

System Requirements

AnyConnect does not support virtualization software such as VMWare for any platform or Parallels Desktop for Mac OS. AnyConnect 2.4 running over VMware or Microsoft Virtual PC on Windows 7 is not 100% reliable, but initial testing suggests the results are usually favorable.

AnyConnect does not support sessions with a security appliance running on the same subnet as the endpoint.

Microsoft Windows

For WebLaunch, use Internet Explorer 6.0+ or Firefox 2.0+, and enable ActiveX or install Sun JRE 1.4+.

Windows Versions

- Windows 7 (32-bit and 64-bit)

AnyConnect requires a clean install if you upgrade from Windows XP to Windows 7.

If you upgrade from Windows Vista to Windows 7, manually uninstall AnyConnect first, then after the upgrade, reinstall it manually or by establishing a web-based connection to a security appliance configured to install it. Uninstalling before the upgrade and reinstalling AnyConnect afterwards is necessary because the upgrade does not preserve the Cisco AnyConnect Virtual Adapter.

- Windows Vista (32-bit and 64-bit)—SP2 or Vista Service Pack 1 with KB952876.

AnyConnect requires a clean install if you upgrade from Windows XP to Windows Vista.

- Windows XP SP2 and SP3.

Windows Requirements

- Pentium class processor or greater.
- x64 or x86 processors.
- 5 MB hard disk space.
- RAM:
 - 256 MB for Windows XP.
 - 512 MB for Windows Vista.
 - 512 MB for Windows 7.
- Microsoft Installer, version 3.1.

Linux

AnyConnect supports only standalone installations on Linux. The following sections show the supported Linux distributions and requirements.

Linux Distributions

- Red Hat Enterprise Linux 5 Desktop
- Ubuntu 9.x

We do not validate other Linux distributions. We will consider requests to validate other Linux distributions for which you experience issues, and provide fixes at our discretion.

Linux Requirements

- x86 instruction set.
- 32-bit or biarch 64-bit processor—standalone mode only; web-based install/connect is not supported.
- 32 MB RAM.
- 20 MB hard disk space.
- Superuser privileges.
- libstdc++ users must have libstdc++ version 3.3.2 (libstdc++.so.5) or higher, but below version 4.
- Firefox 2.0 or later with libnss3.so installed in /usr/local/lib, /usr/local/firefox/lib, or /usr/lib. Firefox must be installed in /usr/lib or /usr/local, or there must be a symbolic link in /usr/lib or /usr/local called firefox that points to the Firefox installation directory.
- libcurl 7.10 or later.
- openssl 0.9.7a or later.
- java 1.5 or later. The default Java package on Fedora is an open-source GNU version, called Iced Tea on Fedora 8. The only version that works for web installation is Sun Java. You must install Sun Java and configure your browser to use that instead of the default package.
- zlib or later.
- gtk 2.0.0,
gdk 2.0.0,
libpango 1.0.
- iptables 1.2.7a or later.
- tun module supplied with kernel 2.4.21 or 2.6.

Mac OS

AnyConnect 2.4 supports the following versions of Mac OS:

- Mac OS X 10.5
- Mac OS X 10.6 and 10.6.1 (both 32-bit and 64-bit).

AnyConnect requires 50MB of hard disk space.

If you upgrade from one major Mac OS X release to another (for example 10.5 to 10.6), manually uninstall AnyConnect first, then after the upgrade, reinstall it manually or by establishing a web-based connection to a security appliance configured to install it. Uninstalling before the upgrade and reinstalling AnyConnect afterwards is necessary because the upgrade does not preserve the Cisco AnyConnect Virtual Adapter.