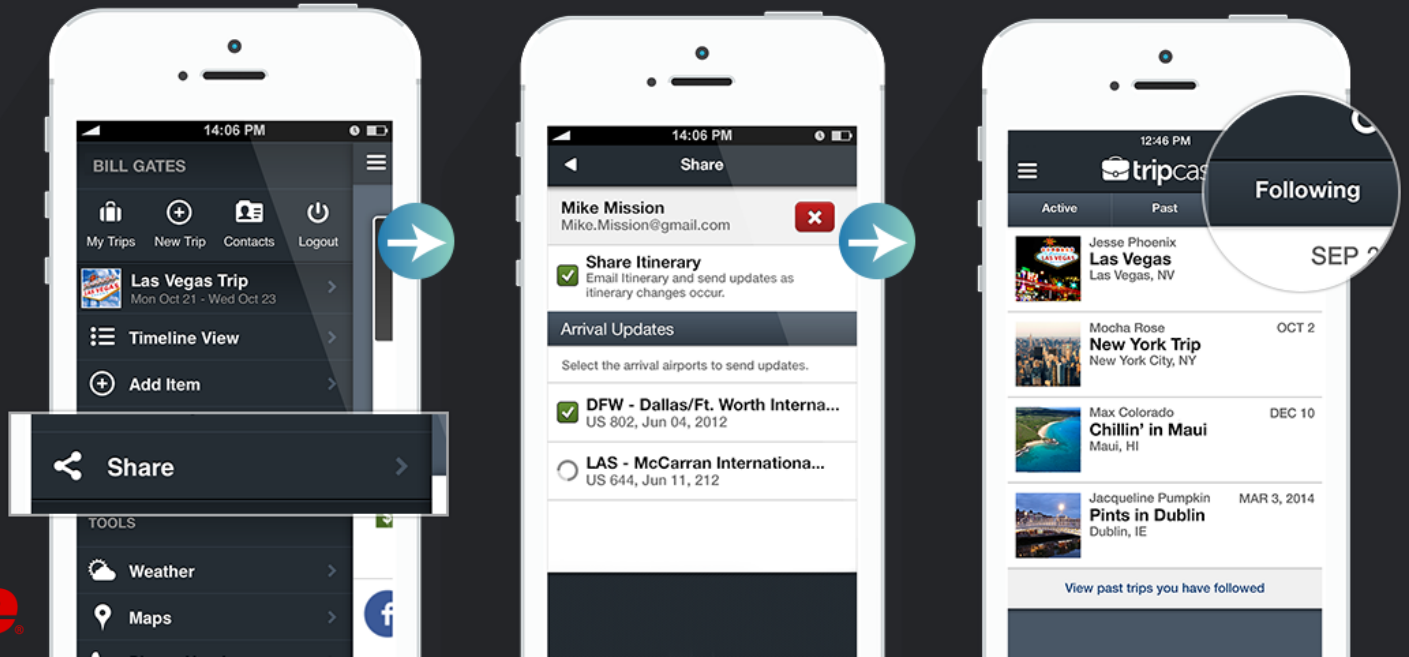
Download on the App Store ANDROID APP ON Google play

Travelers will receive emails for:

- Terminal/Gate change information
- Flight Delays
- Flight Cancellation
- Flight Reinstatements

