

Florida Atlantic University

Touchnet Marketplace

Error Codes

General Error Codes (0 to -99)

Error Code Description

- 0 Successful operation. No error encountered.
- 1 Error when attempting to open a file. The Sqllog jhost returns this value when it fails through the Cashiering application.
- 2 Error when attempting to read an open file
- 3 Error when attempting to seek to a position within an open file
- 4 Error when attempting to allocate memory
- 5 Invalid tag found in data (audio files, image files, HTTP response, SSL response, etc...) Internal transmgr error
- 6 Not currently used
- 7 Requested item not found
- 8 Required input or output data is missing
- 9 Required parameter missing or invalid parameter specified
- 10 Unable to write to a file; Can occur because of low disk space
- 11 Error creating subprocess
- 12 Response not received before timeout expired
- 13 Generally used by data providers to indicate that invalid data was returned from a remote client
- 14 Internal error code indicating that invalid file information was sent to a read or write call
- 15 Disk drive hardware failure
- 16 Usually caused by an unexpected error returned by an OS specific API
- 17 Invalid request attempted.
- 21 Value does not fall into the range of allowable values
- 22 Table contains no key entries
- 23 No server connected to transmgr to process the specified transaction
- 24 Requested operation not allowed. Check the trxattrs.txt and clientid.txt
- 25 Request made to add a new entry to a table that already contains the requested key
- 26 Client request would exceed the maximum allowed number of requests

Proxy specific error codes

Error Code Description

- 16xx Credit Card Processor Error
- 1699 Returned by SCT PLUS2000 system for credit card not accepted

Processor independent payment errors (-1700 to -1799)

Error Code Description

- 1701 Required value not found in config file
- 1702 Card data not present or failed Luhn check digit
- 1703 Generic bad authorization error
- 1704 Generic bad settlement error
- 1705 Start signal not sent by provider (modem)
- 1706 No configuration file found
- 1707 response not received before timeout
- 1708 Maximum number of retries exceeded
- 1709 character not received before timeout
- 1710 Unsupported transaction requested
- 1711 Bad write to settlement batch file
- 1712 Bad read from settlement batch file
- 1713 ETX not received
- 1714 Generic modem processing failed error
- 1715 Modem was unavailable
- 1716 bad LRC received

- 1717 Modem dial failed
- 1718 Modem write failed
- 1719 Modem read failed
- 1720 Invalid response received
- 1721 Batch settle failed because of bad record
- 1722 Processor determined that batch is duplicate
- 1723 Processor requests batch be resent
- 1724 Address verifaciton failed
- 1725 Card expired
- 1726 Batch out of balance
- 1727 Invalid amount specified
- 1728 Reversal not allowed for this transaction
- 1729 Operation attempted on previously voided transaction
- 1730 Operation is not valid for this transaction (i.e. credit on item that has not been batched)
- 1731 Bad settle, error determined by clearinghouse
- 1732 ACH agreement not found
- 1733 ACH routing number not found
- 1734 Operation not allowed for transaction
- 1735 Trans Reinitiated too many times.
- 1736 Proxy does not allow settle now.
- 1737 Request sent for unlicensed merchant; Can occur in Cashiering if an incorrect subtrancode is used.
- 1738 Used to prevent debit, credit, or ach transactions
- 1739 Only transactions with a valid rejection code are to be rejected.
- 1740 Only one batch settlement can be processed at a time
- 1741 Cvv2 invalid and restrict on cvv2 enabled
- 1742 ACH Transations must have a valid origin or SEC code. Can occur in Cashiering when running an checkst4.dll version prior to 4.7.3 and attempting a TEL check payment.
- 1743 In ACH only three SEC codes can allow savings transations
- 1744 STX not received
- 1745 Request contained characters that could not be put in an ACH file
- 1746 BIN File could not or did not get loaded properly
- 1747 Restricted list could not or did not get loaded properly
- 1748 The ACH Account was found in the restricted list
- 1749 Used when an ACH is not found in the restricted list
- 1750 Auth is being declined due to failed Verified By Visa authentication
- 1751
- 1752 Configuration error. Customer should contact TouchNet.
- 1753 Configuration error. Customer should contact TouchNet.
- 1754
- 1755 Cashback is not available
- 1756 Amount exceeds cashback limit
- 1757 Account is temporarily locked out due to too many failures
- 1758 Generic Invalid Account Data
- 1759 Invalid LUHN on Account Number
- 1760 Invalid Account Number
- 1761 Invalid Expiration Date
- 1762 Invalid PIN
- 1763 Too many PIN failures
- 1764 Insufficient Funds
- 1765 Exceeds amount, count, or time limit
- 1766 Amount exceeds withdrawal limit
- 1767 Trans exceeds frequency limit
- 1768 Pickup the card if possible
- 1769 Pickup the card if possible
- 1770 Pickup the card if possible
- 1771 Pickup the card if possible (unknown reason)

- 1772 REFERRAL: Call Issuer for verbal auth
- 1773 Transaction possibly approved for lesser amount
- 1774 Batch is not ready to be settled
- 1775 Batch is empty
- 1776 The ACH file was not found in the database
- 1777 Generic authorization failed error
- 1778 Generic authorization failed error

General Error Codes (-2900 to -2932)

Error Code Description

- 2900
- 2901 Error when attempting to open a file
- 2902 Error when attempting to read an open file
- 2903 Error when attempting to seek to a position within an open file
- 2904 Error when attempting to allocate memory
- 2905 Invalid tag found in data (audio files, image files, HTTP response, SSL response, etc...)
- Internal transmgr error
- 2906 not currently used
- 2907 Requested item not found
- 2908 Required input or output data is missing
- 2909 Required parameter missing or invalid parameter specified
- 2910 Unable to write to a file; Can occur because of low disk space
- 2911 Error creating subprocess
- 2912 Response not received before timeout expired
- 2913 Generally used by data providers to indicate that invalid data was returned from a remote client
- 2914 Internal error code indicating that invalid file information was sent to a read or write call
- 2915 Disk drive hardware failure
- 2916 Usually caused by an unexpected error returned by an OS specific API
- 2917 Invalid request attempted.
- Transaction was directed to a module that does not process that transaction
- 2918 Unable to open previously created semaphore (not used)
- 2919 Unable to create new semaphore (not used)
- 2920 Semaphore lock request not completed before timeout expired (not used) -2921 Unable to find window (used by TNSurf)
- 2922 Unable to copy buffer (no longer used)
- 2923 Buffer is too small to contain the data
- 2924 COM port is not responding to commands
- 2925 General TouchNet API error
- 2926 Token dispenser is empty (no longer used)
- 2927 Token dispenser was refilled (no longer used)
- 2928 Exception caught
- 2929 Function is not implemented
- 2930
- 2931 Unable to parse URL
- 2932