Payment

Programs are typically invoiced within a week after the program. Payment is due within 30 days of receiving the invoice. Payment may be made by check or credit card. **We do not accept cash.**

Cancellations

Cancellations, not due to weather, that occur within 72 hours of the program, will be charged the minimum of 10 participants.

Minimum Participants

We require a minimum of 10 people in order to schedule and hold a program. Any group that falls below that number will still be required to pay for 10. We ask that you provide us with an accurate count of participants at least three days in advance to ensure proper staffing.

Inclement Weather

Before your event: If inclement weather is expected for your program date, you may reschedule your program up to two days prior. In the case of cancellation due to weather, FAU CC will do its best to provide an alternate date that meets your schedule.

Day of your event: In case of inclement weather the day of your event, our facilitators will make a decision on how or if to continue your program. In most cases, your program will continue under the course pavilion. Programs will be facilitated, rain or shine, unless severely dangerous conditions persist. We do not offer refunds to groups that encounter inclement weather the day of their program, but we will make every effort to complete it in its entirety.

Parking on Campus

FAU Ropes Challenge Course will provide a **limited number** of complimentary parking passes for participants (typically 1 for every 4 participants). Day passes may also be obtained for $2 each at the guard gate located at the Glades Road entrance (credit card only) or online at [http://www.fau.edu/parking/temporary_permit.php](http://www.fau.edu/parking/temporary_permit.php). Any parking citations are the responsibility of vehicle owner or organization.

Please refer questions to Sarah Canatsey at 561-297-4512 or outdoor@fau.edu.
What programs do you offer?
For information on program offerings, check out the Program Options page. Each program is custom designed around your group’s goals. Our staff utilizes portable activities, low elements, and high elements to help reach those goals. We serve the FAU community, non-profits, and corporate groups. The FAU Challenge Course is committed to providing professional programming based in experiential education practices.

How do I schedule a program?
You may fill out the inquiry form on the Schedule a program page. You may also call Outdoor Adventures at 561-289-9289 or email to outdoor@fau.edu

How many people can we bring?
While our course can handle up to 120 participants at a time, we cannot guarantee staffing for that many. Groups over 40 participants will need to wait till we can secure staffing before their program will be confirmed. We suggest you schedule larger programs at least a month in advance.

How early should we schedule?
We suggest all groups schedule with plenty of time to complete all the paperwork and insure proper staffing for your group. Please allow at least two weeks from your program date to have it confirmed and staffed correctly.

How much does a program cost?
The prices are per participant. There is a minimum charge of 10 participants.

<table>
<thead>
<tr>
<th></th>
<th>Portable (2hrs)</th>
<th>Half Day (3-4hrs)</th>
<th>Full Day (6hrs)</th>
</tr>
</thead>
<tbody>
<tr>
<td>FAU Student Organizations</td>
<td>Free</td>
<td>Free</td>
<td>Free</td>
</tr>
<tr>
<td>University Affiliated*</td>
<td>$12</td>
<td>$20</td>
<td>$30</td>
</tr>
<tr>
<td>Non-Profit</td>
<td>$35</td>
<td>$50</td>
<td></td>
</tr>
<tr>
<td>Corporate</td>
<td>$45</td>
<td>$70</td>
<td></td>
</tr>
</tbody>
</table>

*University affiliated refers to groups from FAU departments and colleges.
**If your group would like a shorter, or longer, program than is listed here, please contact FAU Outdoor Adventures for pricing.
**Where are you located?**
The FAU Challenge Course is located on the Boca Campus next to the Softball Complex. Check out our Contact Us page for directions.

![QR Code](image)

Directions direct to your phone!

**How early should we arrive?**
We recommend you arrive at least 15 minutes early. The facilitators need to go through the waivers to make sure they are all filled out correctly and depending on your group size, this could take some time. If you have a large group (20+) you may want to drop the waivers off at the FAU Recreation and Fitness Center early so our staff can review them for any pertinent medical information. We want groups to have a great time. Part of that is keeping your safety as a top priority! Arriving early also gives your group time to get settled and use the restroom if needed.

