ELIGIBILITY FOR CARE POLICY

Definitions

For the purposes of this Policy:
A student is “registered” if they have been admitted to the University and have registered for classes; they may not yet be attending classes.
A student is “enrolled” if they are currently attending classes.
The “scope of practice” of Student Health Services (SHS) is the set of primary college health services and procedures that can safely be offered at SHS and are in keeping with the mission of SHS.

A. Eligibility for Florida Atlantic University (FAU) Students

Eligibility for care at Student Health Services (SHS) is based on the student’s registration and payment of tuition, which includes the mandatory per-credit-hour Student Health Fee for the semester, and the extent to which the student’s healthcare concerns are within the scope of practice of SHS. Students with health concerns whose care needs cannot be met at SHS will be referred to a community provider better matched to the student’s needs.

1. New FAU Students

New FAU students become eligible for SHS services beginning the first day of classes of their first semester at the University.

2. Students Who Are Required To Be On Campus Early

Students who are required to be on campus before classes start (e.g., students registered for and participating in the University orientation program, students living in the residence halls prior to the first day of class, residence hall RAs, international students, including those from Navitas, and intercollegiate athletes required to be on campus for pre-season training) but not yet enrolled, are eligible for health care at SHS provided they present evidence of registration and student/athlete status or their University housing agreement.

3. Currently Enrolled or Continuing FAU Students
An enrolled FAU student is eligible for care from the first day of the semester until the first business day of the following semester (in short, for the semester enrolled and the break weeks following the semester enrolled).

Students enrolled and registered for any part of the Summer semester (e.g., Summer Term “1”, Summer Term “2” or Summer Term “3”) are eligible for services for the entire Summer semester.

Continuing students who are not enrolled in classes in the summer who desire to receive services at SHS are eligible for services at SHS during the summer if they meet all of the following conditions:

a. They were enrolled in classes in the preceding Spring semester
b. They present evidence of their registration for Fall classes
c. They present evidence of payment of the Health Fee for the summer semester. The fee may be paid online via the Student Health Services website (www.fau.edu/shs). Instructions can be found by clicking on the “Elective Summer Health Fee” link. A copy of the Cashier’s receipt will be made and filed in the clinical record. The Elective Summer Health Fee may be initiated at any time during the summer term, however, the fee is not prorated and must be paid in full prior to the first visit. The amount of the Elective Summer Health Fee will equal the health fee paid by a student enrolled in 9 credits in a Summer term.

B. **Eligibility for Non-Students**

1. Students who have graduated or withdrawn from the university are not eligible for services from SHS. SHS is committed to the safe and ethical transition of care for all patients. SHS providers proactively engage in discharge planning with patients during the term in which they are scheduled to graduate.

   SHS providers will use clinical judgement to determine if an additional appointment is needed following withdrawal or graduation in order to safely complete discharge planning and referral for ongoing medical treatment. In such instances, an additional appointment(s) is permissible. All fees-for-service associated with the office visit will apply and will be the responsibility of the patient, however no additional health fee will be assessed.

2. Non-Registered Prospective Students Requiring Health Services for Registration/Academic Purposes
a. SHS offers limited immunizations and related services for non-registered prospective FAU students to enable them to receive State-mandated immunizations prior to registration for classes and prior to living on campus.

b. SHS offers limited services for non-registered prospective FAU students to enable them to meet the healthcare requirements of their FAU academic program. These requirements may include, but are not limited to, physical examinations, immunizations, blood titers, TB tests, etc.

c. The following procedure is followed when providing services to non-registered prospective students:

   - Non-registered prospective FAU students will be given an appointment at SHS to receive the specific services required.
   - If the non-registered prospective student is not in our medical database, the individual’s name and Student ID/Z Number will be entered into the system by the appointment scheduler.
   - Charges for the above services will be billed to the individual’s account in the Controller’s Office. Follow-up for non-payment will be tracked by the Controller’s Office.
   - If the individual doesn’t have an FAU account, they are required to pay-in-full at the time that services are received.

d. No other health services will be available for non-registered prospective FAU students.

C. Special Populations

1. Visiting Scholars who have purchased the University sponsored insurance plan may elect to receive services at SHS. Arrangements must be made on a case-by-case basis for payment of the health fee, and only for the length of their University-approved visit.

2. Students in the University’s Intensive English program who have purchased the University sponsored insurance plan may elect to receive services at SHS. IEP students must pay the Health Fee for the term in which they are enrolled and desire to receive services at SHS.

3. Students in the Program for Academic Readiness (PAR) who have purchased the University sponsored insurance plan may receive services at SHS. The PAR staff coordinate participation in this option with their students, prepare
a list of students opting in for this service, and pay the Health Fee on their behalf via university fund transfer.

4. University employees attending courses only under the FAU Employee Educational Scholarship Program do not pay the health fee and are not eligible for services at SHS. Employees taking additional credit hours, beyond the Educational Scholarship Program limits, will be assessed the health fee as part of tuition payments and will be eligible for services under Section A of this policy.

5. Dual enrolled students in the FAU Henderson School do not pay the health fee and are not eligible for services at SHS.

6. Payment for Fee-for-Service Charges for Special Populations

In addition to the Health Fee, special populations served under this policy are responsible for all fee-for-service charges incurred at SHS not covered by the University sponsored insurance plan or his/her private commercial insurance plan. These charges could include, but are not limited to, charges for laboratory tests, treatments, immunizations and medications. Note that Dental Services are not covered by the University sponsored insurance plan and are only offered on a fee-for-service basis.

7. Procedures for payment of the Elective Health Fee for Special Populations

As noted above, Visiting Scholars or students in the Intensive English program who desire to receive services at SHS must pay the Elective Health Fee. The fee may be paid online via the Student Health Services website (www.fau.edu/shs). Instructions can be found by clicking on the link for the term in which the individual elects to receive services at SHS (ie, Fall, Spring or Summer). A copy of the Cashier’s receipt will be made and filed in the clinical record.

The Elective Health Fee may be initiated at any time during a term. However, the fee is not prorated and must be paid in full prior to the first visit.

The amount of Elective Health Fee is equal to the amount paid by a student enrolled in 12 credit hours for Fall or Spring semesters, or 9 credit hours in a Summer term.

D. Emergency first aid and assistance
SHS staff will offer emergency first aid and humanitarian assistance to the fullest extent possible to any person who presents to any of our locations while awaiting response from emergency personnel.

E. **Eligibility Questions**

Any questions with respect to eligibility should be brought to the attention of the Director, Office Manager or designee.