



Item: SP: I-1.

## STRATEGIC PLANNING COMMITTEE

Wednesday, October 21, 2009

**SUBJECT: GOAL 5 UPDATE AND IRM 3-YEAR INITIATIVES**

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### PROPOSED COMMITTEE ACTION

There is no board action required on this item at this time. This is presented for informational purposes as part of the annual report on each goal.

### BACKGROUND INFORMATION

The FAU Board of Trustees adopted the university's strategic plan in January 2006. Goal 5 addresses efforts to *Build a State-of-the-Art Information Technology Environment* at FAU. This update provides a report on the status of the objectives associated with this goal and presents a draft of IRM's 3-year initiatives to meet these objectives.

### IMPLEMENTATION PLAN/DATE

All of the objectives are underway or completed.

### FISCAL IMPLICATIONS

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**Supporting Documentation:**

**Presented by: Jason Ball, Associate Provost**

**Power Point Presentation**

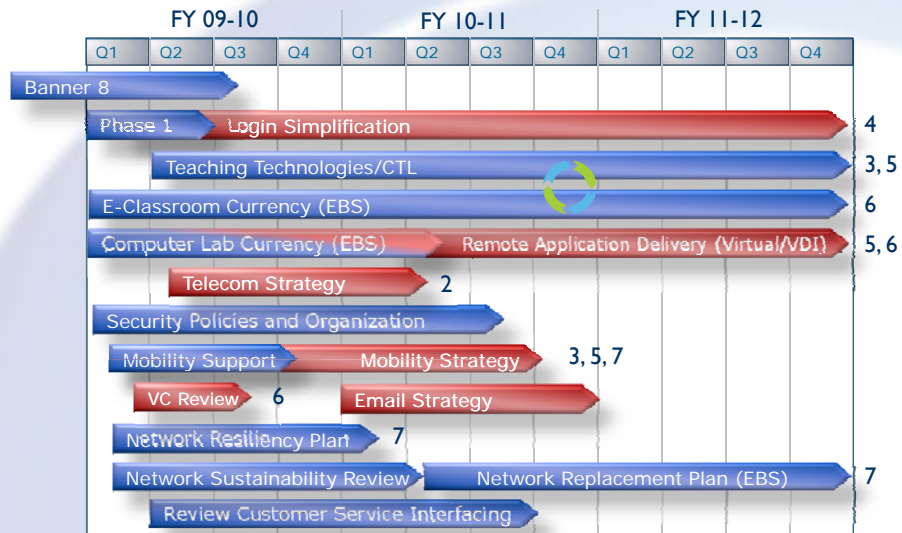
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# IRM Initial Focus

October 21, 2009

## 3-Year Initiatives

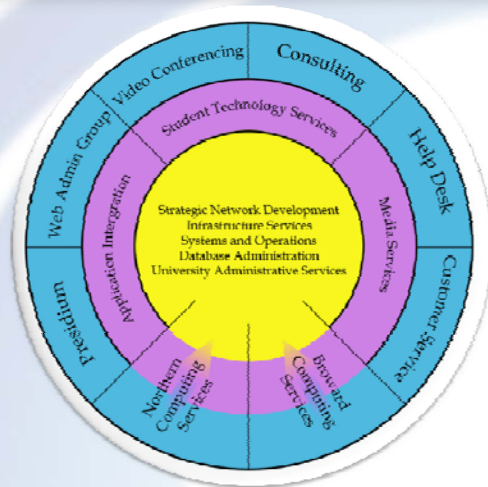


Committed

Planned

# Customer Focus

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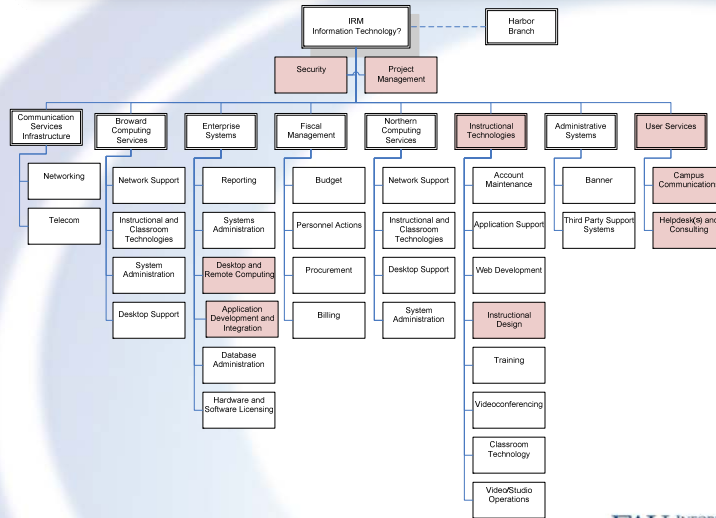


## Customer Focus (Continued)

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- Solutions Architects
- Communication
  - Appears to have improved
  - Change control
  - Modern toolsets

# Proposed Organization



# Phase I: Support and Instruction

