Campus Recreation – Challenge Course Assistant Facilitator

Department: FAU Campus Recreation

Campus: Boca Raton

Position Title: Challenge Course Assistant Facilitator

Hours Per Week: Varies

Classification: Undergraduate or Graduate

Brief Description:

The Belay Master is responsible for assisting the implementation of challenge course programs and open climb programs in accordance with local operating procedures and industry standards. The Belay Master must coordinate activities with the Lead Facilitator to develop program plans that achieve the customer’s desired outcomes while keeping safety as the number one priority. Belay Masters must make sure participants are observing all safety instructions, correctly wearing personal protective equipment, and belay participants on high challenge course elements.

Key Accountabilities:

Implementation of challenge course and open climb programs, including:

- Conducting and documenting pre-use inspections of facility and personal protective equipment prior to programs
- Assisting lead facilitator in course and element setup prior to client’s arrival
- Assisting lead facilitator in collecting all program waivers
- Setting up and taking down challenge course elements
- Facilitating low and high challenge course elements in accordance with industry standards and local operating procedures
- Assisting, facilitating and belaying participants on high elements to ensure safety at all times
- Reporting to lead facilitator when implementing the emergency action plan
- Assisting lead facilitator in filing program paperwork after programs
- Assisting lead facilitator in putting away equipment, removing course access, and locking the facility after programs
- Other duties as assigned

Requirements:

- Current FAU student and enrolled in at least 6 credits per semester
- Currently have a GPA of 2.5 or greater
- Authorized to work in the United States
- Current or ability to obtain within 3 months of employment, CPR/AED and First Aid Certification
- Must be comfortable working with heights
- Must have physical capability of performing required job duties while exposed to adverse conditions including rain and temperature extremes
- Must possess and maintain technical skills such as knot tying, belaying, and personal protective equipment use
What You will Do and Learn:

✓ Communication Skills: Articulate thoughts and ideas clearly and effectively in written and oral forms to persons inside and outside of the organization
  o Exemplify effective verbal communication
  o Discuss program plans and goals with customers
  o Follow up messages and reporting

✓ Work Ethic & Professionalism: Demonstrate personal accountability and effective work habits, e.g., punctuality, working productively with others, time workload management, and understand the impact of non-verbal communication on professional work image.
  o Gain experience working in a professional environment
  o Prioritize tasks with a focus on customer service

✓ Teamwork/Collaboration Skills: Build collaborative relationships with colleagues and customers representing diverse cultures, races, ages, genders, religions, lifestyles, and viewpoints.
  o Interact with various groups to develop team building skills
  o Plan, coordinate, and execute inclusive programs

✓ Critical Thinking/Problem Solving Skills: Exercise sound reasoning to analyze issues, make decisions, and overcome problems.
  o Assist with student, faculty, staff, employer and community member questions with a courteous and professional demeanor by utilizing knowledge of the department and the university
  o Design activities to provide the appropriate amount of challenge to groups
  o Coordinate and implement rescue procedures when necessary

✓ Global/Intercultural Fluency: Value, respect, and learn from diverse cultures, races, ages, genders, sexual orientations, and religions.
  o Design and lead programs for people of various races, ages, genders, and religions
  o Respectful engagement with multi-culture and diverse students, employers, and staff