

Summer at IRM Has Been Any- thing But Quiet!



Whether you are new to FAU or returning to campus

after a relaxing summer, welcome!

IRM has been hard at work this summer improving existing services and developing and implementing new and exciting technologies!

Read on to find out about our new mobile app, Blackboard updates, and the upcoming Google Applications. Don't miss important deadlines for submission of proposals for Tech Fee funding and for our third annual "Teaching with Technology Showcase."

As always, the IRM team is ready to answer any questions you may have. I wish everyone a wonderful semester!

—Jason Ball

Associate Vice President
and CIO



the official mobile app

officially official - fau.edu/mobile



FAU Mobile App Goes Live

Use the FAU Mobile app on your mobile smartphone to access the latest information about FAU anytime, anywhere! The following features are part of the Fall 2011 release:



Maps: Search campus buildings, find them on the map, and see their location relative to yours!



Courses: Access class schedule details, map building locations, or contact instructors.



Athletics: Check schedules, scores, and stay up to date with the FAU Owls teams!



Directory: Find faculty/staff contact info, store it in your phone, or get in touch instantly!



Events: Browse the FAU events calendar by day/month for performances, exhibits, and more!



Admissions: Learn what FAU has to offer and apply to FAU from your mobile device!



News: Browse FAU Today news to find out the latest campus news!



Library: Find library resources including location and call number and check availability!



Get Help: Get quick access to numbers like the university status line and the FAU police.



Giving: Update your alumni information and make a gift to the university!



Images: Browse and download images of the campus, exciting events, and more!



Videos: Access FAU's YouTube channel for videos on campus life, academics, and research!



iTunes U: Stream or download audio and video recordings directly from FAU's iTunes U.

this issue

FAU Mobile App Goes Live **P.1**

Going, Going, Google **P.2**

Update on the Center for eLearning **P.3**

What's New with Blackboard **P.4**

Teaching with Technology Showcase **P.5**

DARS Has Arrived **P.6**

WHAT YOU GET WITH GOOGLE:

- 25 GB of email storage — no more worries about having to delete mail
- Instant messaging from within your mailbox
- Free PC-to-PC voice calls
- The Google Calendar to schedule meetings, create events, and share calendars with others
- Google Docs to create, share, and collaborate on documents, spreadsheets, and presentations online
- Access to your information from anywhere with an Internet connection
- Mobile access to your email

COMMUNICATE!

SHARE!

COLLABORATE!

Going, Going, 

STUDENTS: Say goodbye to small email quotas and a full inbox!

Soon your mailbox will NEVER be full!

Students, say hello to Gmail and the rest of the Google Apps!

Starting September 12, 2011, all FAU students, current and former, can start using Google Apps for Education.

Faculty and staff will NOT have Gmail accounts but they will have access to the Google Apps suite.

What do you get?

- Gmail but with an FAU address (replaces the MyFAU email)
- Full access to the Google Apps suite, including Docs, Talk, and Calendar
- An email quota of 25Gb (that's JUST for email)
- Lots of space for your documents (much more than you get on your M drive)
- You can share documents with others who have made THE SWITCH
- FAU email for life

How do you make THE SWITCH?

1. Log into MyFAU.
2. Use the Google channel located in the upper-right corner of the Home tab to make the switch.
3. Your FAU email will be forwarded to your Gmail account and your existing MyFAU email will be migrated to your new Gmail inbox.

Don't delay! THE SWITCH is just a click away.



The Center for eLearning aspires to be an internationally recognized leader in the new higher education landscape for its success in utilizing technology and instructional design to increase access and student learning while decreasing instructional costs.

An Update on the Center for eLearning

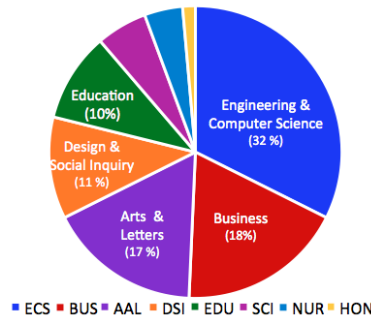


As a result of the President's task force on eLearning, we now have a Center for eLearning (CeL) and an assistant provost for eLearning, Dr. Monica Orozco.

uled to open during the fall semester; a new distance learning fee has been implemented in order to fund development and delivery of eLearning courses and programs; and the first of three major faculty development programs is being launched this fall with a total of 71 faculty members participating.

CeL 1001 is a semester-long program designed for faculty who have never developed or facilitated an online course. This program allows faculty to experience eLearning from a student perspective

Distribution of Participants by College



The Center for eLearning at FAU is committed to increasing access to education, improving student-learning outcomes, and holding constant or reducing instructional costs by effectively utilizing technology in course delivery redesigns.