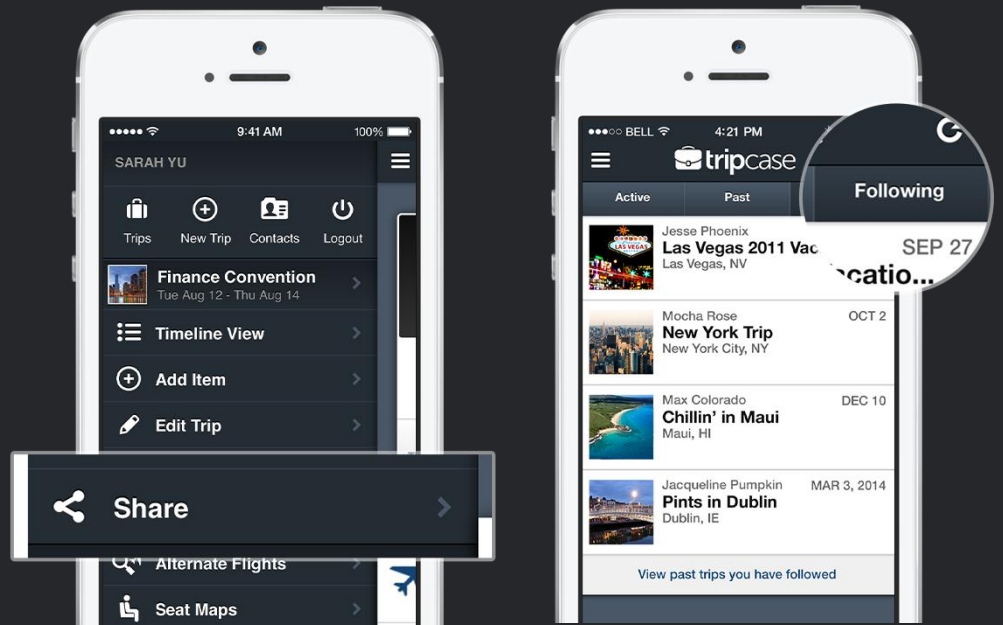
STAY CONNECTED

Sharing capabilities allow travelers to automatically keep others updated.



SHARE ITINERARY

- Share trip details with friends, family, or colleagues
- Share your arrival flight updates or your itinerary
- Denote contact as “Always Share”
- Contacts with a TripCase account will have trip added to the Following tab on their account
- Traveler name will be included
- “Unfollow” trips at anytime



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TRIPCASE FOR THE APPLE WATCH
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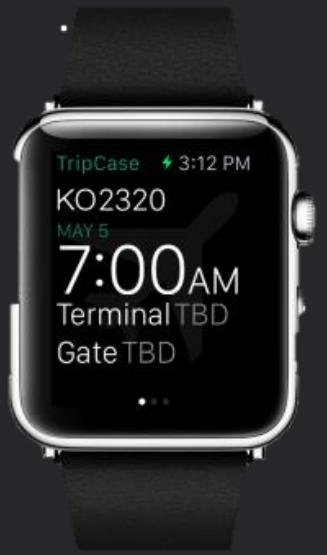
A COMMITMENT TO WEARABLES

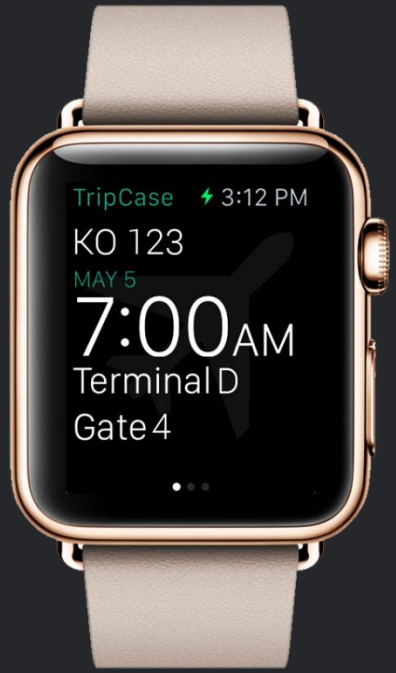
Sabre is a global leader in developing travel services across the emerging spectrum of wearable technology, preparing for the dramatic impact wearables will have on the way consumers shop for and experience travel.

Tom Klein *President and CEO*



WHY WEARABLES?

TripCase is a great fit for wearables because of the time sensitive and glanceable information we provide.

