Navigating Student Struggles

Academic Preparedness

Some students struggle academically because they need to refine their “academic toolbox” of learning strategies and academic behaviors. As they transition to life as a University student, they may need assistance in one or more of the following areas:

- Time management
- Test taking skills
- Studying strategies

As soon as students show signs of difficulty, be proactive. Reach out and let them know we have plenty of help available!

Resources

- Academic Coaching and Career Enhancement for Student Success (ACCESS)
  http://www.fau.edu/access/; access@fau.edu
  Boca Raton (SU 227)
  561-297-2072
  o Workshops
  o One-on-one coaching
  o Faculty mentoring

- Center for Learning and Student Success (CLASS)
  http://www.fau.edu/CLASS/index.php
  stay@fau.edu
  561-297-0906, 954-236-1111
  Boca Raton (GS 223); Davie (LA 121)
  o Tutoring
  o Supplemental Instruction
  o Learning Communities

- eSuccess (online student support)
  http://www.fau.edu/esuccess/
  Boca Raton (SU 223E);
  Eduardo Santiago, esantia5@fau.edu
  skype: eSuccess_fau.edu
  (561) 297-3590 or 0906

- Office of Diversity and Multicultural Affairs
  http://www.fau.edu/oma
  Boca Raton (SS 224); Davie (SD 203);
  Jupiter (SR 151B)
  561-297-3959, 954-236-1259
  561-799-8696
  o Eyes on the Prize Persistence Program

- Office for Students with Disabilities
  http://www.fau.edu/osd
  Boca Raton (SU 133); Davie (LA 203);
  Jupiter (SR 117)
  561-297-3880, 954-236-1222
  TTY 561-297-0358, 561-799-8721, or 711
  o Learning disabilities, medical impairments, physical impairments
  o Applications for support services
  o Assistive Technology Lab
  o Accommodations both in and out of the classroom

For more resources, see the Student Resources web page.

Refer a student in distress or crisis to the Student Intervention Team through the Dean of Students at 561-297-3542 or https://publicdocs.maxient.com/incidentreport.php?FloridaAtlanticUniv.

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Navigating Student Struggles

**Financial Need**
Many students face challenges in paying for tuition, fees, course materials, and/or living expenses. If these needs are not met, students risk being fiscally cancelled from classes, which can cause delays in their completion of graded assignments and exams. They may also stop out of college altogether. You can help by pointing students to the resources here at FAU for overcoming financial barriers and identifying potential sources of additional funding.

**Resources**

- **Financial Aid** [http://www.fau.edu/finaid/](http://www.fau.edu/finaid/)
  Boca Raton (SU 233); Davie (LA 122); Jupiter (SR 139); 561-297-3530, 800-299-4328, 954-236-1229, 800-764-2222, 561-799-8697
  - Grants and loans; Scholarship Resource Center
  - Summer Savings Program
  - Veterans benefits
  - Federal Work Study

- **Dean of Students Office** [http://www.fau.edu/dean/index.php](http://www.fau.edu/dean/index.php)
  Boca Raton (SS 226) 561-297-3542
  - Homeless students, aged out of foster care, sudden family events
  - Veterans and military service

- **Office of Diversity and Multicultural Affairs** [http://www.fau.edu/oma](http://www.fau.edu/oma)
  Boca Raton (SS 224); Davie (SD 203); Jupiter (SR 151B) 561-297-3959, 954-236-1259, 561-799-8696
  - Book Loan Program

- **Student Employment** [http://www.fau.edu/hr/Student_Employment](http://www.fau.edu/hr/Student_Employment)
  Boca Raton (AD 102); ASKHR@fau.edu; stuemp@fau.edu 561-297-3057 or -6156
  - Job postings
  - Assistance with forms

For more resources, see the Student Resources web page.

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Balancing Academics with Employment and Other Life Demands
Most students understand the importance of being engaged in their studies by attending class, participating in campus life, and prioritizing coursework. However, many of our students also juggle competing demands on their time—employment, caretaking responsibilities, etc. Refer them to resources to help them strike a balance for academic progress.