Thanks to overwhelming university-wide support, much has been accomplished since the CeL's inception in April. The future home of the CeL is under construction in building 4 (across from Einstein's Bagel) and is sched-

as they learn best practices for eLearning course development and delivery. A total of 80 proposals were submitted and 71 were accepted for the fall 2011 program. This program will be repeated every semester until faculty demand is exhausted.

Watch for the spring 2012 call for proposals in September!

COMING SOON!

- ⇒ A new Center for eLearning website will be developed and launched to support faculty and students.
- ⇒ A training track aimed at more advanced faculty will be rolled out.
- ⇒ A training track aimed at adjuncts and GTA's will be rolled out.
- ⇒ Inventories of eLearning courses will be made available to Deans for strategic planning of programs and for SACS substantive change reporting requirements

Objectives

- Implement a shared-governance structure that works for eLearning at FAU
- Implement an eLearning revenue distribution model that works for FAU
- Increase faculty participation in and satisfaction with eLearning
- Increase student participation, retention, success, and satisfaction in eLearning
- Implement and develop best practices in eLearning faculty development, course/program development, delivery, student support, and assessment

ISSUES RESOLVED WITH THE LATEST UPGRADE

When accessing an “In Progress” attempt from the contextual menu in the Grade Center, the instructor is no longer intermittently taken to the wrong student’s attempt page.

Announcement Notification emails that are the result of the “Override User Notification Settings” option are now sent from the user creating the announcement instead of the Blackboard Administrator email account.

Columns in the Grade Center with “No Category” no longer prevent the instructor from viewing student attempts.

Users are no longer prompted to enter their login information again when opening Office documents in Internet Explorer.



Blackboard

Blackboard 9.1 has been upgraded to the most recent service pack. This version is compatible with several new browsers including Internet Explorer 9 (Firefox 4 and 5 (as well as upcoming releases), and Google Chrome. Some older browsers are no longer supported, including Internet Explorer 7, Firefox 3.5, and Safari 3.x. (A full updated list of supported operating system/browser configurations is available on the login page).

New/enhanced features in this upgrade include:

Interactive Rubrics: Enhanced rubrics are here to better support instructor efficiency in the grading process and convey expectations to students. The rubrics enable the efficient, consistent grading of manually graded student submissions and also facilitate secondary evaluations used to support program evaluations. The rubric is “clickable,” allowing for dynamic entry of feedback and ratings.

When creating a rubric, instructors can choose from four types (percentage, point, point range, and no-point), as well as assign weights to categories. The same rubric can be assigned to multiple gradable items. Instructors can also opt to have the rubric viewable by students. Rubrics can be imported and exported for use across courses.

Needs Grading Tool Enhancement: The Needs Grading tool is a view in the Grade Center that instantly provides instructors visibility and access to items that need

What’s New with Blackboard

Blackboard 9.1 has been upgraded to the most recent service pack.

to be graded. Gradable Blogs, Journals, Wikis, and Discussion Board activity will now appear in Needs Grading status in the Grade Center and on the Needs Grading page. An instructor who chooses to make an interactive tool gradable also has the option to choose how many interactions will place the item in Needs Grading status. A Discussion Board forum, for instance, might be set to only appear in Needs Grading status after a student has made three posts, rather than with each individual post. The Needs Grading tool is also visible as part of the Needs Attention Module so instructors are alerted consistently with other gradable items.

Enhanced rubrics are here to better support instructor efficiency in the grading process

Timed Assessments Enhancement: This new capability provides instructors with an

intuitive means of setting time limits on assessments and configuring the system to auto-submit the assessment at time expiration. Instructors can now choose to make the timed assessment auto-submit, or to allow the assessment to continue beyond the allotted time as in previous releases of the Blackboard Learn platform. Students are provided with visual cues to track their progress when taking and submitting timed assessments set to auto-submit. Attempt information for timed assessments includes details on how much time the student spent on the attempt versus how much time was allotted.

Join us!
October 1, 2011



CALL FOR PRESENTATIONS

The third annual "Teaching with Technology Showcase," sponsored by the Center for Teaching and Learning, the Center for eLearning, and IRM, will be held on Saturday, October 1, 2011 on the Boca Raton campus.

The deadline for proposals for presentations is Friday, September 2. You can submit your proposal at <http://www.surveymonkey.com/s/N55V5Vm>.

The showcase program and registration details will be available in September.

Each session is approximately 45 minutes. Session types may include presentations, demonstrations, panel discussions, exhibits/poster sessions, and idea exchanges (roundtable format).