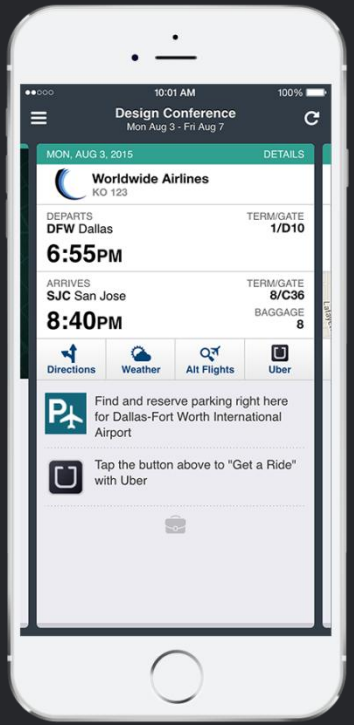


DESIGN FOR A DIFFERENT FORM FACTOR

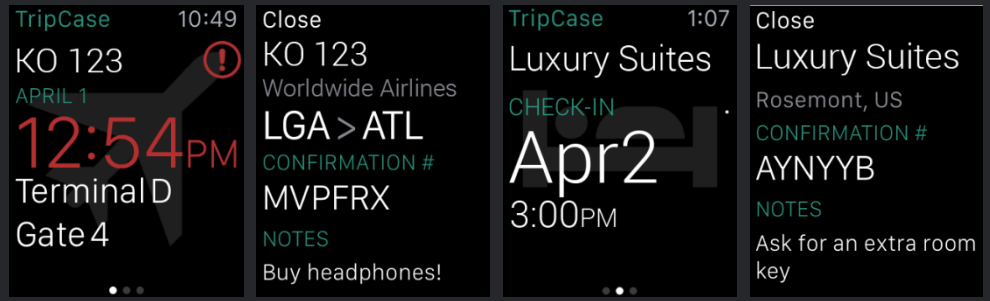
The Apple Watch app is designed to meet the immediate needs of the traveler in a short amount of time, and in small amount of space.

- Provides helpful functionality for the most common smartwatch use cases
- Does not have all the same functionality as the mobile app

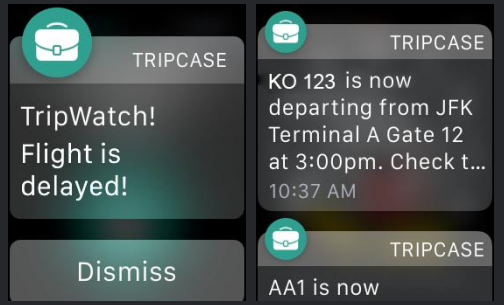
VS.



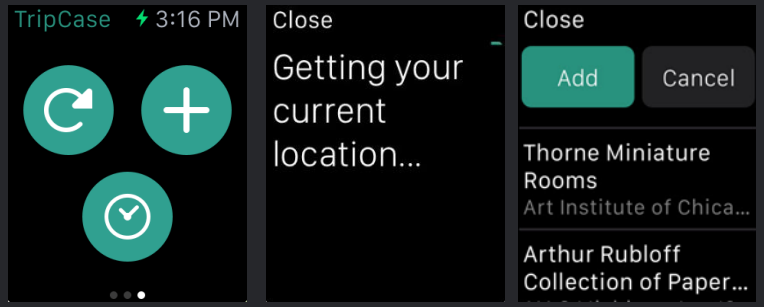
TRIPCASE ON THE APPLE WATCH



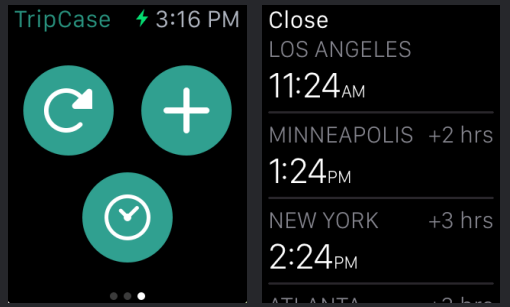
see the details of the next 2 items on your itinerary



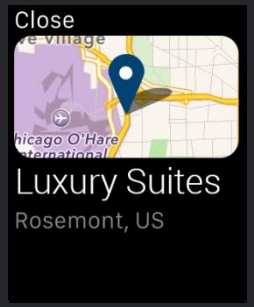
be notified of gate & schedule changes



add your current restaurant /shop to your itinerary so you can remember it later



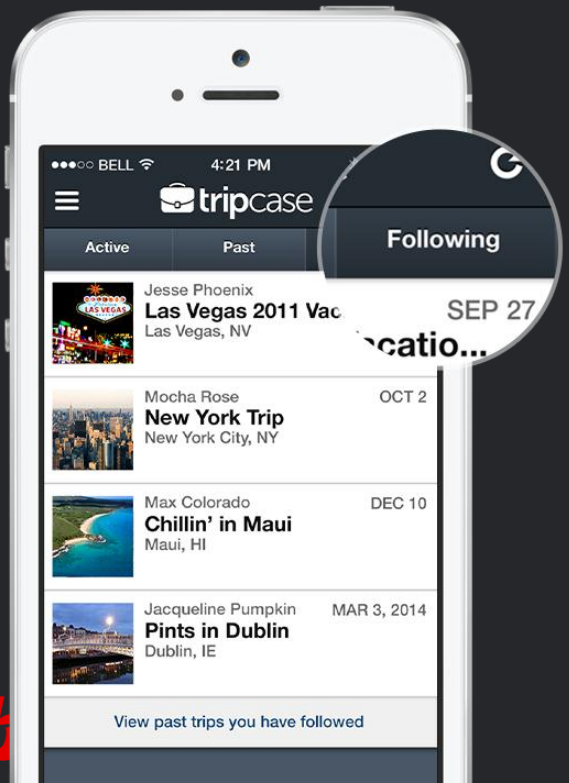
see the local times for your destinations



view a map of your destination

THREE WAYS TO FOLLOW A
TRAVELER'S TRIP

THREE WAYS TO FOLLOW A TRAVELER'S TRIP



1. Auto-Import

Preferred method for Travel Arrangers using the carbon copy PE format in Sabre.

