BEST PRACTICES, Best Practice Resource

Title: Best Manufacturing Practices   **#**   296

Source: Best Manufacturing Practices   **Co Area:**

Addl Info: http://www.bmpcoe.org/about/

Abstract: http://www.bmpcoe.org/bestpractices/surveys.html lists many corporations, governmental units, organizations, etc who have participated in this program of Manufacturing Best Practices - however they are not limited to manufacturing. Excellent resource.

The Office of Naval Research's Best Manufacturing Practices (BMP) Program was created in 1985 to help businesses identify, research, and promote exceptional manufacturing practices, methods, and procedures. Its objective is to empower defense and commercial customers to operate at a higher level of efficiency and effectiveness. To this end, BMP has three core competencies represented by tools and resources that enable organizations to identify and apply best practices and become part of a vast, mutually supportive information exchange network:

Best Practices Surveys - conducted to identify, validate, and document best practices, and encourage government, industry, and academia to share information and implement the practices

Systems Engineering - facilitated by the Program Manager's WorkStation (PMWS), a suite of electronic tools that provide risk management, engineering support, and failure analysis through integrated problem solving

Web Technologies - offered through the Collaborative Work Environment (CWE) to provide users with an integrated digital environment to access and process a common set of documents in a geographically dispersed environment

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Title: Best Practices, LLC   **#**   297

Source: Best Practices, LLC   **Co Area:**

Addl Info: http://www.best-in-class.com/

Abstract: We provide access and intelligence for achieving world-class excellence across a wide range of subject areas -
* Business Operations
* Customer Service
* Human Resources
* Knowledge Management
* Sales & Marketing

This site contains many best practice documents and files - but for a price. There is a visitor login screen - http://www3.best-in-class.com/bestp/domrep.nsf/SearchEntry?OpenForm which searches the site.

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Title: Benchmarking - Best Practices   **#**   424

Source: National Partnership for Reinventing Government   *Co Area:*

Addl Info: http://govinfo.library.unt.edu/npr/initiati/benchmk/index.htm

Abstract: The National Partnership for Reinventing Government set up a Federal Benchmarking Consortium to facilitate and encourage these activities. The reports tell some of the results of a number of collaborative benchmarking partnerships. NPR also sponsors and partners with the Interagency Benchmarking and Best Practices Council, which was created by enterprising federal employees in several agencies. Reports are listed below:

Best Practices in Achieving Workforce Diversity
Summary of Studies on Courtesy and One-Stop Service
World-Class Courtesy -- A Best Practices Report
Serving the American Public: Best Practices in One-Stop Customer Service
Serving the American Public: Best Practices in Downsizing - govinfo.library.unt.edu/npr/library/papers/benchmrk/downsize.html
Serving the American Public: Best Practices in Performance Measurement
Serving the American People: Best Practices in Customer-Driven Strategic Planning

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Title: Sarbanes-Oxley   **#**   426

Source: Multiple Sources   *Co Area:*

Addl Info: -

Abstract: http://www2.itap.purdue.edu/bot/memberDocuments/AuditandInsuranceFiles/NACUBO_Checklist_for_S-O%20FINAL.pdf
http://compliance.depaul.edu/sox/index.asp
http://www.bizjournals.com/kansascity/stories/2004/07/19/focus5.html
http://www.audit.gatech.edu/news/impact-sarbanes-oxley-act-collegesuniversities
http://www.drexel.edu/papadakis/sarbanes/
http://www.sarbanes-oxley-forum.com/
http://chronicle.com/article/Sarbanes-OxleyCollege/35730

Also do a search for Sarbanes-Oxley on the NACUBO web site - www.nacubo.org

BEST PRACTICES, Best Practice Resource

Title: U.S. Conference of Mayors Best Practices Database (Search) **#** 443

Source: U.S. Conference of Mayors *Co Area:*

Addl Info: http://usmayors.org/uscm/best_practices/

Abstract: The best practices assembled by the Conference over the years are now available to mayors and other interested parties on the Conference of Mayors web site at http://usmayors.org/uscm/best_practices/. The search for best practices on this site can be as broad or as narrow as desired, and this is determined by the keywords that are used to guide the search. Designed to quickly produce uncluttered search results which exactly meet the specifications of users, the Conference's best practices web page is linked to tips to help users take full advantage of the search engines' Boolean logic.

