ACCESS Student Guide

FLORIDA ATLANTIC UNIVERSITY – FOLLETT ACCESS PROGRAM

OPT-IN & OPT-OUT OPEN/CLOSE DATES AVAILABLE AT:

HTTP://WWW.FAU.EDU/BUSINESS-SERVICES/BOOKSTORE/INCLUSIVEACCESS.PHP
Follow These Steps to Opt-In to Your Materials

If you plan on using Financial Aid for ACCESS charges, you must authorize FAU to use those funds BEFORE opting-in to the program. For information, visit:

https://www.fau.edu/finaid/other/bkstore-loc.php

To opt-in to the program, follow the link in your Introduction email(s). You’ll want to select the “Access Your Account & Opt-In” link.

Participating in the ACCESS program (opting-in) will allow you to access required materials at a discounted price, for a limited time.

You’ll be able to opt-in to required materials for your participating courses until **11:59PM** on the **Opt-In & Opt-Out deadline**.

If you’ve recently registered for a course, please allow up to one business day for the new course to appear as we receive updated data from the Registrar’s Office.

If you drop a course before the end of add/drop period, don’t worry! Any Follett ACCESS charges associated with the course will be removed **as long as you drop before the end of the add/drop period**.

Sample of email from FAU Bookstore
Pay Close Attention to Your FAU Email

You will receive separate emails for each course participating in the ACCESS program in which you are enrolled.

Campuses with separate bookstores will have different Opt-In Portals (e.g. Boca Raton and Davie). If you are taking courses on separate campuses, make sure you visit each of their corresponding portals. The following portal links will also be provided via email:

- **Boca Raton**: [https://accessportal.follett.com/OptIn/2076](https://accessportal.follett.com/OptIn/2076)
- **Davie**: [https://accessportal.follett.com/OptIn/2080](https://accessportal.follett.com/OptIn/2080)
Enter your NetID (ex. student@fau.edu) into the Bookstore Customer portal and select “Submit.”
Your participating courses will be displayed along with the associated materials charged.
Select the “Opt-In” button next to the materials you would like to order.

You’ll see a window appear confirming your opt-in choice. Please review it.

If your materials are code-based (e.g. McGraw-Hill Connect, ConnectMath, Mastering, MindTap, WileyPLUS, etc.) you’ll receive an email to your FAU student account with your access code. Please register the code by following the instructions provided by your instructor.

If your materials are an eText, you’ll receive an email from BryteWave with an activation link. Follow the link and the prompts to access your eText.
• After you’ve opted-in, you’ll see the status of that course change to “Opted-In” and the button will be greyed out.

• You’ll need to opt-in to each course individually if you’re enrolled in more that one participating course.
Check For Your Confirmation Email

• You’re access code will be listed in the email
• Please register the code where your instructor has set up access redemption
  • In most cases this will be within the course in Canvas

The sender of the email will be CUSTOMERSERVICE@FOLLETT.COM
What’s Next?

As noted previously, after you opt-in, your materials will be emailed to you. Please allow up to 2 business days for delivery.

- Follow directions provided by your instructor to register any access codes as this process may be different from course to course.
- If you are eligible for Federal Financial Aid in excess of tuition and fees, and you wish to use this excess to cover non-institutional charges (including Follett ACCESS charges), you must first authorize Florida Atlantic University to pay these charges from your account balance BEFORE opting-in for the ACCESS program. For more information, please visit: https://www.fau.edu/finaid/other/bkstore-loc.php
- If you’ve opted-in to a BryteWave eText, you’ll receive an activation email with a link. Follow the link and complete your registration to access your eText (it’s recommended you register using your NetID FAU student credentials). Check your Canvas course for the Bookshelf app – you’ll be able to access your text directly from your Canvas course.
- Charges for course materials purchased in the Follett ACCESS program will be added to your student account under the title “Follett ACCESS Materials”.
- FAU Follett ACCESS program FAQ page: https://www.fau.edu/business-services/bookstore/inclusiveaccess.php
- Contact the Follett Bookstore Manager (Arnoldo De Jesus, 2076mgr@follett.com) with any questions. Phone: 561-297-3620