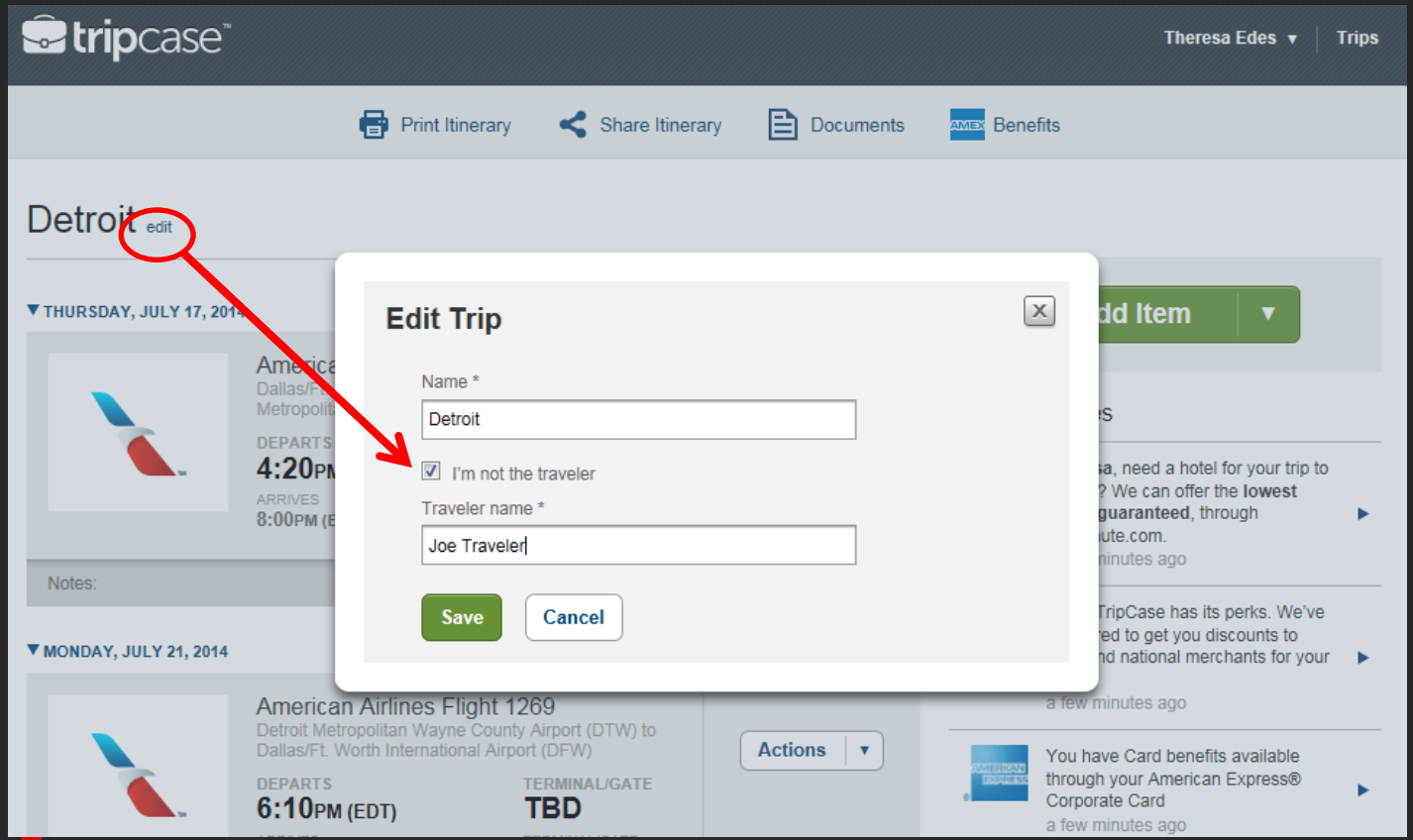
2. Reassign

Can be used anytime a trip has been associated with an account under My "Active" Trips view.

