**ALEKS PPL Frequently Asked Questions**

**How do I pay for the ALEKS PPL?**

[**http://www.fau.edu/testing/ALEKS%20Tutorial%20No%20Survey%203.pdf**](http://www.fau.edu/testing/ALEKS%20Tutorial%20No%20Survey%203.pdf)

**I cannot complete registering and/or paying for ALEKS**

[**https://helpdesk.fau.edu/TDClient/KB/ArticleDet?ID=30228**](https://helpdesk.fau.edu/TDClient/KB/ArticleDet?ID=30228)

**How do I schedule an appointment with the Testing Center?**

**Go to** [**www.fau.edu/testing**](http://www.fau.edu/testing) **and go registration information click here then choose (option A) Schedule an assessment at FAU.**

**Can I take the ALEKS PPL from home?**

**Yes, you can using honorlock** [**https://honorlock.com/extension/aleks?v=faualeks**](https://honorlock.com/extension/aleks?v=faualeks)

**I am being prompted for a proctoring passcode what do I do?**

**This is an indication that you have completed the payment process for the ALEKS exam. Please proceed to step 2 to take the exam either online or in the Test Center on campus.**

**Please follow the instructions for STEP2 on the** [**ALEKS PPL login/payment site.**](ALEKS%20PPL%20login/payment%20site.)

**What do I do if my web browser is stuck or my computer crashes while I am taking the Placement Assessment?**

**Simply close the browser, or log out and log back in clicking “login/payment” in the menu at the top of the page. ALEKS will resume the Placement Assessment exactly where you left off, with no loss of previous answers.**

**Where can I get help with ALEKS?**

[**http://www.aleks.com/faqs/technical**](http://www.aleks.com/faqs/technical)

[**http://support.aleks.com/assess\_placement**](http://support.aleks.com/assess_placement)

**Can I retake the ALEKS PPL Assessment?**

**Yes, you may take up to five placement assessments for a period of six months from the date of payment. TO make each attempt worthwhile, however it is important that you spend time working in you ALEKS prep and learning module between Placement Assessments so that you can improve your skills.**

**Can I retake the ALEKS Placement Assessment Immediately?**

**You must wait 48 hours between Placement assessments. There is generally no benefit to retaking the Placement Assessment Immediately after completing a prior attempt. You cannot improve your results by simply retaking the placement Assessment without spending time in the prep and learning module to refresh material that you may have forgotten.**