Florida Prepaid Questions and Answers

How will Florida Atlantic University bill my Florida Prepaid account?

Billing will be automatic based on the number of credit hours a student is enrolled in each term.

What do I do if I do not want my Florida Prepaid account billed?

If you do not want Florida Prepaid to be billed for a particular semester, you must submit the Request for Change in Billing Form by the end of the drop/add period each term.

How does FAU know I have Florida Prepaid?

At the beginning of each term FAU matches the list of currently enrolled students to Florida Prepaid’s database, and then Florida Prepaid sends the payment to FAU after we bill them. There is no need to check-in with the Controller's Office with your Florida Prepaid card.

When will my Florida Prepaid be applied towards my account balance?

Florida Prepaid is posted approximately 3-4 weeks from the first day of classes. As the term approaches, the expected payment date from Florida Prepaid will be posted on your Account Summary by Term webpage (accessible through your MyFAU student account in FAU Self Service).

Can Florida Prepaid be applied before my Financial Aid?

Financial Aid is applied during the 2nd-3rd week of classes and is applied before Florida Prepaid payment is received. Once Florida Prepaid is received you will be refunded any overage of payment on your account.

How much will Florida Prepaid pay towards my account balance?

Please go to the following page to view the contribution amounts of Florida Prepaid. If you are unsure of your plan, please view your Florida Prepaid card or you may contact Florida Prepaid directly at 1(800)552-4723.

What fees are not covered by my Florida Prepaid plan?

For more information please review the Florida Prepaid Coverage Chart.

When do I pay my remaining balance?

All tuition and fees not covered by your Florida Prepaid plan (including those not covered by Financial Aid) have a deferred deadline to pay. For this date please visit the Important date calendar.

If a refund results from the Florida Prepaid payment to the University, how will I get the excess?

If you have direct deposit setup the funds will be direct deposited into your bank account. If you do not have direct deposit your check will be mailed to the address you have on file with FAU.

How do I apply my Florida Prepaid Dormitory Plan?

Your Florida Prepaid dorm plan will be billed in the Fall and Spring terms as long as your Florida Prepaid account is valid and active. If for any reason you do not wish to have your Florida Prepaid Account billed, please complete the Request for Change in Billing Form and submit it by the last day of drop/add for your term.

What are the Florida Prepaid Dorm payment rates?

For information please view the following chart: Housing Payment Rates.