3. Share

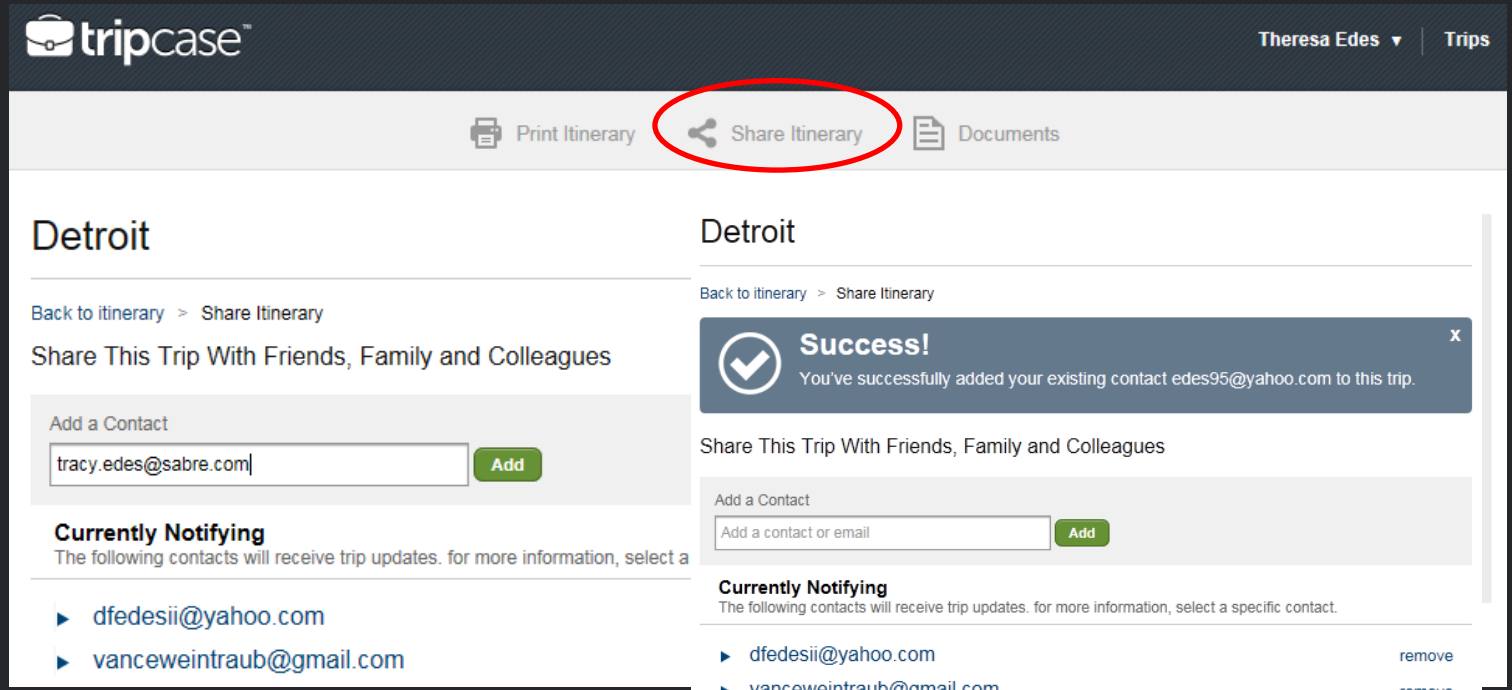
Registered traveler can share a trip with their Travel Arranger WHEN the Arrangers email is not in the PNR.

