BEST PRACTICES, AFTSS

Title: AFTSS Efficiencies (2005) **#** 783

Source: Florida Atlantic University **Co Area:**

Addl Info: Contact Controller's Office

Abstract:

1. We have installed Touchnet Marketplace to allow departments to accept credit card payments on line. Prior to this they may have accepted credit cards on their web site, but then their staff had to manually process the transactions. Marketplace automates the processing.

2. When we went live with Banner Finance we also implemented EPrint which allows departments to view reports online rather than depending on a hard copy. This has resulted in the information being available either the same day or the next day. Prior to this they had to wait for the reports to be printed and distributed – which could take days.

3. We have also used the web to make information available for end users such as documentation, consultant reports, etc. This has reduced the amount spent on making hard copies of the same documents.

4. We have trained and given access to departmental users of Banner, resulting in fewer calls and contacts to departmental staff within the division.