While this is geared toward municipal governments, there are hundreds of best practices listed.

Title: National Association of Counties Awards - Get Recognition **#** 444

Source: National Association of Counties *Co Area:*

Addl Info: http://www.naco.org/programs/recognition/Pages/default.aspx

Abstract: Counties are the governments of the future. They are innovative and progressive, creating a variety of programs to meet the needs of their citizens. To recognize the creativity and imagination of counties, NACo presents a number of awards each year to county officials, their employees and the counties themselves. NACo also recognizes members of Congress who champion county issues by awarding the Legislators of the Year.

While this is geared toward county governments, there are hundreds of best practices listed under the following:
Achievement Awards
Acts of Caring Awards
Award for Excellence
Caucus Courthouse Awards
Counties Care for Kids Award
County Arts & Culture Awards
County Leadership in the Arts Award
County Leadership in Conservation Awards
Dale Sowards Award
Legislator of the Year Award
Multicultural Diversity Award
Workforce Development Awards

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Title:	Privacy Policy	**#**	459

Source: Multiple Sources *Co Area:*

Addl Info: [Various](#)

Abstract: Privacy Policies -
http://www.college.columbia.edu/privacy/ - Columbia
http://www.marshall.edu/www/privacy.asp - Marshall Univ
http://www.education.vic.gov.au/about/deptpolicies/informationprivacy.htm
http://www.pearsoned.com/privacy-policy/

Also see BP #183, 286, 452

Title:	Guidelines for Best Practice Reports	**#**	495

Source: University of South Carolina *Co Area:*

Addl Info: http://mooreschool.sc.edu/UserFiles/moore/Documents/Guidelines_for_Best_Practice_Reports.pdf

Abstract: A best practice is an in-depth study of an organizational practice used in one or more organizations that enables an organization to measure and to understand outcomes of its practices. Based on the results of cases, surveys, and/or interviews involving a number of individuals or organizations, a best practice report often makes use of benchmarking in the systematic examination of a practice in a situation or organization. A best practice report is a special type of research presumed to contain valid, tested information about human behavior and processes. In conceiving, structuring, and writing a best practice, the writer should consider certain basic and conventional goals. Description follows.

Title:	Canadian Association of University Business Officers (CAUBO)	**#**	529

Source: Canadian Association of University Business Officers *Co Area:*

Addl Info: http://www.caubo.ca/front

Abstract: The Q&P program has grown over the years to become a very important source of best practices among Canadian higher education administrators. All Q&P submissions from 2004 onwards can be accessed via a searchable database. You can now search more than 250 great ideas for innovative practices that can be applied to your institution today.

Please note that you must be logged in to view this collection - it appears that you can create an account on the home page.

This entire site is very useful to Higher Education Administration.

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Title: The Pragmatist's Guide to Best Practices   **#**   924

Source: Business Finance - Best Practices for Finance Executives   **Co Area:**

Addl Info: http://businessfinancemag.com/article/pragmatists-guide-best-practices-0818

Abstract: When used in moderation and carefully considered, best practices can be immensely valuable. The key is to have a framework by which to evaluate best practices so that you can determine which are really "best."

There are eight key considerations or questions to use when you are evaluating a best practice:
1. Who is the messenger or advocate, and what is in it for them?
2. Is it a well-constructed, multidimensional best practice or one-dimensional silver bullet?
3. What is the detailed ROI of the effort, and is it reasonable?
4. Is the opportunity compelling even when I discount the benefits significantly?
5. Is the best practice based on a practitioner's or a consultant's view of the world?
6. In other organizations who've adopted the best practice, who is talking about it?
7. How long have other organizations been doing it, and what have the results been? Are the results believable? 8. Can you keep the employees who may lead this effort working on it for the life of the initiative?

Title: Presidential Perspectives - A Higher Education Presidential Thought Leadership Series   **#**   933

Source: Published by ARAMARK   **Co Area:**

Addl Info: http://www.presidentialperspectives.org/

Abstract: Presidential Perspectives is a higher education leadership series written by college presidents for college presidents. The 2008/2009 season represents the third year of this popular series. This year's theme is "Best Practices in Higher Education" and focuses on the innovations colleges and universities are initiating to effectively and efficiently achieve institutional vision, mission, and ultimately competitive advantage.