REASSIGN



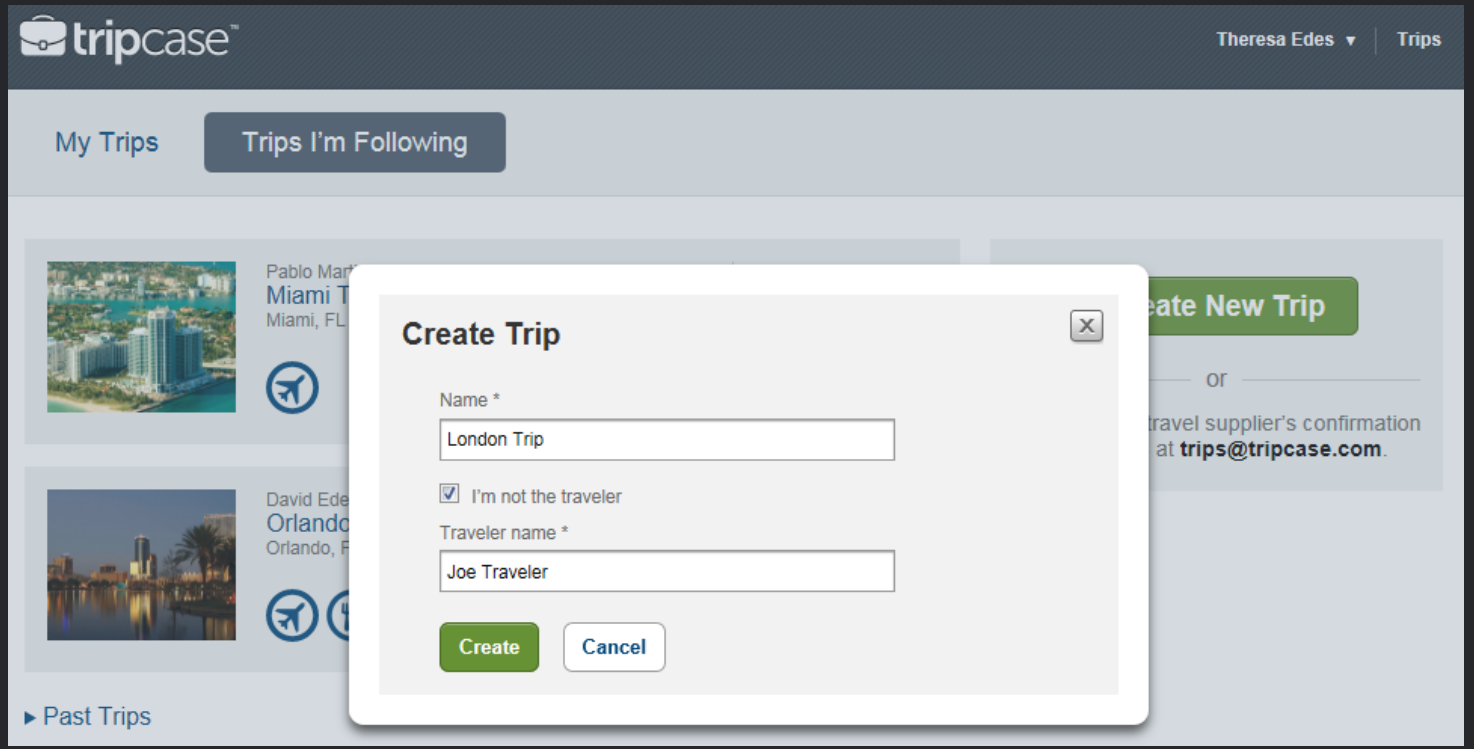
Use when the traveler's trip is already booked and appears under My "Active" Trips

SHARE



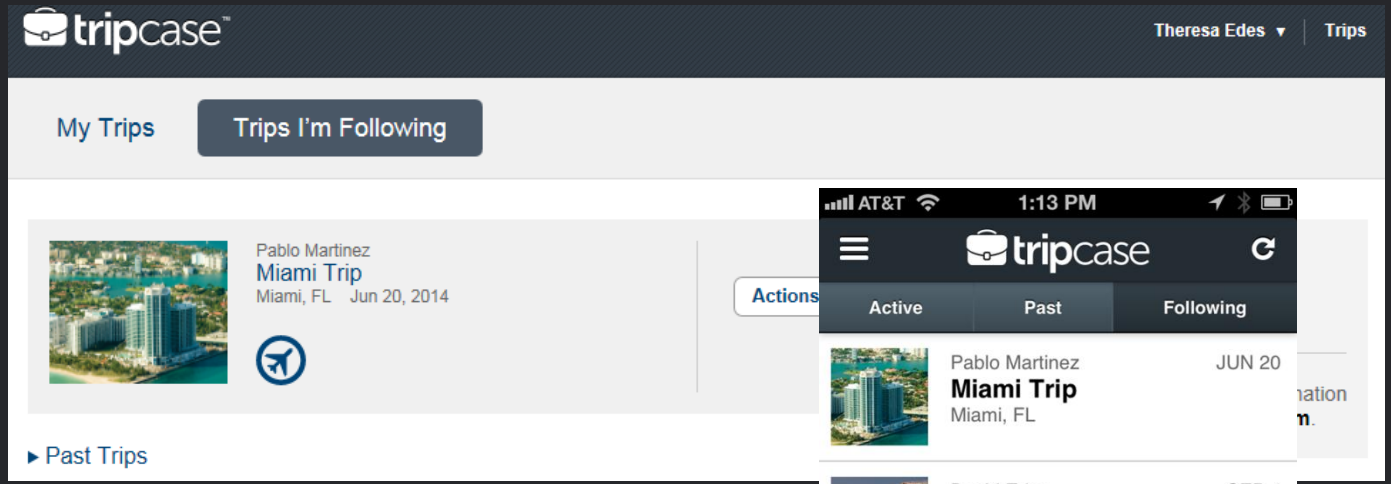
Travelers can share their trip with anyone either on desktop or mobile!