**Are there overnight accommodations at FAU?**
There are no overnight facilities at the FAU Challenge Course. If your group needs overnight accommodations, there are several hotels within a 5-10 minute drive of campus.

**What are food options?**
Groups planning a program over lunch usually request time for lunch. There are many locations around campus to eat. The FAU Dining Hall will work with your group to get lunch vouchers: 561-297-3548. Catering is available on campus through Chartwells.

**Are there meeting spaces available on Campus?**
The Ropes Challenge Course has an outside pavilion available for meetings, but there is no electricity to this area. Meeting/classroom spaces are also available through the FAU Alumni Center or Student Union.

**Is there an age limit for activities?**
Although there is no set minimum age limit for activities, we recommend no one under the age of 10 years. The biggest factor is fitting our harnesses and helmets for the high elements.
What should we know about parking?

Parking is available in LOT 12 by the softball field. Day passes are available for purchase at the Glades Road entrance for $2 or online at:

http://www.fau.edu/parking/temporary_permit.php

We offer a limited number of complimentary day passes that you may obtain from the lead facilitator. Please encourage your group to carpool. 
FAU Ropes Challenge Course is NOT responsible for parking citations.

Are we able to come observe a program?

Yes. We welcome organization contacts to observe part of a program occurring on the course. While we cannot guarantee you will be observing a similar group to yours, you will get a look at the course and see our facilitators in action. Please contact the Challenge Course staff to set up an observation.
Many times we have groups come to the course without a clear set of goals. This is no problem. Other times we have groups that come to the course with a set of goals, but a different set of expectations for how the day will look. We hope the following we help you understand some of the decisions made by our facilitators, in conjunction with your group contact, to create your day. Please note a program may include all or just some of the following things, and that requests for specific agendas should be communicated well in advance.

**Energizers and Ice-Breakers**
Many people come to the course a bit hesitant about the day. What to expect? Am I able to do everything? I don’t really know my group well outside of work, school, etc. One reason we spend time at the beginning of a program having the group “play” is that it helps people warm up their brains as well as start to let down some of their protective walls. The walls we place up to protect ourselves can be a hindrance to growth. So, enjoy being a bit silly. If you pay close attention, you’ll start to notice you are learning here too. It’s kinda like when your mom hid veggies in your favorite dish!

**Portable and Low Elements**
This is the meat of the day for the majority of our groups. Low elements and initiatives are intrinsically designed to help groups work on leadership, communication, problem-solving, and team work. Our job as facilitators is to help you group get beyond those buzzwords and get you talking about how your group operates and ways to improve on both strengths and weaknesses within your group. It’s hard to say how long a certain element will take a group. The same element or initiative may take 10 minutes for one group and 45 minutes for another.

Groups who really want to work on team-development and all the “buzzwords” that go with it should expect to spend the majority of their program doing these elements.

**High Elements**
Whether you come with trepidation or excitement, most people have the high elements in their minds when they are coming to a program. While these certainly have worth, please keep in mind that most high elements focus more on individual achievement. Yes, we can still work on team goals such as support and encouragement. If your group has shown an appropriate level of consistency, you’ll even have the facilitator allow you to be your group member’s rope team as they climb. We understand that many groups expect to have at least one climb during their program. Please keep in mind that the average time per climber is about 10 minutes. We have no way of knowing if your members will all climb quickly. In fact, those people who take 15+ minutes to climb may get the most out of the elements.
Half-Day or Full-Day?
With the above information, you may be asking yourself how long of a program you need to accomplish your goals. A full-day obviously allows more time to go through elements, but perhaps you only have the time and budget for a half-day program. Please take the time to discuss with the Challenge Course staff on your expectations and vision for your group. All our facilitators are trained in their roles and go through continual professional development throughout the year. If you are unsure about how to reach your goals, feel free to discuss with them prior to the program. We are happy to put you in touch with the lead facilitator for your program.