Resources

- **Academic Coaching and Career Enhancement for Student Success (ACCESS)**
  http://www.fau.edu/access/; access@fau.edu
  Boca Raton (SU 227); 561-297-2072

- **Counseling and Psychological Services**
  http://www.fau.edu/counseling/
  Boca Raton (SSB 229); Davie (SD 206); Jupiter (SR 110)
  561-297-3540, 954-236-1210, 561-799-8635

- **Dean of Students Office**
  http://www.fau.edu/dean/index.php
  Boca Raton (SS 226);
  561-297-3542

- **Student Athlete Center for Academic Excellence**
  Boca Raton (AC 261); 561-297-2297

- **Advising Offices**
  - University Advising Services (up to 45 credit hours, undeclared majors, at-risk populations)
    http://www.fau.edu/uas
    Boca Raton (SU 201); 561-297-3064
    freshmanadvising@fau.edu
  - Charles E. Schmidt College of Medicine Office of Student Affairs
    http://med.fau.edu/students
    Boca Raton (BC 147); 561-297-2219
    Sharon Realini, grealini@fau.edu
  - Charles E. Schmidt College of Science Student Services
    http://www.science.fau.edu/student_services/
    Boca Raton (SE 234); Davie (ES 290)
    561-297-3700, 954-236-1103
  - Christine E. Lynn College of Nursing Student Services
    http://nursing.fau.edu/
    Boca Raton (NU 101/102); Davie (LA 226); nursing@fau.edu
    561-297-3887, 954-236-1276
  - College of Business Student Services
    http://www.business.fau.edu/undergraduate/current-students/index.aspx#VGOKkZPF_og
    Boca Raton (FLH W. 101), Davie (LA 444); bizadviser@fau.edu
    561-297-3688, 954-236-1290
  - College for Design & Social Inquiry Student Services
    http://www.fau.edu/cdsi/advising/
    Boca Raton (SO 206); Davie (ES 288); Architecture only (HE 607F)
    561-297-2316, 954-762-5158
    (Arch only 561-762-5158)
  - College of Education Student Services
    http://www.coe.fau.edu/students/oass/default.aspx
    Boca Raton (ED 230); Davie (ES 202);
    Jupiter (SR 239)
    561-297-3570; 954-236-1028; 561-799-8371
  - College of Engineering Student Services
    http://www.dessa.fau.edu/
    Boca Raton (EN 102); 561-297-2780;
    engineering-advising@fau.edu
  - Dorothy F. Schmidt College of Arts & Letters Student Services
    http://www.fau.edu/artsandlettersadvising/
    Boca Raton (AH 213); Davie (DW 303F); 561-297-3800; 954-236-1101
  - Graduate College
    http://www.fau.edu/graduate/contact/index.php#degcomp
    Boca Raton (SU 101); 561-297-3624;
    graduatecollege@fau.edu
  - Harriet L. Wilkes Honors College Advising
    http://www.fau.edu/honors/academics.php
    Jupiter (HC 132); 561-799-8622

For more resources, see the Student Resources web page.

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Personal/Family Issues, Anxiety, Social Issues
Some challenges that students face require the professional assistance of support services on campus related to health/wellness, stress and coping strategies, etc. Help students realize that we have expert resources to assist them with these kinds of issues, too.

Resources

➤ Counseling and Psychological Services [http://www.fau.edu/counseling/](http://www.fau.edu/counseling/)
Boca Raton (SSB 229); Davie (SD 206); Jupiter (SR 110)
561-297-3540, 954-236-1210, 561-799-8635

➤ Dean of Students Office [http://www.fau.edu/dean/index.php](http://www.fau.edu/dean/index.php)
Boca Raton (SS 226)
561-297-3542

➤ Office for Students with Disabilities [http://www.fau.edu/osd](http://www.fau.edu/osd)
Boca Raton (SU 133); Davie (LA 203); Jupiter (SR 117)
561-297-3880, 954-236-1222
TTY 561-297-0358, 561-799-8721, or 711

For more resources, see the [Student Resources web page](http://www.fau.edu/studentresources/).

Refer a student in distress or crisis to the Student Intervention Team through the Dean of Students at 561-297-3542 or [https://publicdocs.maxient.com/incidentreport.php?FloridaAtlanticUniv](https://publicdocs.maxient.com/incidentreport.php?FloridaAtlanticUniv).

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Navigating Student Struggles

Indecision/Motivation
It can be difficult for students to stay “on track” if they are not certain about their purpose for being at FAU, or if they have not made a commitment to a course of study. You can help students build connections within the University, explore their interests and preferences, and connect confidently with a major that matches their interests and preferences.