MANUALLY CREATE A TRIP TO FOLLOW

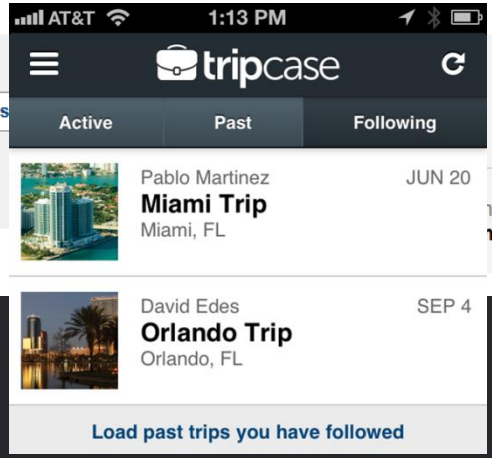


TRIPS I'M FOLLOWING VIEW

Followed trips will include the traveler's name



Desktop



Mobile (view only)

CALENDAR

Profile | Calendar

Add TripCase to Your Calendar

TripCase offers two different methods for importing your TripCase data into your calendar client (Blackberry, Google, Lotus Notes or Outlook).

Need help using TripCase with your calendar? Check out our calendar guide here!

One Time Import

Download and import a "snapshot"of your TripCase calendar. It will not update automatically, but all your TripCase trips will be visible.

☑ Include trips I'm following

Download File

or

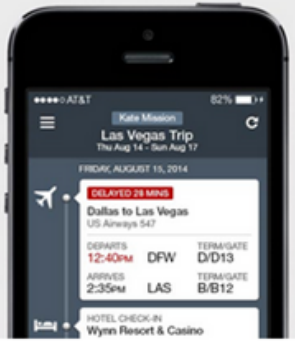
Subscription

Create a subscription feed that will automatically update your calendar.

☑ Include trips I'm following

Turn On

Stay Connected on the Go



Follow your friends' trips from your smartphone

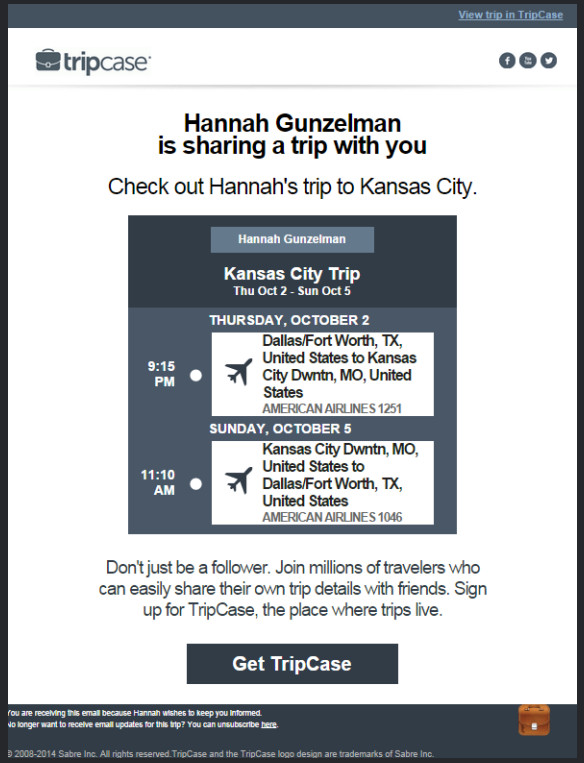
Download on the App Store

ANDROID APP ON Google play

SHARE & FOLLOWER EMAILS

Registered

Unregistered



Emails sent to a Follower when the traveler uses the Share Itinerary feature

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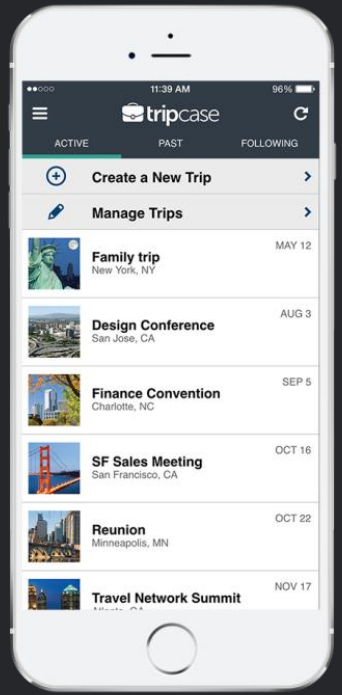
TripCase gives travelers **a single place to manage their trips.** Connected to powerful technology and travel companies.

