What is my FAUNet ID?

Your FAUNet ID is the unique username that will be assigned to you and that you will use to access most online services at FAU, including MyFAU, e-mail, the wireless network on campus, Canvas, and Blackboard.

Use your FAUNet ID to log in. As a new student, you will be required to activate your FAUNet ID prior to first use. To activate your account, visit the FAU Account Self-Services portal:
https://accounts.fau.edu. You will be asked to verify your information and then set a password. This password together with your FAUNet ID will allow you to access all services offered at FAU.

Where do I find my FAUNet ID?

If you need to look up your FAUNet ID go to FAU Account Self-Services portal (https://accounts.fau.edu) and click on Lookup Your FAUNet ID link.

How do I get on the wireless network on campus?

Use your FAUNet ID to register your device on the wireless network. For instructions go to http://www.fau.edu/oit/wireless/fau.php.

Canvas

Canvas is FAU’s new learning management system (LMS) that replaced Blackboard beginning of Summer 2017.

For access to courses visit https://canvas.fau.edu.

Canvas Tier 1 support is available 24x7, 365 days a year. There are multiple ways to get support for Canvas-related issues or questions.

Call the toll-free number (855) 691 7827 or call the FAU helpdesk at 561.297.3999 and choose Option 2.

If you are logged in to Canvas (https://canvas.fau.edu), click on the Help icon at the bottom left corner, under the global menu. You will be able to chat with a Canvas representative by clicking on “Chat with Canvas Support” or you can choose to “Report a Problem,” which will submit a ticket to Canvas Support.

You can also search the Canvas guides by visiting guides.canvaslms.com or visit the Canvas Community and ask a question.