If you have questions, contact:

- **Alison Marcoff**, Instructional Technologies, IRM: Alison@fau.edu
- **Jennifer Paluso**, Director, Scholarship of Teaching, Center for Teaching and Learning: jpeluso@fau.edu
- **Monica Orozco**, Assistant Provost, Center for eLearning, mdeture@fau.edu

Classroom Control at Your Fingertips

All major classrooms at FAU now have a single control panel (aka Crestron control system) for instructors to control which, if any, media device is displayed in the classroom as well as to control audio volume.

Most classrooms have a panel with labeled buttons — if you want to display a DVD, just push the button labeled DVD.

Video conference classrooms and teaching auditoriums have a touch-screen panel.

The IRM Instructional Technologies team is looking forward to expanding the functionality and increasing ease of use of these control systems. If you have questions, contact Matt Hagood at mhagood@fau.edu.



DON'T FORGET

Submit Your Tech Fee Proposals

FAU's technology fee offers funding for technology in support of instruction. Faculty members are encouraged to propose innovative concepts to improve teaching and learning through the use of technology. The 2012 call for proposals opened in August and will remain open until February 10, 2012. Proposals will be awarded no later than April 18, 2012.

For complete information on the proposal process, go to <http://www.fau.edu/techfee>.

SOFTWARE

Save on Software for Personal Use

Faculty and staff have the option of purchasing software packages for personal use at significant discounts.

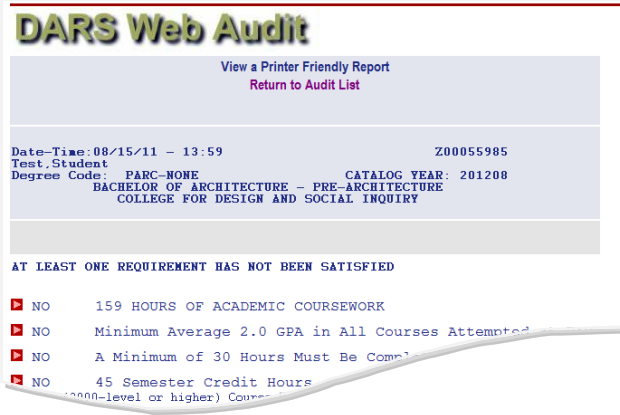
FAU employees can download Microsoft Office 2010 Professional (for Windows and Macs) and the Windows 7 operating system for \$9.95 or purchase the media CD for \$14.95. Go to www.journeyed.com/wah to access FAU's site.



IRM CHANGES TO BETTER SERVE YOU!

In an effort to streamline and further improve operations, IRM has made several organizational changes, effective August 1, 2011.

- The Web Services team, led by Wendy Wong, has moved from Instructional Technologies to Enterprise Computing Systems.
- A new unit in Instructional Technologies, Classroom and Computer Lab Support, led by Glen Campbell and assisted by Willie Green, is responsible for all computer, AV, and VC support in the field on the Boca campus.
- Video Production and Operations, a combination of video production and the video bridge, is led by video production manager Amanda Burns. This unit is part of Instructional Technologies.
- A new unit, Classroom Technologies and Engineering, will be led by Mr. Jody Bagdonas, a classroom architect/engineer, who will join FAU on August 29. This department will report to Matt Hagood of Instructional Technologies.



The Degree Audit Reporting System (DARS) is now available for FAU academic advisors to help students with course selection and academic program planning. DARS is a self-directed automated electronic tool that tracks a student's progress toward completing an academic degree. A DARS audit compares an individual's academic record against requirements for the degree to ensure that the student is on track for graduation. A DARS audit:

- Shows the courses a student has completed (including transfer courses) and courses in progress and how they pertain to the student's degree program
- Lists all course remaining to complete the degree
- Allows students and advisors to track student progress
- Provides a consistent and up-to-date record for students and counselors

The DARS system is integrated in Banner. It uses the standard Banner procedures for navigating to and within the various screens.

DARS Has Arrived

The Degree Audit Reporting System (DARS) is now available for FAU academic advisors to help students with course selection and academic program planning.

Students and advisors can also access degree audits through Banner Self-Service in MyFAU by clicking through these steps:

- Student Services
- Student Records
- Degree Audit (DARS)
 - Submit an Audit
 - "Run Audit" button
 - View Submitted Audits
 - Click on your degree program

IRM is on schedule to have DARS integrated with FACTS this Fall, which will enable students to submit degree audits and perform a "What-ifs" that allows students to look at another major or degree program within FAU.

Students who find problems with their degree audits will be referred to their academic advisors or they can contact DARS@fau.edu.