TripCase is an itinerary management app that delivers the right information at the right time.



DID WE MENTION IT'S FREE?

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Get it on Google play

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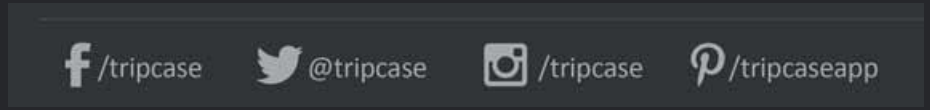
Want to learn more about TripCase?

Ask your Sabre Account Representative
Visit the TripCase product page on Agency eServices
Visit the TripCase blog @ travel.tripcase.com
Follow us on social channels



Need Additional Support?

Call the Applications Support Help Desk at 1-866-334-7551
Email applications.support@sabre.com – for Agency
Email support@tripcase.com – for Traveler

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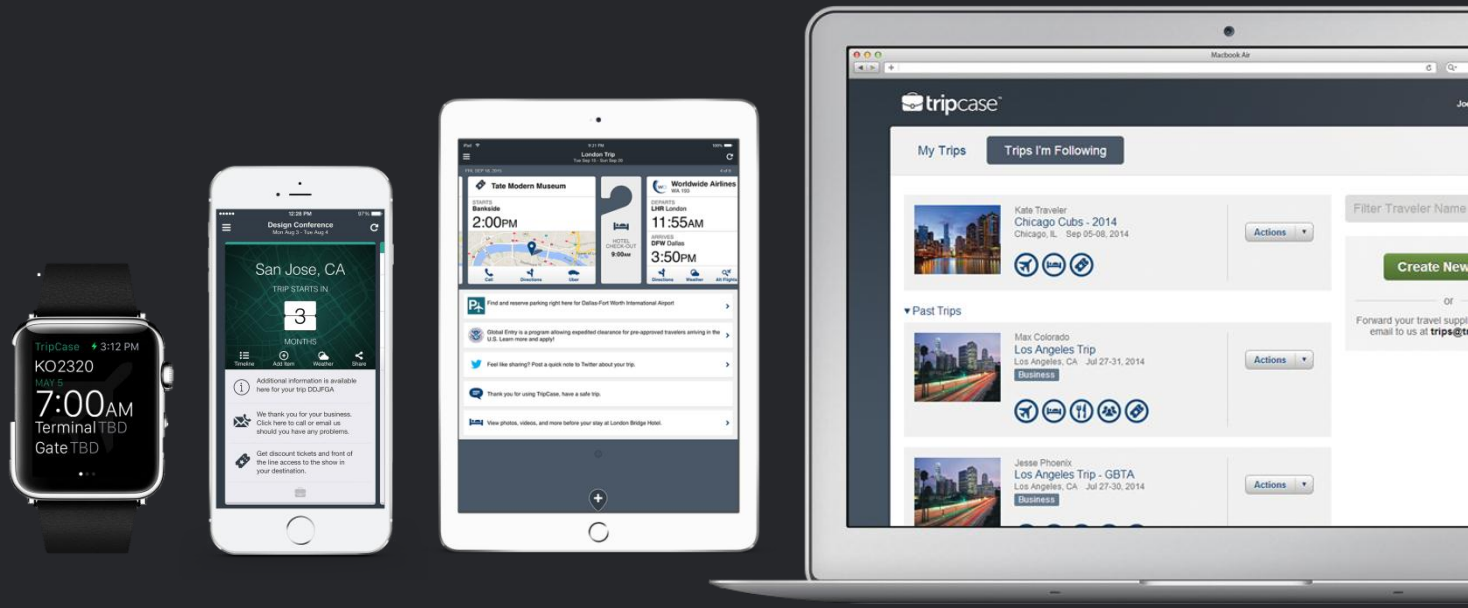
THANK YOU!