Resources

- **Academic Coaching and Career Enhancement for Student Success (ACCESS)** [http://www.fau.edu/access/](http://www.fau.edu/access/)
  - Boca Raton (SU 227); 561-297-2072
    - Workshops
    - One-on-one coaching
    - Faculty mentoring

- **Career Development Center (CDC)** [http://www.fau.edu/cdc/](http://www.fau.edu/cdc/)
  - Boca Raton (SU 220); Davie (LA 109); Jupiter (SR 225); [career@fau.edu](mailto:career@fau.edu)
  - 561-297-3533, 954-236-1214
    - Professional Career Counseling
    - Owl CareerLink
    - What Can I Do With This Major?
    - Major KnOWLedge assessment tool

- **Center for Learning and Student Success (CLASS)** [http://www.fau.edu/CLASS/index.php](http://www.fau.edu/CLASS/index.php)
  - Boca Raton (GS 223); Davie (LA 121); [stay@fau.edu](mailto:stay@fau.edu)
  - 561-297-0906, 954-236-1111

- **eSuccess (online student support)** [http://www.fau.edu/esuccess/](http://www.fau.edu/esuccess/)
  - Boca Raton (SU 223E); [esantia5@fau.edu](mailto:esantia5@fau.edu); skype: eSuccess_fau.edu
  - Eduardo Santiago, (561) 297-3590 or 0906

- **Dean of Students Office** [http://www.fau.edu/dean/index.php](http://www.fau.edu/dean/index.php)
  - Boca Raton (SS 226); 561-297-3542

- **Advising Offices**
  - University Advising Services (up to 45 credit hours, undeclared majors, at-risk populations) [http://www.fau.edu/uas](http://www.fau.edu/uas)
    - Boca Raton (SU 201); 561-297-3064
    - [freshmanadvising@fau.edu](mailto:freshmanadvising@fau.edu)

  - Charles E. Schmidt College of Medicine
    - Office of Student Affairs [http://med.fau.edu/students](http://med.fau.edu/students)
      - Boca Raton (BC 147); 561-297-2219
        - Sharon Realini, [srealini@fau.edu](mailto:srealini@fau.edu)

  - Charles E. Schmidt College of Science
    - Student Services [http://www.science.fau.edu/student_services](http://www.science.fau.edu/student_services)
      - Boca Raton (SE 234); Davie (ES 290)
      - 561-297-3700, 954-236-1103

- **Advising Offices Continued**
  - Christine E. Lynn College of Nursing Student Services [http://nursing.fau.edu/](http://nursing.fau.edu/)
    - Boca Raton (NU 101/102); Davie (LA 226); [nursing@fau.edu](mailto:nursing@fau.edu)
    - 561-297-3887, 954-236-1276

  - College of Business Student Services [http://www.business.fau.edu/undergraduate/current-students/index.aspx#VGOKkZPF_og](http://www.business.fau.edu/undergraduate/current-students/index.aspx#VGOKkZPF_og)
    - Boca Raton (SU 206); Davie (ES 288);
      - Architecture only (HE 607F)
      - 561-297-2316, 954-762-5158
      - (Arch only 546-762-5158)

  - College of Education Student Services [http://www.coe.fau.edu/students/oas/defaultr.aspx](http://www.coe.fau.edu/students/oas/defaultr.aspx)
    - Boca Raton (ED 230); Davie (ES 202); Jupiter (SR 239)
    - 561-297-3570, 954-236-1028; 561-799-8371

  - College of Engineering Student Services [http://www.devs.fau.edu/](http://www.devs.fau.edu/)
    - Boca Raton (EN 102); 561-297-2780;
      - [engineering-advising@fau.edu](mailto:engineering-advising@fau.edu)

  - Dorothy F. Schmidt College of Arts & Letters Student Services [http://www.fau.edu/artsandlettersadvising/](http://www.fau.edu/artsandlettersadvising/)
    - Boca Raton (AH 213);
      - [artadvising@fau.edu](mailto:artadvising@fau.edu)
      - [freshmanadvising@fau.edu](mailto:freshmanadvising@fau.edu)

  - College of Nursing Student Services [http://nursing.fau.edu/](http://nursing.fau.edu/)
    - Boca Raton (NU 101/102); Davie (LA 226); [nursing@fau.edu](mailto:nursing@fau.edu)
    - 561-297-3887, 954-236-1276

- **Major KnOWLedge**
  - Major KnOWLedge assessment tool

- **Careers Enhancement for Student Success**
  - [www.careerlink.fau.edu](http://www.careerlink.fau.edu)

- **Owl CareerLink**
  - [www.careerlink.fau.edu](http://www.careerlink.fau.edu)

- **Professional Career Counseling**
  - [www.careerlink.fau.edu](http://www.careerlink.fau.edu)

- **Faculty mentoring**
  - [www.careerlink.fau.edu](http://www.careerlink.fau.edu)

- **One coaching workshop**
  - [www.careerlink.fau.edu](http://www.careerlink.fau.edu)

- **Workshops**
  - [www.careerlink.fau.edu](http://www.careerlink.fau.edu)

For more resources, see the [Student Resources web page](http://www.fau.edu/studentresources/).

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